

Workplace Risk Assessments

INDEX

Work Process Risk Assessments		
Number	Assessment Title	Date
WPRA 01	Selection of Safe Working Area	April 26
WPRA 02	Jacking and Blocking	April 26
WPRA 03	Battery Handling and Maintenance	April 26
WPRA 04	Working at Height	April 26
WPRA 05	Working with Liquid Petroleum Gas Engines	April 26
WPRA 06	Use of Lifting Equipment	April 26
WPRA 07	Working with Diesel Engines	April 26
WRPA 08	Hot Working	April 26
WRPA 09	In Case of Fire	April 26
WPRA 10	Fluorelastomers	April 26
WRPA 11	Working with Electricity	April 26
WPRA 12	Hydraulics General	April 26
WPRA 13	Manual Handling	April 26
WPRA 14	Safe Use and Storage of Aerosols	April 26
WRPA 15	Working with Compressed Air Tools	April 26
WPRA 16	Team Members Subject to Noise	April 26
WPRA 17	Truck Assembly/Dismantling	April 26
WPRA 18	General Office	April 26
WPRA 19	Thorough Examination	April 26
WPRA 20	Use of Vehicle Lifts	April 26
WPRA 21	Working with / use of Machinery & Portable Tools	April 26
WPRA 22	No issue	
WPRA 23	Working on a PPT Raised on the forks of a FLT	April 26
WPRA 24	Working Alone	April 26
WPRA 25	Working in the Warehouse or its Aisles	April 26
WPRA 26	Reversing HGV's – Use of a Banksman	April 26

Date of Issue: April 2026

Page 1 of 2

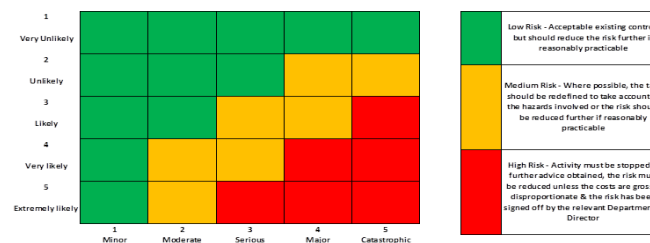
Revision 19

Risk Assessment

INDEX

Number	Assessment Title	Date
WPRA 27	Working With Portable Angle Grinders	April 26
WPRA 28	Levio. Disassemble Drive Unit from Fork Frame	April 26
WPRA 29	Working With & Transporting Compressed Gases (Nitrogen)	April 26
WPRA 30	Removal of Forklift Truck Counterweight	April 26
WPRA 31	Use of Ladders	April 26
WPRA 32	FLT Routine Maintenance & Service	April 26
WPRA 33	Removing Changing a handle and pump piston spring on an HPT	April 26
WPRA 34	Mast Installation	April 26
WPRA 35	HPT Routine Maintenance & Service	April 26
WPRA 36	Moving Defective Trucks	April 26
WPRA 37	Use of Hoist (Sainsbury)	April 26
WPRA 38	Use of Engine / Transmission Support Beam	April 26
WPRA 39	Fork Removal and Refitting	April 26
WPRA 40	Team Members Subject to Dust Exposure	April 26
WRPA 41	Working on or around Raised Masts	April 26
WPRA 42	Control of Vibration	April 26
WPRA 43	MHE Operations	April 26
WPRA 44	Business Centre Transport Yards	April 26
WPRA 45	MHE Loading & Unloading Vehicle Trailers	April 26
WPRA 46	MHE Operator Training and Familiarisation	April 26
WPRA 47	General Engine Repairs	April 26
WPRA 48	Lift Chain Removal & Refit	April 26
WPRA 49	Truck Electrical Fault Finding	April 26
WPRA 50	No Issue	
WPRA 51	Customer Site MHE Operator Training and or Familiarisation	April 26
WPRA 52	Storage and Handling of Lithium-Ion Batteries	April 26
WPRA 53	Battery Slaving of MHE	April 26

Assessment Title (Task, process, equipment or facility)		Safe Selection of Work Area	
Location	Customer Premises & Company Workshops	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		Michael Wright (Site Technician) Richard Lewis, Elaine Greaves (QHS Manager)	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Management of Health & Safety at Work Regs / Workplace (Health, Safety & Welfare) Regs	



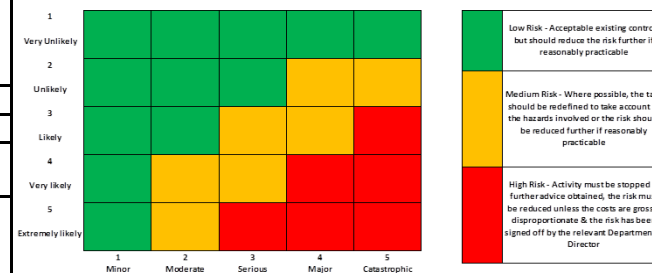
Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Injury through unquantifiable risks on customer premises	All possible injuries associated with engineering work on a customer controlled site	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Specific training on the selection of a safe working area is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 01-Work Area) on all aspects of the selection of an appropriate work area. 3. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity. 4. Working in busy, exposed areas e.g. warehouse aisles should be avoided & only attempted when no other option is available. 5. Use barricades, tape and other media to segregate a safe area to work in.	1	4	L	All employees must take into consideration customer specific hazards, chemicals, products etc. An additional site specific risk assessment may be required before any work commences.	
Illness caused by poor hygiene on customer sites and designated working area provided	Short term and long term illnesses, such as Leptospirosis, Covid and other viruses	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Technician to ensure that working area is clean and tidy, free from waste, animal excrement and urine 2. TMHUK Sites to ensure best practice husbandry is maintained 3. TMHUK Sites, if required pest control to be implemented 4. Access to designated work are restricted	1	4	L	If the technician deems the area to pose a health hazard then he is not to commence work until it is safe to do so.	
Technicians may encounter machines broken down in unsafe situations such as warehouse aisles or busy loading bays.	Slips, trips & falls due to trailing cables blocked walkways etc.	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Specific training on the selection of a safe working area is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 01-Work Area) on all aspects of the selection of an appropriate work area. 3. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity. 4. Aisles should be closed whilst the machine is removed to a safe place or the necessary repair is completed. Collapsible cones available from parts if required 5. Management structure ensures that best practice, tidy work area, is enforced (SM-05 Responsibilities procedure).	1	4	L	Warning cones and barriers are to be made available when required. These can be requested by the technicians	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
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Overhead obstructions, collision points, roof structures, sprinkler/water/steam/gas piping, electrical cables etc	All possible injuries associated with engineering work on a customer controlled site	TMHUK employees / customer / 3rd party contractors / site visitors	3	4	M	1. Specific training on the selection of a safe working area is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 01-Work Area) on all aspects of the selection of an appropriate work area. 3. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity. 4. Due to the nature of material handling equipment, some of which have masts/cabs which can raise to as high as 17 metres, the work area must be suitable to lift the MHE to that height for maintenance and test purposes. 5. The 'working area' may have height restrictions however the operator must ensure that when raising the mast/cab there is sufficient overhead space.	1	4	L	At the time of MHE operation, the operator/TMHUK technician must ensure there are no overhead hazards and restrictions	
Non use of PPE	All injuries associated with engineering work on a customer controlled site	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear a minimum of industrial shoes/boots, company overalls & Hi-Viz jacket. 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Weather conditions	Slips, trips, falls, falling objects, injury to personnel, damage to property	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Consideration given to environmental conditions prior to work starting. 2. No work to be undertaken in adverse weather conditions. 3. If unsure the technician is to contact their line manager for further advice.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
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Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Slips, trips, falls, injury to personnel, damage to property	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Children & young persons are not authorised to work unsupervised at any time. 2. Reference must be made to HR policy PS-029 in regard to any young persons.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

TOYOTA MATERIAL HANDLING UK

Assessment Title (Task, process, equipment or facility)		Jacking & Blocking	
Location	Customer Premises & Company Workshops	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		Michael Wright (Site Technician), Richard Lewis, Elaine Greaves (QHS Manager)	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		LOLER / PUWER	

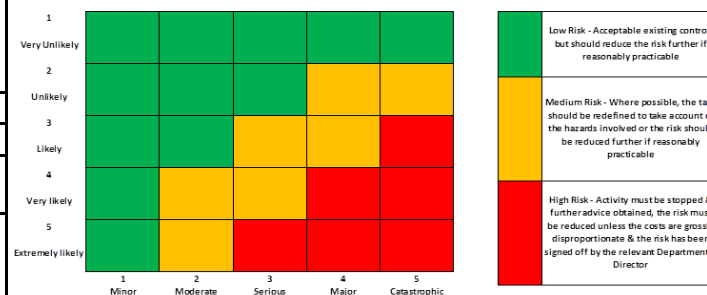


Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Truck slipping off the jack (no or inappropriate blocking).	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	3	5	H	1. Specific training on Jacking & Blocking is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 02-Jacking & Blocking). 3. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity. 4. All technicians are to follow the procedure detailed in SWP-02 - Jacking & Blocking. 5. No work will be carried out until the truck is suitably and securely blocked. 6. Only authorised Equipment (TMHE Supplied Blocks) to be used. 7. Technician to ensure that blocks are in good condition prior to blocking.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Security of jacking point:	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	5	M	1. Specific training on Jacking & Blocking is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 02-Jacking & Blocking). 3. All technicians are to follow the procedure detailed in SWP-02 - Jacking & Blocking. 4. Truck manufacturers' service manual provides instructions for new equipment that contain information on safe jacking techniques which should be referred to in order to decide which jacking / blocking method is to be used.	1	5	L	Site specific considerations need to be taken into account, e.g. wet slippery surfaces, cold stores, floor conditions. An additional site specific risk assessment may be required.	
Mast blocking	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	3	5	H	1. Specific training on Jacking & Blocking is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 02-Jacking & Blocking). 3. All technicians are to follow the procedure detailed in SWP-02 - Jacking & Blocking. 4. Truck manufacturers' service manual provides instructions for new equipment that contain information on safe jacking techniques which should be referred to in order to decide which jacking / blocking method is to be used.	2	5	M		

TOYOTA MATERIAL HANDLING UK

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Equipment failure due to lack of maintenance. Jack or blocks slipping or sinking due to unsuitable surface.	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	5	M	1. Specific training on Jacking & Blocking is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 02-Jacking & Blocking). 3. All technicians are to follow the procedure detailed in SWP-02 - Jacking & Blocking. 4. All jacking & blocking equipment (including mast suspension chains) is subject to periodic inspection. All lifting equipment is recorded on the company Special Tool Examination Planner and maintained in accordance with LOLER. 5. The blocks used are to the the plastic type as supplied by TMHUK, free from damage and suitable for the task in hand	1	5	L	Lifting equipment inspection records may be required prior to use if requested by customer.	SSM/ESM as required
Non use of PPE	Various injuries to the human physique / possibility of death	TMHUK employees	2	5	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots & company overalls. 4. All technicians will adhered to the customers site procedure and instructions regarding PPE requirements.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Slips, trips, falls, injury / damage to property	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. SWP-02 (Jacking & Blocking) gives specific instruction in respect of young people. 2. Reference must be made to HR policy PS-029 in regard to any young persons.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

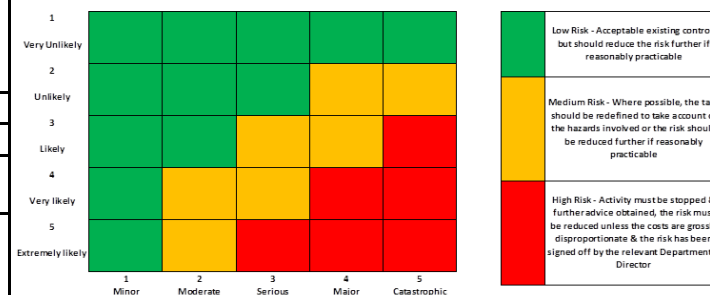
Assessment Title (Task, process, equipment or facility)		Battery Maintenance	
Location	Customer Premises & Company Workshops	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		Nick Franks STM, Richard Lewis	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		COSHH / Manual Handling / Using Electric Storage Batteries Safely (HSE Booklet: INDG 139)	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Injury through manual handling	Muscular injury to the upper body	TMHUK employees / property & equipment damage	3	3	M	1. Specific training on Battery Maintenance and manual handling is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 03-Battery/Handling Maintenance). 3. All technicians are to follow the procedure detailed in SWP-03 - Battery Handling/Maintenance. 4. Lifting equipment, maintenance tools & PPE will be supplied in accordance the SWP & QMS Tool procedures. 5. Specific instruction will be available in the operators manual and/or service manual for removal & refitting of batteries. 6 Manual Handling principles as outlined in RA-13 and SWP-13 must be adhered to at all times.	1	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Spillage	Acid burns / inhalation / slips	TMHUK employees / customer / 3rd party contractors / site visitors / environmental damage	2	4	M	1. Specific training on Battery Maintenance is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 03-Battery/Handling Maintenance) including ventilation of work & charging areas. 3. All technicians are to follow the procedure detailed in SWP-03 - Battery Handling/Maintenance. 4. Appropriate CoSHH data sheet is available to all technicians.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Short circuiting / explosion	Acid burns/ electrical burns / inhalation	TMHUK employees / customer / 3rd party contractors / site visitors / property, equipment & environmental damage	2	4	M	1. Specific training on Battery Maintenance is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 03-Battery/Handling Maintenance) including ventilation of work & charging areas. 3. All technicians are to follow the procedure detailed in SWP-03 - Battery Handling/Maintenance. 4. Appropriate CoSHH data sheet is available to all technicians.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
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Battery on charge	Possible exposure to toxic & explosive gases	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Specific training on Battery Maintenance is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 03-Battery/Handling Maintenance). 3. All technicians are to follow the procedure detailed in SWP-03 - Battery Handling/Maintenance. 4. Appropriate CoSHH data sheet is available to all technicians.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Non use of PPE	Various injuries to the human physique / possibility of death	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots / company overalls / Industrial Gloves / Safety Glasses as a minimum, with additional Visors and aprons to be used as required 4. All technicians must adhere to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Slips, trips, falls, injury to personnel, damage to property	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. SWP-03 (Battery/Handling Maintenance) gives specific instruction in respect of young people. 2. Reference must be made to HR policy PS-029 in regard to any young persons.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

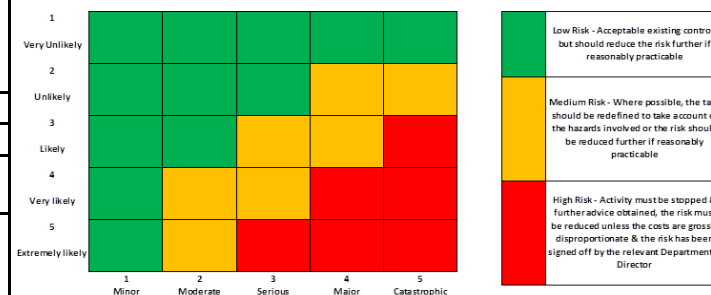
Assessment Title (Task, process, equipment or facility)		Working at Height	
Location	Customer Premises & Company Workshops	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		Richard Lewis	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Working at Height	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Injury through falling whilst climbing or working at height	Muscular injury to the human physique / possibility of death	TMHUK employees / property & equipment damage	3	4	M	1. Specific training on Working at Height is supplied via the TMHUK training programmes, such training would also include the selection of safe work area. 2. The training will be supported by a Safe Working Practice (SWP 04-Working at Height). 3. All technicians are to follow the procedure detailed in SWP-04 - Working at Height. 4. Refresher training on working at height is provided	2	4	M	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Danger of falling objects	Cuts, bruises, muscular injury to the human physique	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	3	4	M	1. Specific training on Working at Height is supplied via the TMHUK training programmes, such training would also include the selection of safe work area. 2. The training will be supported by a Safe Working Practice (SWP 04-Working at Height). 3. All technicians are to follow the procedure detailed in SWP-04 - Working at Height. 4. The safety of those working nearby is addressed by adherence to SWP-01 "Work Area" for example, erection of barriers may be required to prevent unauthorised access. 5. PPE, including safety helmet, must be worn by any person working below a person at height.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Adverse site conditions, wet, cold, windy, slippery etc..	Cuts, bruises, slips, trips, falls, muscular injury to the human physique	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on Working at Height is supplied via the TMHUK training programmes, such training would also include the selection of safe work area. 2. The training will be supported by a Safe Working Practice (SWP 04-Working at Height). 3. All technicians are to follow the procedure detailed in SWP-04 - Working at Height. 4. The safety of those working nearby is addressed by adherence to SWP "Work Area" for example, erection of barriers may be required to prevent unauthorised access.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
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Use of defected harness	Various injuries to the human physique / possibility of death	TMHUK employees	2	4	M	1. Specific training on Working at Height is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 04-Working at Height). 3. All technicians are to follow the procedure detailed in SWP-04 - Working at Height. 4. Safety Harnesses are subject to a programme of formal inspection/replacement & will be visually inspected before each occasion of use.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Use of customer access equipment	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. SWP-04 (Working at Height) gives specific instruction in respect of using customer access equipment. 2. Technicians are to ensure that any equipment provided by the customer is fit for purpose, regularly maintained and conforms to all legislative aspects such as LOLER	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	Various injuries to the human physique / possibility of death	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots / company overalls / Hi-Viz / Hard Hat / Harness & Lanyard. With the exception of the Hanress and Lanyard these PPE requirements are mandatory for all those in the immediate vicinity whilst working at height is being undertaken 4. All technicians will adhered to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Slips, trips, falls, injury to personnel	TMHUK employees / customer / 3rd party contractors / site visitors / damage to property & equipment	2	4	M	1. SWP-04 (Working at Height) gives specific instruction in respect of young people. 2. Reference must be made to HR policy PS-029 in regard to young persons.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		Working with Liquid Petroleum Gas (LPG) Engines	
Location	Customer Premises & Company Workshops	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		Michael Wright Site Technician, Richard Lewis	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		DSEAR / CoSHH / Safe Working with LPG fuelled motor vehicles (HSE Booklet: INDG 387)	

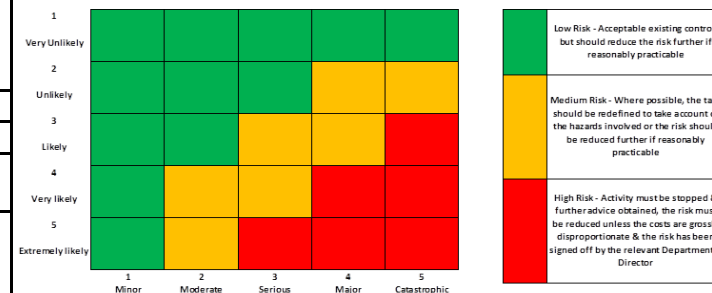


Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Uncontrolled leakage	Cold burns / inhalation	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on Working with LPG Engines is supplied via the TMHUK training programme, giving advice on storage, changing of cylinders & working generally with LPG Engines. 2. The training will be supported by a Safe Working Practice (SWP 05-Working with LPG Engines). 3. All technicians are to follow the procedure detailed in SWP-05 - Working with LPG Engines. 4. Avoid working near other areas where the heavier than air gas could escape to and accumulate, such as pits, sewers etc 5. The appropriate CoSHH data sheet will be made available to all technicians.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Exhaust fume inhalation	Respiratory Problems / long term health implications	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on Working with LPG Engines is supplied via the TMHUK training programme. 2. Trucks to be run for the minimum time as required. 3. Where possible LEV to be used when running trucks in a workshop, these should be attached to the exhaust and be subject to a regular test and maintenance program. 4. If no LEV is available then sufficient ventilation is to be available in the area. 5. Working over and use of inspection pits is to be avoided	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Explosion when leakage & inadequate ventilation are combined	Cold burns / inhalation / fire	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on Working with LPG Engines is supplied via the TMHUK training programme, giving advice on storage, changing of cylinders & working generally with LPG Engines. 2. The training will be supported by a Safe Working Practice (SWP 05-Working with LPG Engines). 3. All technicians are to follow the procedure detailed in SWP-05 - Working with LPG Engines. 4. The appropriate CoSHH data sheet will be made available to all technicians. 5. Specific training on fire safety is supplied via the TMHUK training programme, which also includes emergency response. 6. The training will be supported by a Safe Working Practice (SWP 09-In Case of Fire).	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Carbon monoxide produced by incomplete combustion	Inhalation	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Specific training on Working with LPG Engines is supplied via the TMHUK training programme, giving advice on storage, changing of cylinders & working generally with LPG Engines. 2. The training will be supported by a Safe Working Practice (SWP 05-Working with LPG Engines). 3. All technicians are to follow the procedure detailed in SWP-05 - Working with LPG Engines. 4. The appropriate CoSHH data sheet will be made available to all technicians.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Manual Handling	Muscular injury to the upper body	TMHUK employees / property & equipment damage	3	3	M	1. Specific training on Battery Maintenance and manual handling is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 03-Battery/Handling Maintenance). 3. All technicians are to follow the procedure detailed in SWP-03 - Battery Handling/Maintenance. 4. Lifting equipment, maintenance tools & PPE will be supplied in accordance the SWP & QMS Tool procedures. 5. Specific instruction will be available in the operators manual and/or service manual for removal & refitting of batteries.	1	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Contact with hot surfaces e.g exhausts & coolants	Burns	TMHUK employees	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programmes. 2. PPE including overalls and industrial gloves must be used.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Moving mechanical equipment	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property, equipment & environmental damage	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programmes.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Non use of PPE	Various injuries to the human physique / possibility of death	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots & company overalls. 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements. 5. Technicians will be supplied with the appropriate CoSHH data sheet.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Cold burns / burns / inhalation	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. SWP-05 (Working with LPG Engines) gives specific instruction in respect of young people. 2. Reference must be made to HR policy PS-029 in regard to any young persons.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		Use of Lifting Equipment	
Location	Customer Premises & Company Workshops	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		PUWER / LOLER	

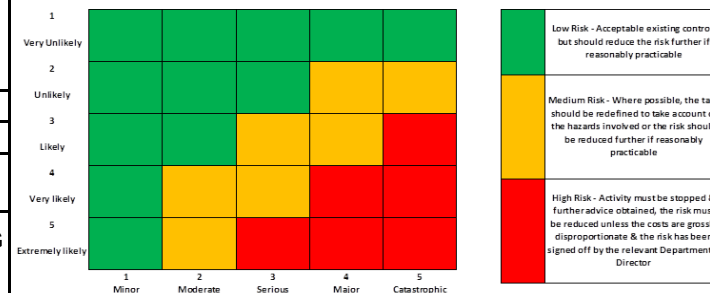


Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Inadequately maintained equipment, e.g. failure to thoroughly examine at recommended interval.	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on the use and maintenance of lifting equipment is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 06-Use of Lifting Equipment). 3. The training will also include the presentation for "Safe Slinging Practises" and any specific Work Instruction from the Master Service Manual. 4. All technicians are to follow the procedure detailed in SWP-06 - Use of Lifting Equipment. 5. Auditing of lifting equipment is a requirement under the company's documented QMS/Safety & Environmental systems and will be carried in accordance with SM-15 "Internal Auditing". 6. SM-25 "Work Equipment" outlines the company policy on the provisions and use of work equipment, including maintenance and inspection.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Incorrect use of lifting equipment, e.g. collapsing or unbalanced loads.	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on the use and maintenance of lifting equipment is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 06-Use of Lifting Equipment). 3. The training will also include the presentation for "Safe Slinging Practises" and any specific Work Instruction from the Master Service Manual. 4. All technicians are to follow the procedure detailed in SWP-06 - Use of Lifting Equipment. 5. Auditing of lifting equipment is a requirement under the company's documented QMS/Safety & Environmental systems and will be carried in accordance with SM-15 "Safety Auditing". 6. SM-25 "Work Equipment" outlines the company policy on the provisions and use of work equipment.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Contact with overhead obstacle e.g. power lines or beams	Various injuries to the human physique / possibility of death / burns / electric shock / possibility of a flashover	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programmes. 2. General assessment to take place of safe working area before commencing work. 3. Where possible working below overhead obstacles must be avoided.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Failure of equipment due to environmental factors e.g. rusting, temperature extremes, or chemical/oil contamination of fibre slings.	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on the use and maintenance of lifting equipment is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 06-Use of Lifting Equipment). 3. The training will also include the presentation for "Safe Slinging Practises" and any specific Work Instruction from the Master Service Manual. 4. All technicians are to follow the procedure detailed in SWP-06 - Use of Lifting Equipment. 5. Auditing of lifting equipment is a requirement under the company's documented QMS/Safety & Environmental systems and will be carried in accordance with SM-15 "Safety Auditing". 6. SM-25 "Work Equipment" outlines the company policy on the provisions and use of work equipment. 7. All Lifting Equipment is subject to a pre use check to ensure its suitability and serviceability	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Non use of PPE	Various injuries to the human physique / possibility of death	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots, company overalls, Hi-Viz jacket & Hard Hat. 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. SWP-06 (Use of Lifting Equipment) gives specific instruction in respect of young people. 2. Reference must be made to HR policy PS-029 in regard to young persons.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

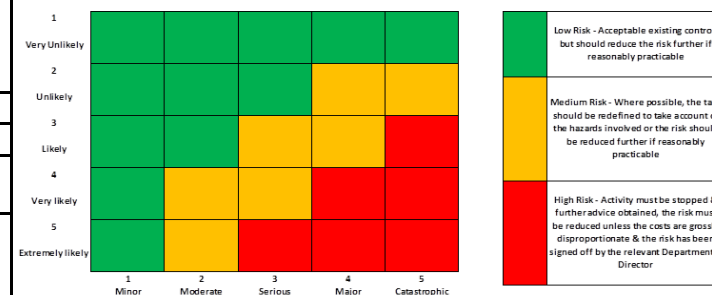
Assessment Title (Task, process, equipment or facility)		Working with Diesel Engines	
Location	Customer Premises & Company Workshops	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		DSEAR / CoSHH / Control of DEEE in the Workplace (HSE Booklet: HSG 187)	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Prolonged contact	Skin disease, i.e. dermatitis	TMHUK employees	2	4	M	1. Specific training on Working with Diesel Engines is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 07-Working with Diesel Engines). 3. All technicians are to follow the procedure detailed in SWP-07 - Working with Diesel Engines. 4. The appropriate CoSHH data sheet will be made available to all technicians. 5. Appropriate PPE to be worn including gloves / barrier cream	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Combustion fumes & particulates	Respiratory difficulties & drowsiness	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Specific training on Working with Diesel Engines is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 07-Working with Diesel Engines). 3. All technicians are to follow the procedure detailed in SWP-07 - Working with Diesel Engines. 4. The appropriate CoSHH data sheet will be made available to all technicians. 5. Where possible LEV attached to the exhaust to be used to extract fumes / particulates 6. If no LEV is available then working area should be well ventilated. 7. Equipment should be run for the minimum amount of time to accomplish the task 8. Fumes and particulates are heavier than air so working in pits to be avoided	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Contact with hot surfaces e.g exhausts & coolants	Burns	TMHUK employees	2	4	M	1. Specific training on Working with Diesel Engines is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 07-Working with Diesel Engines). 3. All technicians are to follow the procedure detailed in SWP-07 - Working with Diesel Engines. 4. The appropriate CoSHH data sheet will be made available to all technicians.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Moving mechanical equipment	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property, equipment & environmental damage	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programmes.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	Various injuries to the human physique / possibility of death	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots, company overalls & industrial gloves as a minimum 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Burns / inhalation	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. SWP-07 (Working with Diesel Engines) gives specific instruction in respect of young people. 2. Reference must be made to HR Policy PS-029 in regard to any young persons.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		Hot Working	
Location	Customer Premises & Company Workshops	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		DSEAR / CoSHH / Artificial Optical Radiation at Work Regs	

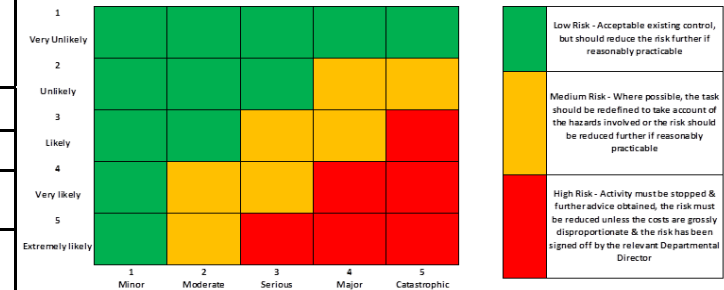


Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Contact with hot tools or hot work	Burns / inhalation	TMHUK employees	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 08-Hot Working) as well as SWP-01 "Work Area", SWP-32 "PPE", SWP-09 "In Case of Fire" & SWP-30 "Carrying & Working with Welding Gases". 3. All technicians are to follow the procedure detailed in SWP-08 - Hot Works.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Potential fire	Burns / inhalation / respiratory difficulties	TMHUK employees / customer / 3rd party contractors / site visitors / property, equipment & environmental damage	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 08-Hot Working) as well as SWP-01 "Work Area", SWP-32 "PPE", SWP-09 "In Case of Fire" & SWP-30 "Carrying & Working with Welding Gases". 3. All technicians are to follow the procedure detailed in SWP-08 - Hot Works.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Equipment abuse or ignorance.	Various injuries to the human physique	TMHUK employees	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 08-Hot Working) as well as SWP-01 "Work Area", SWP-32 "PPE", SWP-09 "In Case of Fire" & SWP-30 "Carrying & Working with Welding Gases". 3. All technicians are to follow the procedure detailed in SWP-08 - Hot Works.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Welding, cutting & grinding process generating potential fumes, particulates & artificial light	Inhalation / respiratory difficulties / damage to the skin and eyes	TMHUK employees / customer / 3rd party contractors / site visitors / property, equipment & environmental damage	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 08-Hot Working) as well as SWP-01 "Work Area", SWP-32 "PPE", SWP-09 "In Case of Fire" & SWP-30 "Carrying & Working with Welding Gases". 3. All technicians are to follow the procedure detailed in SWP-08 - Hot Works. 4. All welding indoors will require the correct use of local exhaust ventilation (LEV) and respiratory protective equipment (RPE). 5. All welding carried out outdoors will require the use of suitable RPE.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Inhalation of welding and solder fumes	Respiratory health issues	TMHUK employees / customer / 3rd party contractors / site visitors	2	4		1. Non lead based solders only to be used. 2. Respiratory Protective Equipment to be used as per the COSHH and hazard data sheet information. 3. LEV (Local Exhaust Ventilation) to be used where applicable	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Carriage & use of Compressed gases used for welding and Cutting	Fire / explosion	TMHUK employees / customer / 3rd party contractors / site visitors / property, equipment & environmental damage	2	4	M	1. The transport & use of welding gases require specific safety measures & training, with compulsory attendance to the BOC safety course or equivalent. 2. CoSHH safety data sheets & associated Risk Assessments are provided for all substances, particularly the gases involved. 3. If requested the technician is able to conduct a task specific risk assessment using form Q097 in accordance with procedure SM-21 "Management of Risk". 4. Staff carrying out "Hot Work" must determine whether or not the Site Operator imposes a " Permit to Work" system, where this is the case staff will be required to comply with the conditions imposed, as documented in SWP "Hot Working".	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	Various injuries to the human physique	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots, company overalls, eye protection and gloves. Specific PPE is available for company welders, fabricators and technicians carrying out this work. 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Various injuries to the human physique	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. SWP-08 (Hot Working) gives specific instruction in respect of young people. 2. Reference must be made to HR Policy PS-029 in regard to any young persons.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

TOYOTA MATERIAL HANDLING UK

Assessment Title (Task, process, equipment or facility)		In Case of Fire	
Location	Customer Premises & Company Workshops	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / Links to Other Assessments (eg COSHH)		Health and Safety at Work Act 1974, Management of Health & Safety at Work Regs 1999, Regulatory Reform (Fire Safety) Order 2005.	

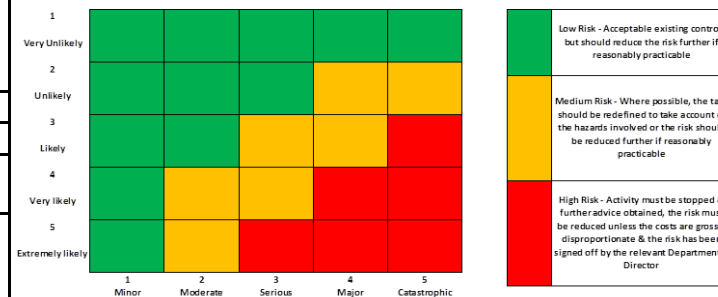


Hazard	Risk	Who / What Might be Affected	Initial Risk			Current Controls (including Practices & Procedures)	Actual Risk			Additional Controls (inc Practices / Procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Fire on Customer Premises	Burns / Inhalation / Respiratory Difficulties / Death	TMHUK Team Members / Customer / 3rd Party Contractors / Site Visitors / Property, equipment and environmental damage.	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice SWP-09 In Case of Fire and SM-17 Fire Precautions. 3. All technicians are to follow the procedure detailed in SWP-09 In Case of Fire & SM-17 Fire Precautions. 4. All technicians will ensure any customer fire procedures are followed and that site inductions are completed and up to date.	1	4	L	All reasonably practicable controls in place. No further action necessary.	
Fire at a TMHUK Business Centre or Network Offices	Burns / Inhalation / Respiratory Difficulties / Death	TMHUK Team Members / Customer / 3rd Party Contractors / Site Visitors / Property, equipment and environmental damage.	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice SWP-09 In Case of Fire and SM-17 Fire Precautions. 3. All team members are to follow the procedure detailed in SWP-09 In Case of Fire & SM-17 Fire Precautions. 4. All team members, visitors and contractors are to comply with company policies and local procedures. 5. All visitors and contractors to undertake induction and receive instruction on site emergency procedures. 6. Fire Marshals are to be appointed appropriately and evacuation drills of the premises to be undertaken twice a year. 7. All TMHUK Business Centres and Network Offices subject to annual Fire Risk Assessment and Auditing.	1	4	L	All reasonably practicable controls in place. No further action necessary.	

TOYOTA MATERIAL HANDLING UK

Hazard	Risk	Who / What Might be Affected	Initial Risk			Current Controls (including Practices & Procedures)	Actual Risk			Additional Controls (inc Practices / Procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
In the event of discovering a fire and having to evacuate	Burns / Inhalation / Respiratory Difficulties / Death	TMHUK Team Members / Customer / 3rd Party Contractors / Site Visitors / Property, equipment and environmental damage.	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice SWP-09 In Case of Fire, SM-16 Emergency Evacuation Procedure and SM-17 Fire Precautions. 3. All team members are to follow the procedure detailed in SWP-09 In Case of Fire, SM-16 Emergency Evacuation Procedure & SM-17 Fire Precautions. 4. Training will be appropriate to the level of risk, for example high risk such as work on LPG equipment will require extra consideration/instruction. 5. All visitors and contractors to TMHUK premises will be instructed on the relevant emergency evacuation procedures. 6. Team members sign in and out of all TMHUK premises upon arrival and leaving	1	4	L	All reasonably practicable controls in place. No further action necessary.	
Non use of PPE	Burns / Inhalation / Respiratory Difficulties / Death	TMHUK Team Members	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. Mandatory PPE by area is signed and educated. Compliance is ensured through daily management and internal audits / safety walks. 4. TMHUK team members working on a customer site will adhere to site rules and instructions regarding PPE.	1	4	L	All reasonably practicable controls in place. No further action necessary.	
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Burns / Inhalation / Respiratory Difficulties / Death	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. SWP-09 (In case of Fire) gives specific instruction in respect of young people. 2. Reference must be made to HR Policy PS-029 in regard to any young persons.	1	4	L	All reasonably practicable controls in place. No further action necessary.	

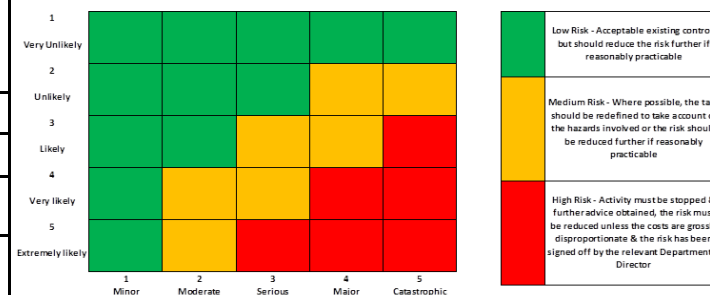
Assessment Title (Task, process, equipment or facility)		Fluorelastomers	
Location	Customer Premises & Company Workshops	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		HASAWA, MHSWR	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Contact with fire affected hydraulic/ brake seals & plastic	Skin contamination leading to amputation	TMHUK employees	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 10-Fluorelastomers). 3. All technicians are to follow the procedure detailed in SWP-10 - Fluorelastomers. 4. Contact with fire affected components must be avoided.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Some hydraulic/ brake seals & plastics may decompose & result in producing Hydrofluoric Acid.	Skin contamination leading to amputation	TMHUK employees	1	4	L	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 10-Fluorelastomers). 3. All technicians are to follow the procedure detailed in SWP-10 - Fluorelastomers. 4. Direct contact with these components should be avoided. Refer to SWP-10 (fluorelastomers) and SWP-32 (PPE).	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	Skin contamination leading to amputation	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots, company overalls, industrial gloves & goggles as a minimum 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Skin contamination leading to amputation	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. SWP-10 (Fluorelastomers) gives specific instruction in respect of young people. 2. Reference must be made to HR Policy PS-029 in regard to any young persons.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

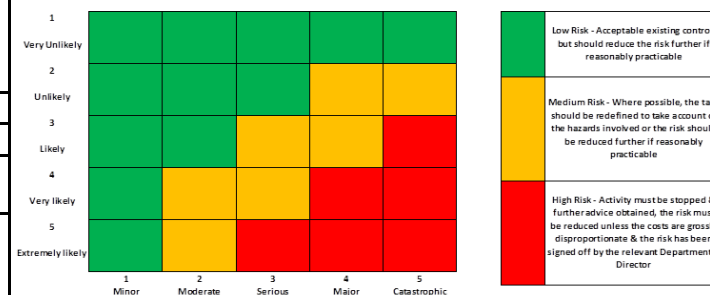
Assessment Title (Task, process, equipment or facility)		Working with Electricity	
Location	Customer Premises & Company Workshops	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		PUWER / Electricity at Work (HSE Booklet: HSG 85)	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Electric shock	Various injuries to the human physique / possibility of death / electric burns	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 03- Battery maintenance & SWP-11 Working with Electricity). 3. All technicians are to follow the procedure detailed in SWP-03 - Battery Maintenance & SWP-11 - Working with Electricity. 4. Maintenance tools will be supplied in accordance with the company SM, SWP & QMS procedures. 5. Portable appliances will be used & maintained in accordance with the company Safety Manual "Electricity at Work" procedure. 6. All TMH premises must have a certificate of test for installed wiring and systems (Electrical Installation Condition Report).	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	Various injuries to the human physique / possibility of death / electric burns	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots & company overalls as a minimum. 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Fire	Burns / inhalation / respiratory difficulties	TMHUK employees / customer / 3rd party contractors / site visitors / property, equipment & environmental damage	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 09-In case of Fire) and SM-17 Fire Precautions. 3. All technicians are to follow the procedure detailed in SWP-09 - In case of Fire & SM-17 Fire Precautions. 4. All technicians will ensure any customer fire procedures are followed and that site inductions are completed and up to date.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Various injuries to the human physique / possibility of death / electric burns	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. SWP-11 (Working with Electricity) gives specific instruction in respect of young people. 2. Reference must be made to HR Policy PS-029 in regard to any young persons.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		Hydraulics General	
Location	Customer Premises & Company Workshops	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		CoSHH	

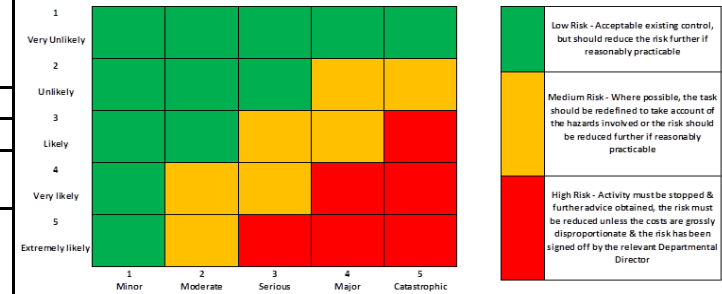


Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Slipping on spilt oil or injury from oily tools	Various injuries to the human physique	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 12 - Hydraulics General) on the general aspects of working safely with hydraulic oil. 3. All technicians are to follow the procedure detailed in SWP-12 - Hydraulic General. 4. All technicians must have equipment to contain spills before working with hydraulics. 5. Safety Footwear to be worn to help prevent slipping	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Spillage	Slips & exposure to sources of ignition	TMHUK employees / customer / 3rd party contractors / site visitors / environmental damage	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by procedure SM-29 Chemical Handling. 3. All technicians are to follow procedure SM-29 Chemical Handling in the event of a spillage. 4. Technicians will be supplied with the appropriate CoSHH data sheets & the relevant CoSHH risk assessment. 5. All spillages resulting in environmental impact must be recorded in accordance with SM-43 Environmental Accident-Incident Procedure.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Long term contact with hydraulic oil	Damage to the skin, i.e. can cause dermatitis.	TMHUK employees	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 12 - Hydraulics General) on the general aspects of working safely with hydraulic oil. 3. All technicians are to follow the procedure detailed in SWP-12 - Hydraulic General. 4. PPE will be supplied in accordance with the SWP-12 Hydraulics General, SWP-32 PPE and QMS Tool procedure. 5. Technicians will be supplied with the appropriate CoSHH data sheets & the relevant CoSHH risk assessment.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Oil escaping under pressure, i.e. from accumulators or electronic / mechanical control valves	Damage to skin / penetrate skin	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 12 - Hydraulics General) on the general aspects of working safely with hydraulic oil. 3. All technicians are to follow the procedure detailed in SWP-12 - Hydraulic General. 4. PPE will be supplied in accordance with the SWP-12 Hydraulics General, SWP-32 PPE and QMS Tool procedure. 5. Technicians will be supplied with the appropriate CoSHH data sheets & the relevant CoSHH risk assessment	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	Various injuries to the human physique / damage to the skin	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots & company overalls. 4. All technicians will adhere to the customer's site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Various injuries to the human physique / damage to the skin	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. SWP-12 (Hydraulics General) gives specific instruction in respect of young people. 2. Reference must be made to HR policy PS-029.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

TOYOTA MATERIAL HANDLING UK

Assessment Title (Task, Process, Equip, Facility)		Manual Handling	
Location	Customer Premises & Company Workshops	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / Links to Other Assessments (eg COSHH)		Manual Handling Operations Regulations 1992	

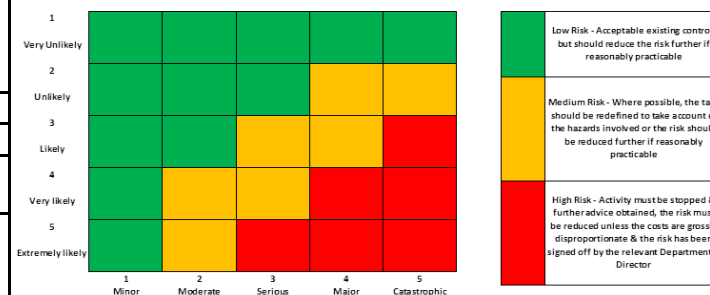


Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
Incorrect Lifting Techniques	Various injuries to the human physique. Strained back and upper limbs.	TMHUK Employees	3	3	M	1. Health and Safety Essentials and Manual Handling training packages to be completed. Supplied within the TMHUK training programme. 2. Training will be supported a Safe Working Practice (SWP-13 Manual Handling). 3. All employees are to follow the procedure detailed in SWP-13 Manual Handling.	1	3	L	All reasonably practicable controls in place. No further action necessary.	
Heavy & Awkward Loads	Various injuries to the human physique. Strained back and upper limbs.	TMHUK Employees	3	3	M	1. Health and Safety Essentials and Manual Handling training packages to be completed. Supplied within the TMHUK training programme. 2. Training will be supported a Safe Working Practice (SWP-13 Manual Handling). 3. All employees are to follow the procedure detailed in SWP-13 Manual Handling. 4. MHE should be utilised where appropriate to reduce the requirement for TMHUK Employees to carry out unnecessary manual handling tasks. 5. If the load is considered to be heavy or awkward for standard MHE operations then Lifting Equipment can be used. Safe Working Practice SWP-06 Use of Lifting Equipment must be followed. 6. Working at Height should be avoided. If there is a requirement to Work at Height, Safe Working Practice SWP-04 Working at Height should be followed. Only equipment maintained to the standard set out in SWP-04 shall be used. 7. Where practicable for the work process, high shelves should be reserved for lighter loads and heavier items placed on lower shelves. 8. Any work activity being undertaken that conforms to a pre-determined process should consult other relevant documentation. For example, a technician removing a reach truck free lift cylinder must always refer to the relevant Service Manual for specific lifting	1	3	L	All reasonably practicable controls in place. No further action necessary.	

TOYOTA MATERIAL HANDLING UK

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
Height of Lift	Various injuries to the human physique. Strained back and upper limbs.	TMHUK Employees	3	3	M	1. Health and Safety Essentials and Manual Handling training packages to be completed. Supplied within the TMHUK training programme. 2. Training will be supported a Safe Working Practice (SWP-13 Manual Handling). 3. All employees are to follow the procedure detailed in SWP-13 Manual Handling. 4. Only very light loads should be lifted above shoulder height. Any load that will place stress on an individual should select an approved Working at Height system as set out within Safe	1	3	L	All reasonably practicable controls in place. No further action necessary.	
Restricted Physical Capability due to Musculoskeletal Disorder	Various injuries to the human physique. Strained back and upper limbs.	TMHUK Employees	3	4	M	1. Health and Safety Essentials and Manual Handling training packages to be completed. Supplied within the TMHUK training programme. 2. Training will be supported a Safe Working Practice (SWP-13 Manual Handling). 3. All employees are to follow the procedure detailed in SWP-13 Manual Handling. 4. HR and QHSE are to be informed of any musculoskeletal disorders or physical restrictions which may impact an individuals ability to carry out normal working manual handling tasks. Where appropriate, an individual health assessment will be carried out.	1	4	L	All reasonably practicable controls in place. No further action necessary.	
Young persons physical limitations and their inability to recognise. Youthful disregard to danger.	Various injuries to the human physique. Strained back and upper limbs.	TMHUK Employees / Customer / 3rd Party Contractors / Site Visitors	2	4	M	1. Safe Working Practice SWP-13 Manual Handling gives specific instruction in respect of young people. 2. HR Policy PS-029 should be consulted in regard to young persons prior to allowing any manual handling task to be undertaken.	1	4	L	All reasonably practicable controls in place. No further action necessary.	

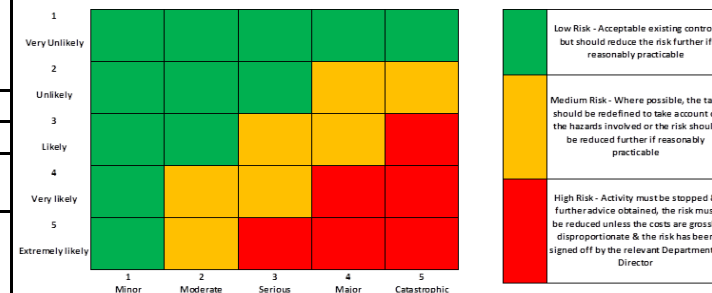
Assessment Title (Task, process, equipment or facility)		Safe Use & Storage of Aerosols	
Location	Customer Premises & Company Workshops	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		CoSHH / REACH / DSEAR	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Contact with a variety of chemicals dispensed by aerosols.	Inhalation / skin contact / eye contact / ingestion	TMHUK employees / customer / 3rd party contractors / site visitors / the environment	2	4	M	1. Specific training on Safe Use & Storage of Aerosols is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 14 - Safe Use & Storage of Aerosols). 3. All staff are to follow the procedure detailed in SWP-14 - Safe Use of Storage of Aerosols. 4. Technicians will be supplied with the appropriate CoSHH data sheet & the relevant CoSHH risk assessment. 5. No product will be used without the appropriate Safety Data Sheet and relevant risk assessment.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Misuse or ignorance	Inhalation / skin contact / eye contact / ingestion / fire explosion / various injuries / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / the environment	2	5	M	1. Specific training on Safe Use & Storage of Aerosols is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 14 - Safe Use & Storage of Aerosols). 3. All staff are to follow the procedure detailed in SWP-14 - Safe Use of Storage of Aerosols. 4. Technicians will be supplied with the appropriate CoSHH data sheet & the relevant CoSHH risk assessment.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	Various injuries to the human physique / skin contact / eye contact / inhalation	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots & company overalls as a minimum. 4. All technicians will adhered to the customers site procedure and instructions regarding PPE requirements. 5. Technicians will be supplied with the appropriate CoSHH data sheet & the relevant CoSHH risk assessment.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Various injuries to the human physique / skin contact / eye contact / inhalation / ingestion / fire / explosion	TMHUK employees / customer / 3rd party contractors / site visitors / the environment	2	4	M	1. SWP-14 (Safe Use & Storage of Aerosols) gives specific instruction in respect of young people. 2. Reference must be made to HR Policy PS-029 in regard to any young persons.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

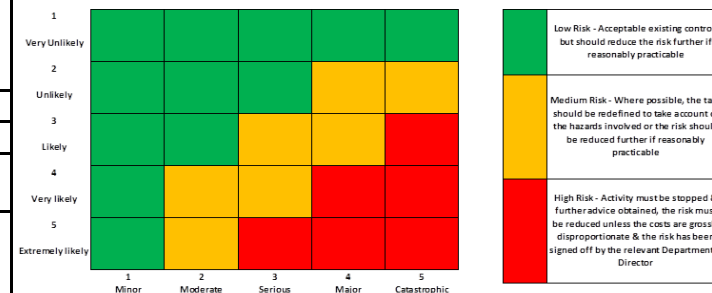
Assessment Title (Task, process, equipment or facility)		Working with Compressed Air Tools	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		PUWER	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Entry of compressed air into the blood stream	Contaminate the blood stream which could lead to possible death	TMHUK employees	2	5	M	1. Specific training on Working with Compressed Air Tools is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 15 - Working with Compressed Air Tools). 3. All staff are to follow the procedure detailed in SWP-15 Working with Compressed Air Tools.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Respiratory tract may be affected when used for dust creating tasks	Inhalation	TMHUK employees/ 3rd parties, customer employees, public.	2	4	M	1. Specific training on Working with Compressed Air Tools is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 15 - Working with Compressed Air Tools). 3. All staff are to follow the procedure detailed in SWP-15 Working with Compressed Air Tools. 4. Blowing dust must always be a last resort and should be avoided wherever possible. An additional specific risk assessment must be carried out. 5. Additional guidance detailed in SM-32 - Dust	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Risk of mismatched grinding wheels or discs to the revolution speed of the tool & subsequent break up of the disc	Various injuries to the human physique / skin contact / eye contact	TMHUK employees / customer / 3rd party contractors / site visitors / the environment	2	4	M	1. Specific training on Working with Compressed Air Tools is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 15 - Working with Compressed Air Tools). 3. All staff are to follow the procedure detailed in SWP-15 Working with Compressed Air Tools.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Torque (twisting action) dangers - Air tools can "kick" if not used correctly	Various injuries to the human physique	TMHUK employees / customer / 3rd party contractors / site visitors / the environment	2	4	M	1. Specific training on Working with Compressed Air Tools is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 15 - Working with Compressed Air Tools). 3. All staff are to follow the procedure detailed in SWP-15 Working with Compressed Air Tools.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Inadvertant operation of tool when connecting / disconnecting air line	Various injuries to the human physique	TMHUK employees / customer / 3rd party contractors / site visitors / the environment	2	4	M	1. Specific training on Working with Compressed Air Tools is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 15 - Working with Compressed Air Tools). 3. All staff are to follow the procedure detailed in SWP-15 Working with Compressed Air Tools.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	Various injuries to the human physique / skin contact / eye contact / inhalation	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots, company overalls & goggles. 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements. 5. Ensure leader hose is fitted to tool.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Various injuries to the human physique / skin contact / eye contact / inhalation / ingestion / fire / explosion	TMHUK employees / customer / 3rd party contractors / site visitors / the environment	2	4	M	1. SWP-15 (Working with Compressed Air Tools) gives specific instruction in respect of young people. 2. Reference must be made to HR policy PS-029 in regard to any young persons.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

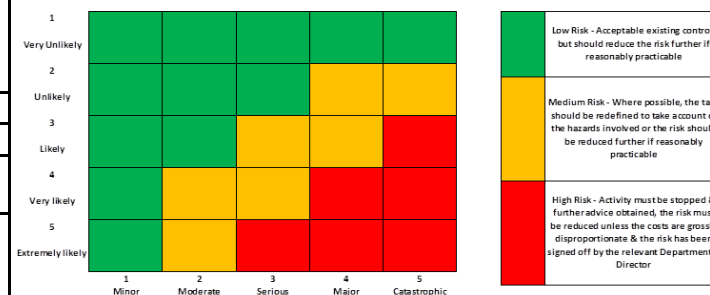
Assessment Title (Task, process, equipment or facility)		Team Members Subject to Noise	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		The Control of Noise at Work Regs	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Subject to noise of own making and that produced by others	Loss of hearing, tinnitus, the early onset of presbycusis	TMHUK employees, 3rd parties, customers, visitors.	2	4	M	1. Specific training on General H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safety manual Document (SM55 - Noise). 3. All staff are to follow the procedure detailed in SM-55 Noise.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Offices	Loss of hearing, tinnitus, the early onset of presbycusis	TMHUK employees, 3rd parties, customers, visitors.	1	4	L	1. Specific training on General H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safety manual Document (SM55 - Noise). 3. All staff are to follow the procedure detailed in SM-55 Noise.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Workshops	Loss of hearing, tinnitus, the early onset of presbycusis	TMHUK employees, 3rd parties, customers, visitors.	2	4	M	1. Specific training on General H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safety Manual Document (SM-55 - Noise). 3. All staff are to follow the procedure detailed in SM-55 Noise. 4. If excessive noise is generated then a full noise assessment is to be undertaken though the QSE department	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Field service techs and resident sites	Loss of hearing, tinnitus, the early onset of presbycusis	TMHUK employees, 3rd parties, customers, visitors.	2	4	M	1. Specific training on General H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safety manual Document (SM-55 - Noise). 3. All staff are to follow the procedure detailed in SM-55 Noise.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Team members on customer premises	Loss of hearing, tinnitus, the early onset of presbycusis	TMHUK employees, 3rd parties, customers, visitors.	2	4	M	1. Specific training on General H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practices and Policies 3. All staff are to follow the procedure detailed in SM-55 Noise.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Leicester parts department	Loss of hearing, tinnitus, the early onset of presbycusis	TMHUK employees, 3rd parties, customers, visitors.	1	4	L	1. Specific training on General H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safety manual Document (SM55 - Noise). 3. All staff are to follow the procedure detailed in SM-55 Noise.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
TMHUK warehouses	Loss of hearing, tinnitus, the early onset of presbycusis	TMHUK employees, 3rd parties, customers, visitors.	1	4	L	1. Specific training on General H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safety manual Document (SM55 - Noise). 3. All staff are to follow the procedure detailed in SM-55 Noise.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	Various injuries to the human physique / skin contact / eye contact / inhalation	TMHUK employees, 3rd parties, customer, visitors.	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP-32 PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots, company overalls & hearing protection. 4. All technicians will adhered to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Various injuries to the human physique / skin contact / eye contact / inhalation / ingestion / fire / explosion	TMHUK employees / customer / 3rd party contractors / site visitors / the environment	2	4	M	1. SM-55 (Noise) gives specific instruction in respect of young people. 2. Reference must be made to HR policy PS-029 in regard to any young persons.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		Truck Assembly / Dismantling	
Location	Customer Premises & Company Workshops	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		PUWER, LOLER	



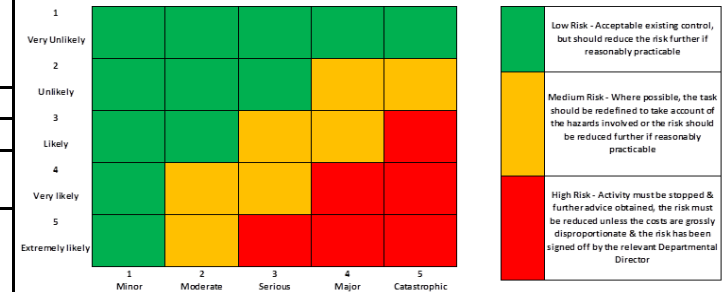
Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Lifting equipment failure	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / the environment / property & equipment	2	5	M	1. All lifting equipment will be checked for suitability and capacity for the load to be lifted. 2. Training will be supported by the appropriate Safe Working Practice including 01-Work Area, 06-Use of Lifting Equipment, 13-Manual Handling, 03-Battery Handling/Maintenance & 31-Engineering General. 3. All staff are to follow the procedure detailed in SWP-01 Work Area, 06-Use of Lifting Equipment, 13-Manual Handling, 03-Battery Handling/Maintenance & 31-Engineering General. 4. Any lifting equipment used must be suitable & have an acceptable certificate of "Thorough Examination". 5. Where appropriate Service Manuals should be followed for selection of correct lifting procedure.	1	5	L	More complex processes may require a "Task Specific Risk Assessment".	Technician, STM, ESM when required to complete a task specific risk assessment
Selection of incorrect lifting equipment, crane, FLT, accessories.	Various injuries to the human physique e.g. crushing & trapping / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / the environment / property & equipment	2	5	M	1. All lifting equipment will be checked for suitability and capacity for the load to be lifted. 2. Training will be supported by the appropriate Safe Working Practice including 01-Work Area, 06-Use of Lifting Equipment, 13-Manual Handling, 03-Battery Handling/Maintenance & 31-Engineering General. 3. All staff are to follow the procedure detailed in SWP-01 Work Area, 06-Use of Lifting Equipment, 13-Manual Handling, 03-Battery Handling/Maintenance & 31-Engineering General. 4. Any lifting equipment used must be suitable & have an acceptable certificate of "Thorough Examination". 5. Where appropriate Service Manuals should be followed for selection of correct lifting procedure.	1	5	L	More complex processes may require a "Task Specific Risk Assessment".	Technician, STM, ESM when required to complete a task specific risk assessment

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Truck sections falling or moving unexpectedly	Various injuries to the human physique e.g. crushing & trapping / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / the environment / property & equipment	2	5	M	1. All lifting equipment will be checked for suitability and capacity for the load to be lifted. 2. Training will be supported by the appropriate Safe Working Practice including 01-Work Area, 06-Use of Lifting Equipment, 13-Manual Handling, 03-Battery Handling/Maintenance & 31-Engineering General. 3. All staff are to follow the procedure detailed in SWP-01 Work Area, 06-Use of Lifting Equipment, 13-Manual Handling, 03-Battery Handling/Maintenance & 31-Engineering General. 4. Any lifting equipment used must be suitable & have an acceptable certificate of "Thorough Examination". 5. Where appropriate Service Manuals should be followed for selection of correct lifting procedure.	1	5	L	More complex processes may require a "Task Specific Risk Assessment".	Technician, STM, ESM when required to complete a task specific risk assessment
Major collapse of forklift truck	Various injuries to the human physique e.g. crushing & trapping / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / the environment / property & equipment	2	5	M	1. All lifting equipment will be checked for suitability and capacity for the load to be lifted. 2. Training will be supported by the appropriate Safe Working Practice including 01-Work Area, 06-Use of Lifting Equipment, 13-Manual Handling, 03-Battery Handling/Maintenance & 31-Engineering General. 3. All staff are to follow the procedure detailed in SWP-01 Work Area, 06-Use of Lifting Equipment, 13-Manual Handling, 03-Battery Handling/Maintenance & 31-Engineering General. 4. Any lifting equipment used must be suitable & have an acceptable certificate of "Thorough Examination". 5. Where appropriate Service Manuals should be followed for selection of correct lifting procedure.	1	5	L	More complex processes may require a "Task Specific Risk Assessment". Technicians will be trained & authorised to carryout such assessments.	Technician, STM, ESM when required to complete a task specific risk assessment
Manual handling	Various injuries to the human physique, mainly strained back or upper limbs	TMHUK employees	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 13 - Manual Handling). 3. All staff are to follow the procedure detailed in SWP-13 - Manual Handling. 4. If the load is considered to be heavy or awkward then Safe Working Practice SWP-06 Use of Lifting Equipment must be followed in order to assist the lift.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Oil / acid spillage	Acid burns / inhalation / skin & eye irritation	TMHUK employees / customer / 3rd party contractors / site visitors / the environment / property & equipment	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by procedure SM-29 Chemical Handling. 3. All technicians are to follow procedure SM-29 Chemical Handling in the event of a spillage. 4. Technicians will be supplied with the appropriate CoSHH data sheets & the relevant CoSHH risk assessment.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
General hazards associated with complex engineering tasks	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / the environment / property & equipment	2	5	M	1. Ensure that the area designated for the task conforms with SWP-01 Work Area. 2. Access to the area must be restricted to those directly involved with the process.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	Various injuries to the human physique / skin contact / eye contact / inhalation	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots, company overalls, hard hat, industrial gloves & hearing protection. 4. All technicians will adhere to the customer's site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Various injuries to the human physique / skin contact / eye contact / inhalation / ingestion / fire / explosion	TMHUK employees / customer / 3rd party contractors / site visitors / the environment	2	4	M	1. Young persons may only be involved in such work if equipped with the appropriate PPE & adequately supervised. 2. Reference must be made to HR Policy PS-029 in regard to any young persons.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

TOYOTA MATERIAL HANDLING UK

Assessment Title (Task, process, equipment or facility)		General Office	
Location	TMHUK Offices	Date	01/04/2026
		Review Date	31/03/2027
Prepared By (Team)		Elaine Greaves (QHS Manager)	
Legal / Best Practice Requirements / Links to Other Assessments (eg COSHH)		Health and Safety at Work Act 1974, Management of Health & Safety at Work Regs 1999, Manual Handling Operations Regulations 1992, Regulatory Reform (Fire Safety) Order 2005.	



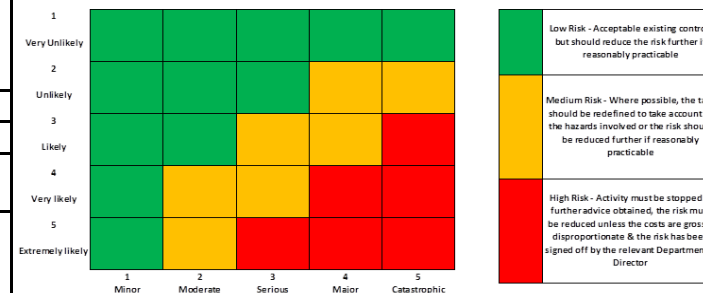
Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Manual Handling	Various injuries to the human physique, mainly strained back or upper limbs	TMHUK employees	2	4	M	1. Health and Safety Essentials and Manual Handling training packages to be completed. Supplied within the TMHUK training programme. 2. Training will be supported a Safe Working Practice (SWP-13 Manual Handling). 3. All employees are to follow the procedure detailed in SWP-13 Manual Handling. 4. Associated risk assessment for Manual Handling is in place. All employees are to follow the control measures documented. 5. First aid equipment & trained first-aiders are provided where required.	1	4	L	All reasonably practicable controls in place. No further action necessary.	
Use of Electrical Equipment	Various injuries to the human physique / possibility of death / electric burns	TMHUK employees / Property / Equipment	2	4	M	1. Specific training on general health and safety is supplied within the mandatory TMHUK training programme. 2. The training will be supported by Safe Working Practice (SWP-11 Working with Electricity). 3. All team members are to follow the procedure detailed in SWP-11 Working with Electricity. 4. Maintenance tools will be supplied in accordance with organisation policies, procedure documents, SWP's & QMS procedures. 5. Portable appliances will be used & maintained in accordance with the organisation QHSE Manual, particularly SM-28 Electricity at Work. 6. First aid equipment & trained first-aiders are provided appropriately.	1	4	L	All reasonably practicable controls in place. No further action necessary.	
Display Screen Equipment	Eye Strain / Impaired Vision / Upper Limb Disorder	TMHUK employees	2	4	M	1. DSE users will be assessed in accordance with SM-27 Display Screen Equipment. 2. First aid equipment & trained first aiders are provided appropriately.	1	4	L	All reasonably practicable controls in place. No further action necessary.	

TOYOTA MATERIAL HANDLING UK

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
In the Event of Fire	Burns / Inhalation / Respiratory Difficulties / Death	TMHUK Team Members / Customer / 3rd Party Contractors / Site Visitors / Property, equipment and environmental damage.	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice SWP-09 In Case of Fire and SM-17 Fire Precautions. 3. All team members are to follow the procedure detailed in SWP-09 In Case of Fire & SM-17 Fire Precautions. 4. All team members, visitors and contractors are to comply with company policies and local procedures. 5. All visitors and contractors to undertake induction and receive instruction on site emergency procedures. 6. Fire Marshals are to be appointed appropriately and evacuation drills of the premises to be undertaken twice a year. 7. All TMHUK Business Centres and Network Offices subject to annual Fire Risk Assessment and Auditing.	1	4	L	All reasonably practicable controls in place. No further action necessary.	
Trailing cables and other obstacles that can cause trip hazards.	Slips, trips and falls	TMHUK employees / site visitors	2	4	M	1. Safety audits and safety walks conducted in accordance with SM-05 Responsibilities and SM-15 Internal Auditing to control standards of housekeeping. 2. Management and supervision to ensure workplace best practices are observed. 3. First aid equipment & trained first aiders are provided appropriately.	1	4	L	All reasonably practicable controls in place. No further action necessary.	
Work related stress / bullying	Depression / anxiety / mental health issues / absenteeism	TMHUK employees	2	4	M	1. Training packages for specific job roles are provided within the TMHUK training programme. 2. Standards of behaviour and conduct are applicable as defined in HR Policy PS-023 Team Member Conduct. 3. Team member wellbeing and support is provided as described in HR Policy PS-024 Wellbeing and Support.	1	4	L	All reasonably practicable controls in place. No further action necessary.	
Smoking	Respiratory illness through passive smoking	TMHUK employees	2	4	M	1. General office areas are strictly non-smoking. Smoking is only permitted in designated areas.	1	4	L	All reasonably practicable controls in place. No further action necessary.	
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Various injuries to the human physique / skin contact / eye contact / inhalation / ingestion / fire / explosion	TMHUK employees / customer / 3rd party contractors / site visitors / the environment	2	4	M	1. Young persons may only be involved in such work if adequately instructed & supervised in accordance with SM-09. 2. Reference must be made to HR Policy PS-029 in regard to any young workers.	1	4	L	All reasonably practicable controls in place. No further action necessary.	

TOYOTA MATERIAL HANDLING UK

Assessment Title (Task, process, equipment or facility)		Thorough Examination	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		LOLER & PUWER 1998	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Injury through unquantifiable risks on customer premises	All possible injuries associated with working on a customer controlled site	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Specific training on the selection of a safe working area is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 01-Work Area) on all aspects of the selection of an appropriate work area. 3. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity. 4. Working in busy, exposed areas e.g. warehouse aisles should be avoided & only attempted when no other option is available.	1	4	L	Site specific risk assessment may be required to quantify the risk.	Engineering Support Managers, Service Team Managers, Technicians
Contact with harmful fluids	Acid burns / inhalation / damage to skin / penetrate skin / contact with eyes / slips	TMHUK employees	2	3	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by procedure SM-29 Chemical Handling. 3. All technicians are to follow procedure SM-29 Chemical Handling in the event of a spillage. 4. Technicians will be supplied with the appropriate CoSHH data sheets & the relevant CoSHH risk assessment. 5. All technicians and Thorough Examiners are provided with the appropriate PPE and will follow SWP-32 (Personal Protective Equipment).	1	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Work Area	Various injuries to the human physique, mainly strained back or upper limbs	TMHUK employees / customer / 3rd party contractors / site visitors	3	4	M	1. Specific training on the selection of a safe working area is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 01-Work Area) on all aspects of the selection of an appropriate work area. 3. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity.	1	4	L	Site specific risk assessment may be required to quantify the risk.	Engineering Support Managers, Service Team Managers, Technicians

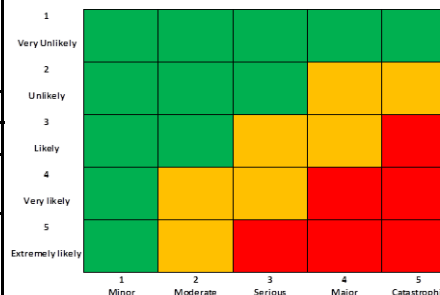
TOYOTA MATERIAL HANDLING UK

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Vehicle Movement Including HGV's, FLT's & Trains	Crush/impact injury. Possibility of death	TMHUK employees	3	5		1. All TMHUK technicians have been trained in accordance to SM-24 2. Thorough Examiners will conduct themselves in accordance with the Safe Working Practices instruction SWP-01 (Work Area). 3. Examiners will abide by all site safety regulations at all times. 4. PPE as detailed in TMHUK policies but be worn at all times 5. Controls documented in all relevant risk assessments must be adhered to 6. Job Specific Risk Assessment may be required. Where specific site hazards/risks exist that are not immediately obvious the Site Operator must provide the examiner with a detailed Health and Safety briefing and if appropriate adequate PPE. 7. Where possible no work should be undertaken in transport yards or around moving vehicles including HGV's, FLT's and trains. If this is not possible ensure a safe working area is selected and barriers used – see SWP-01 8. Examiner must be suitable segregated from any transport area including the train parking/stabling area and access route.	1	5		All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Overhead Line Electrification (OLE)	Electricution/ possibly fatal	Toyota employees	3	5		1. All TMHUK technicians have been trained in accordance to SM-24 2. Thorough Examiners will conduct themselves in accordance with the Safe Working Practices instruction SWP-01 (Work Area). 3. Examiners will abide by all site safety regulations at all times 4. If Overhead Line Electrification (OLE) is in the vicinity where work is to be undertaken then the work area must be at least a suitable distance away from the area. Technician/Examiner to liaise with the customer and QHSE for further guidance.	1	5		All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Jacking & Blocking	Crush injury	TMHUK employees	3	4	M	1. Specific training on Jacking & Blocking is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 02-Jacking & Blocking). 3. All technicians are to follow the procedure detailed in SWP-02 - Jacking & Blocking. 4. Truck manufacturers produce maintenance instructions for new equipment that contain instructions on safe jacking techniques which should be referred to in order to decide which jacking / blocking method is to be used.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Manual Handling	Various injuries to the human physique, mainly strained back or upper limbs	TMHUK employees	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 13 - Manual Handling). 3. All staff are to follow the procedure detailed in SWP-13 - Manual Handling. 4. Associated Risk Assessment for Manual Handling is in place and all technicians are to follow the control measures documented - the risk assessment is supported by SWP-13.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

TOYOTA MATERIAL HANDLING UK

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Falls from height	Muscular injury to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors.	2	5	M	1. Specific training on Working at Height is supplied via the TMHUK training programmes, such training would also include the selection of safe work area. 2. The training will be supported by a Safe Working Practice (SWP 04-Working at Height). 3. All technicians are to follow the procedure detailed in SWP-04 -	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	All injuries associated with engineering work on a customer controlled site	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots & company overalls as a minimum 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Insufficient competence of person carrying out the Thorough Examination	Failure to identify all issues. Failure to comply with current legislation.	TMHUK employees / customer / 3rd party contractors / site visitors. Damage to company reputation from machine failure or litigation.	2	4	M	1. All technicians carrying out Thorough Examinations will be trained via TMHUK training programs. 2. The competence of Thorough Examiners will be considered by the relevant Service Manager prior to allocation of work.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		Use of Vehicle Lifts	
Location	Customer Premises & Company Workshops	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		LOLER / PUWER	



Low Risk - Acceptable existing control, but should reduce the risk further if reasonably practicable
Medium Risk - Where possible, the task should be redefined to take account of the hazards involved or the risk should be reduced further if reasonably practicable
High Risk - Activity must be stopped & further advice obtained, the risk must be reduced unless the costs are grossly disproportionate & the risk has been signed off by the relevant Departmental Director

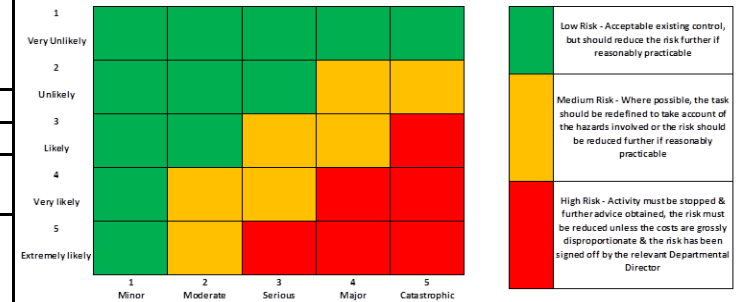
Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Injury through the use of inadequately maintained or badly used equipment e.g. collapsing loads	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on Use of Vehicle lifts is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 20-Use of Vehicle Lifts). 3. All technicians are to follow the procedure detailed in SWP-20 - Use of Vehicle Lifts. 4. All vehicle lifts are to be subject to regular maintenance and inspection (SM-25 Work Equipment).	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Fall of Vehicle	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on Use of Vehicle lifts is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 20-Use of Vehicle Lifts). 3. All technicians are to follow the procedure detailed in SWP-20 - Use of Vehicle Lifts.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Fall of tools or equipment	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on Use of Vehicle lifts is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 20-Use of Vehicle Lifts). 3. All technicians are to follow the procedure detailed in SWP-20 - Use of Vehicle Lifts. 4. Technicians to follow all TMHUK Safe Working Practices, such as Safe Working Area & Working at Height. 5. Hard hats to be worn when working under the ramp	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Trip hazards	Trips & falls leading to various injuries to the human physique	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	3	L	1. Specific training on Use of Vehicle lifts is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 20-Use of Vehicle Lifts). 3. All technicians are to follow the procedure detailed in SWP-20 - Use of Vehicle Lifts. 4. Technicians to follow all TMHUK Safe Working Practices, such as 01-Safe Working Area & 04-Working at Height.	1	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Overloading	Collapse or overturn of vehicle lift	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on Use of Vehicle lifts is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 20-Use of Vehicle Lifts). 3. All technicians are to follow the procedure detailed in SWP-20 - Use of Vehicle Lifts. 4. Technicians to follow all TMHUK Safe Working Practices, such as 01-Safe Working Area & 04-Working at Height. 5. All vehicle lifts will be clearly marked with the Safe Working Load.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Running Engines - toxic fumes	Respiratory difficulties & drowsiness	TMHUK employees / customer / 3rd party contractors / site visitors	2	3	L	1. Specific training on Use of Vehicle lifts is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 20-Use of Vehicle Lifts). 3. All technicians are to follow the procedure detailed in SWP-20 - Use of Vehicle Lifts. 4. Technicians to follow all TMHUK Safe Working Practices, such as 05 & 07 working with LPG & Diesel Engines.	1	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Unauthorised use / access	Inexperience & inability to operate equipment / machinery	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on Use of Vehicle lifts is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 20-Use of Vehicle Lifts). 3. All technicians are to follow the procedure detailed in SWP-20 - Use of Vehicle Lifts. 4. Technicians to follow all TMHUK Safe Working Practices, such as 01 Safe Working Area & 04 Working at Height.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Inadequate lighting	Poor visibility	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on Use of Vehicle lifts is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 20-Use of Vehicle Lifts). 3. All technicians are to follow the procedure detailed in SWP-20 - Use of Vehicle Lifts. 4. Technicians to follow all TMHUK Safe Working Practices, such as 01 Safe Working Area & 04 Working at Height.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Need for personnel to access the lift	Fall from height	TMHUK employees / customer / 3rd party contractors	2	4	M	1. Specific training on Use of Vehicle lifts is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 20-Use of Vehicle Lifts). 3. All technicians are to follow the procedure detailed in SWP-20 - Use of Vehicle Lifts. 4. Technicians to follow all TMHUK Safe Working Practices, such as 01 Safe Working Area & 04 Working at Height.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	Various injuries to the human physique / possibility of death	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots, company overalls, Hi-Viz jacket & hard hat. 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Various injuries to the human physique	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. SWP-20 (Working with Vehicle Lifts) gives specific instruction in respect of young people. 2. Reference must be made to HR policy PS-029 in regard to any young persons.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

TOYOTA MATERIAL HANDLING UK

Assessment Title (Task, process, equipment or facility)		Working with / use of Machinery & Portable Tools	
Location	Customer Premises & Company Workshops	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		PUWER / Electricity at Work	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Electrocution	Various injuries with the possibility of death	TMHUK employees / customer / property & equipment damage	2	4	M	1. Specific training on Machinery & Tools is supplied via the TMHUK training programmes to all technicians. 2. The training will be supported by a Safe Working Practice (SWP 11-Working with Electricity). 3. All Team members are to follow the procedure detailed in SWP 11-Working with Electricity, SWP-31 Engineering General & SWP- 50 Use of Machinery & Portable Tools. 4. All electrical equipment will be subject to periodic inspection & testing. 5. Electrical equipment will be used & maintained in accordance with SM-28 Electricity at Work. 6. Manufacturers instructions will be followed at all times. 7. All equipment to be subject to pre use inspection	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Contact with moving parts / Entanglement	Various injuries with the possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on Machinery & Tools is supplied via the TMHUK training programmes to all technicians 2. The training will be supported by Safe Working Practices (SWP 11-Working with Electricity & SWP-50 Use of Machinery and Portable Tools). 3. All team members are to follow the procedure detailed in SWP 11-Working with Electricity, SWP-31 Engineering General & SWP- 50 Use of Machinery & Portable Tools. 4. All moving parts are to be suitably guarded, if the guard is not present or damaged then the machine is not to be used. 5. Team members must not wear loose clothing or jewellery that may become entangled in moving parts. 6. Long hair must be tied back 7. All electrical equipment will be subject to periodic inspection & testing. 8. Manufacturers instructions will be followed at all times.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

TOYOTA MATERIAL HANDLING UK

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Ejected material, sparks, heat or fluid	Various injuries to the upper & lower body / skin damage / eye contact	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on Machinery & Tools is supplied via the TMHUK training programmes to all technicians 2. Team members to wear appropriate PPE, as detailed in SWP - 23 PPE and SWP- 50 Use of Machinery & Portable Tools. 3. All moving parts are to be suitably guarded, if the guard is not present or damaged then the machine is not to be used. 4. Some power tools generate heat and sparks, refer to SWP-01 Safe Working Area, SWP-08 Hot Working and SWP-50 Use of Machinery and Portable Tools 5. All electrical equipment will be subject to periodic inspection & testing. 6. Manufacturers instructions will be followed at all times.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Noise & vibration	Damage to hearing & hand arm vibration	TMHUK employees and 3rd parties	2	4	M	1. Specific training on Machinery & Tools is supplied via the TMHUK training programmes. 2. Team members to wear appropriate PPE, as detailed in SWP- 23 PPE, SWP- 50 Use of Machinery & Portable Tools. 3. Noise & vibration levels are checked when purchasing new equipment - SM-12 & SM-55 4. High risk noise & vibration levels will undergo further assessment to establish allowable exposure times. 5. Manufacturers instructions will be followed at all times.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Unauthorised use / access	Inexperience & inability to operate equipment / machinery	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on Machinery & Tools is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 11-Working with Electricity). 3. All team members are to follow the procedure detailed in SWP- 50 Use of Machinery & Portable Tools. 4. All machine controls & warnings must be in place & clearly marked. 5. Management & Supervision ensure that adequate controls are in place to prevent unauthorised use/access.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Inadequate lighting	Poor visibility	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Must be reported to line manager & machine not used until lighting issue has been rectified. 2. Refer to SWP-01 Safe Working Area.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

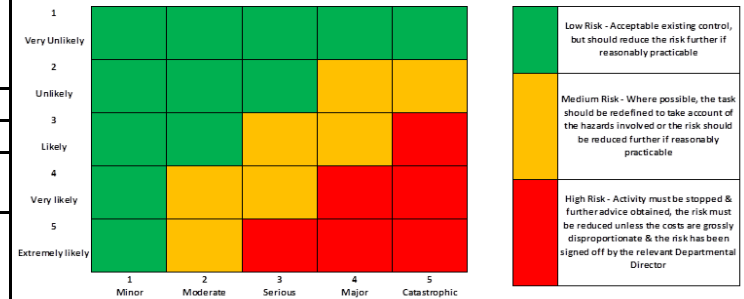
TOYOTA MATERIAL HANDLING UK

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Insecure fixed machinery	Moving / falling / damaged i.e. fire	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Machinery will be suitably secured to the floor or bench as appropriate. 2. Good housekeeping will be observed - the area around each machine will be kept clean & clear from obstruction. 3. Manufacturers instructions will be followed at all times. 4. Pre operational checks must be carried out. 5. All team members are to follow the procedure detailed in SWP-50 Use of Machinery & Portable Tools.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Misused & poorly maintained tools / machinery	Various injuries to the upper & lower body	TMHUK employees / customer / 3rd party contractors / site visitors / equipment damage	3	4	M	1. Only team members deemed competent are authorised to use machinery and tools. 2. Machinery & tools are selected & assessed to ensure that they are fit for purpose. 3. Team members assume "ownership" of all tools and are responsible for their correct use, condition and reporting of defects. 4. An equipment replacement system exists & team members are instructed to replace all damaged/faulty tools immediately. 5. Where applicable all machinery is subject to a maintenance schedule as per manufacturer's instructions. 6. All machinery and tooling are subject to periodic internal auditing through the company QMS. 7. Job specific PPE will be provided & used as required e.g. eye protection is worn when drilling.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

TOYOTA MATERIAL HANDLING UK

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Non use of PPE	Various injuries to the human physique / possibility of death	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. All Team members are to follow the procedure detailed in SWP- 50 Use of Machinery & Portable Tools. 4. It is mandatory for all Team members to wear industrial shoes/boots, company overalls, and other PPE as appropriate for the work activity. 5. All technicians will adhere to TMHUK & customers site procedures regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Various injuries to the human physique	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Nobody under the age of 18 years should be allowed to operate Machinery or Tools unless suitably trained & then only when under constant supervision. 2. Reference must be made to HR policy PS-029 in regard to any young persons.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		Working on a PPT/OSE raised on the Forks of a FLT	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		POWER / LOLER / Working at Height / HSE Guidance: Safety in Working with Lift Trucks	

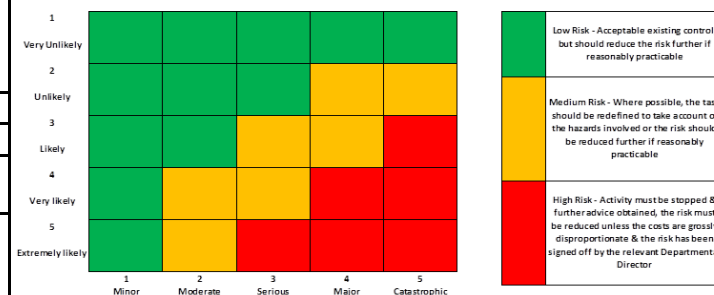


Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Note: For the purposes of this risk assessment the term PPT refers to any Powered Pedestrian Truck, Rider Pallet Truck, Low Level Ordering Picking Pallet Truck, or Hand Pallet Truck. The term FLT refers to the Folk Lift Truck being used to lift the PPT. Specified to be a Counterbalance or Reach Truck with adjustable carriage.											
Injury through the PPT slipping/falling off forks (metal to metal contact) during the raising or lowering	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	5	M	1. Specific training on the use and maintenance of lifting equipment is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 18-Working on a PPT raised on the Forks of a FLT). 3. All technicians are to follow the procedure detailed in SWP-18 - Working on a PPT/OSE raised on the Forks of a FLT. 4. Selection of a suitable work area will be in accordance with WPRA-01 "Selection of Safe Working Area" and SWP-01 "Work Area". 5. All other relevant SWP's should be observed where appropriate, for example SWP 31 "Engineering General".	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Injury through trapped body parts	Trapped upper & lower limbs of the human physique	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on the use and maintenance of lifting equipment is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice SWP-18 (Working on a PPT/OSE Raised on the Forks of a FLT) . 3. All technicians are to follow the procedure detailed in SWP-18 (Working on a PPT/OSE Raised on the Forks of a FLT) . 4. Selection of a suitable work area will be in accordance with WPRA-01 "Selection of Safe Working Area" and SWP-01 "Work Area". 5. All other relevant SWP's should be observed where appropriate, for example SWP 31 "Engineering General".	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Risk of mast collapsing e.g. hydraulic failure, unintentional movement of the FLT.	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	5	M	1. Specific training on the use and maintenance of lifting equipment is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice SWP-18 (Working on a PPT/OSE Raised on the Forks of a FLT) . 3. All technicians are to follow the procedure detailed in SWP-18 (Working on a PPT/OSE Raised on the Forks of a FLT) . 4. Selection of a suitable work area will be in accordance with WPRA-01 "Selection of Safe Working Area" and SWP-01 "Work Area". 5. All other relevant SWP's should be observed where appropriate, for example SWP 31 "Engineering General". 6. Appropriate mast blocks or lock-off device has been provided	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Risk of persons walking into raised forks.	Various injuries to the human physique	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on the use and maintenance of lifting equipment is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 18-Working on a PPT raised on the Forks of a FLT). 3. All technicians are to follow the procedure detailed in SWP-18 - Working on a PPT raised on the Forks of a FLT. 4. Selection of a suitable work area will be in accordance with WPRA-01 "Selection of Safe Working Area" and SWP-01 "Work Area". 5. All other relevant SWP's should be observed where appropriate, for example SWP 31 "Engineering General".	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	Various injuries to the human physique / possibility of death	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots & company overalls. 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. SWP-18 (Working on a PPT/OSE Raised on the Forks of a FLT) gives specific instruction in respect of young people. 2. Reference must be made to HR Policy PS-029 in regard to any young persons.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		Working Alone	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Management of Health and Safety at Work Regulations	

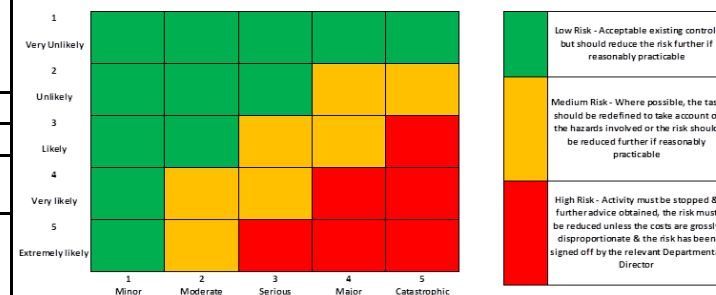


Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Note: All risks normally associated with engineering work apply and are dealt with in supporting WPRA's. However the risks associated with lone working may be increased in the following areas and are the focus of this assessment.											
Slip, trips & falls	Various injuries to the human physique / possibility of death	TMHUK employees / property & equipment damage	2	5	M	1. Specific training on Lone Working is supplied via the TMHUK training programme. 2. The training will be supported by SM-20 "Welfare" which includes the instruction to issue a Lone Working Permit. 3. All technicians are to follow the procedure detailed in SM-20 "Welfare". 4. All other relevant SWP's & WPRA's should be observed and followed where appropriate. 5. Lone workers will only carry out such tasks that can be safely undertaken by one person. 6. Working at height must be avoided unless absolutely necessary, if unavoidable a further assessment may be required and further controls introduced. 7. No live electrical work is permitted.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	Technician, STM, ESM
Becoming unwell / onset of existing medical conditions	Risk to lone workers short and long term health	UKTMH Employees / visitors / contractors	2	4	M	1. If a team member who is likely to lone work has any underlying medical condition which may require monitoring then an individual risk assesment is to be conducted and a plan devised.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	Technician, STM, ESM
Falling from height	Various injuries to the human physique / possibility of death	TMHUK employees / property & equipment damage	2	5	M	1. Specific training on Lone Working is supplied via the TMHUK training programme. 2. The training will be supported by SM-20 "Welfare" which includes the instruction to issue a Lone Working Permit. 3. All technicians are to follow the procedure detailed in SM-20 "Welfare". 4. All other relevant SWP's & WPRA's should be observed and followed where appropriate. 5. Lone workers will only carry out such tasks that can be safely undertaken by one person. 6. Working at height must be avoided unless absolutely necessary, if unavoidable a further assessment may be required and further controls introduced.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	Technician, STM, ESM

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Electric shock	Electric burns / possibility of death	TMHUK employees / property & equipment damage	2	5	M	1. Specific training on Lone Working is supplied via the TMHUK training programme. 2. The training will be supported by SM-20 "Welfare" which includes the instruction to issue a Lone Working Permit. 3. All technicians are to follow the procedure detailed in SM-20 "Welfare". 4. All other relevant SWP's & WPRA's should be observed and followed where appropriate. 5. Lone workers will only carry out such tasks that can be safely undertaken by one person. 6. Working at height must be avoided unless absolutely necessary, if unavoidable a further assessment may be required and further controls introduced. 7. No live electrical work is permitted.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	Technician, STM, ESM
Risk of becoming trapped or crushed	Various injuries to the human physique / going into shock / lack of ventilation / becoming unconscious	TMHUK employees	2	4	M	1. Specific training on Lone Working is supplied via the TMHUK training programme. 2. The training will be supported by SM-20 "Welfare" which includes the instruction to issue a Lone Working Permit. 3. All technicians are to follow the procedure detailed in SM-20 "Welfare". 4. All other relevant SWP's & WPRA's should be observed and followed where appropriate. 5. Lone workers will only carry out such tasks that can be safely undertaken by one person. 6. Working at height must be avoided unless absolutely necessary, if unavoidable a further assessment may be required and further controls introduced.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	Technician, STM, ESM
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Technician becoming unable to raise the alarm or call for assistance	No aid in the event of an emergency for trapped, crushed or injured personnel	TMHUK employees	2	4	M	1. Specific training on Lone Working is supplied via the TMHUK training programme. 2. The training will be supported by SM-20 "Welfare" which includes the instruction to issue a Lone Working Permit. 3. All technicians are to follow the procedure detailed in SM-20 "Welfare". 4. All other relevant SWP's & WPRA's should be observed and followed where appropriate. 5. Lone workers will only carry out such tasks that can be safely undertaken by one person.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	Technician, STM, ESM
Non use of PPE	Various injuries to the human physique / possibility of death	TMHUK employees	2	5	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots & company overalls as a minimum. 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	Technician, STM, ESM
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors	2	5	M	1. Children & young persons are not permitted to work alone under any circumstances. 2. Reference must be made to HR Policy PS-029 in regard to any young persons.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	Technician, STM, ESM

Assessment Title (Task, process, equipment or facility)		Working in a Warehouse or its Aisles	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Management of Health & Safety at Work Regs / Workplace (Health, Safety & Welfare) Regs	

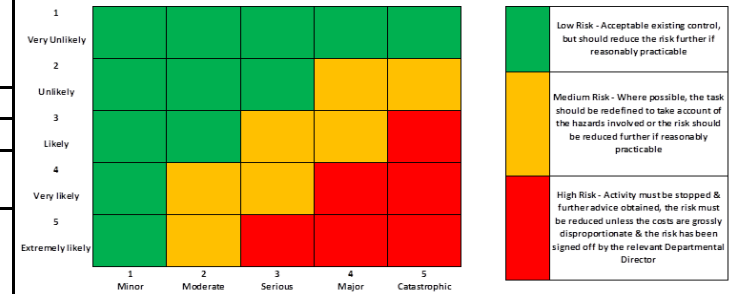


Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Run down or driven into by other warehouse vehicles	Various injuries to the upper or lower body / possibility of death	TMHUK employees / property & equipment damage	2	5	M	1. Specific training on Safe Working Area & Lone Working is supplied via the TMHUK training programme. 2. The training will be supported by various Safe Working Practices. 3. On site rules will be adhered to at all times. 4. Appropriate PPE is to be worn at all times i.e. Hi-Viz. 5. If a designated work area is not available then a temporary safe area should be constructed. All technicians must follow instructions in SWP-01. 6. If having to work in an aisle, where possible each end of the passageway should be closed off to pedestrians and vehicles. 7. Technicians are to exercise extreme caution when passing through the warehouse & must keep to the walkways where provided. 8. If required collapsible cones are available from the parts department to help visualise working in aisle (Part number BG1PAL000903)	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Objects falling from the warehouse racking	Striking the head / various injuries to the upper or lower body / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property damage	2	5	M	1. Specific training on Safe Working Area & Lone Working is supplied via the TMHUK training programme. 2. The training will be supported by various Safe Working Practices. SWP-01 must be followed at all times. 3. On site rules will be adhered to at all times. 4. Appropriate PPE is to be worn at all times i.e. Hi-Viz. 5. If a designated work area is not available then a temporary safe area should be constructed. 6. If having to work in an aisle, where possible each end of the passageway should be closed off to pedestrians and vehicles. 7. Technicians are to exercise extreme caution when passing through the warehouse & must keep to the walkways where provided.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Working in a cold environment	Cold stress / frostbite / trench foot / hypothermia	TMHUK employees	2	3	L	1. On site rules will be adhered to at all times. 2. Appropriate PPE is to be worn at all times including specialised thermal garments and gloves if required 3. Consultation of Manufactures Service Manual advisable when recovering machines from cold storage areas. 4. Where possible a designated work area should be used. All technicians must adhere to SWP-01 at all times.	1	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Risk to others working in close proximity	Various injuries to the upper or lower body / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors	2	5	M	1. Specific training on Safe Working Area & Lone Working is supplied via the TMHUK training programme. 2. The training will be supported by various Safe Working Practices. All technicians must refer to SWP-01 at all times. 3. On site rules will be adhered to at all times. 4. Appropriate PPE is to be worn at all times i.e. Hi-Viz. 5. If a designated work area is not available then a temporary safe area should be constructed. 6. If having to work in an aisle, where possible each end of the passageway should be closed off to pedestrians and vehicles. Collapsible cones (Part number 7. Technicians are to exercise extreme caution when passing through the warehouse & must keep to the walkways where provided.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	Various injuries to the human physique / possibility of death	TMHUK employees	2	5	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots / company overalls / Hi-Viz Jacket & Hard Hat. 4. All technicians will adhere to the customer's site procedure and instructions regarding PPE requirements.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors	2	5	M	1. Children are not permitted to work in this environment. 2. Persons between the age of 16 and 18 are only allowed to work in this environment when suitably trained & then only under constant supervision. 3. Reference must be made to HR policy PS-029 in regard to young persons.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		Reversing HGV's , Use of a Banksman	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Management of Health & Safety at Work Regs / Workplace (Health, Safety & Welfare) Regs	

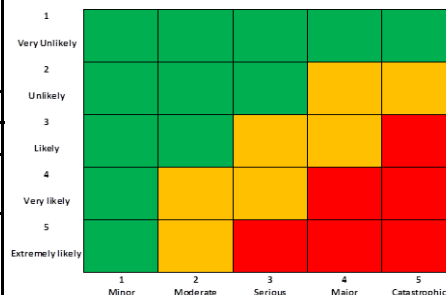


Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Run down or crushed by a reversing vehicle	Various injuries to the upper or lower body / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property damage	2	5	M	1. Specific training for Banksman is supplied via the TMHUK training programme. The business centre transport policy and risk assessment will decide the requirement for a Banksman. 2. The training is supported by SWP -26 Reversing HGV - Use of Banksman (giving general advice on the subject). 3. On site rules will be adhered to at all times & drivers must have a full understanding of site conditions. 4. Appropriate PPE is to be worn at all times i.e. Hi-Viz. 5. Yards & HGV routes must be kept clear to reduce the need for vehicles reversing. Refer to the relevant business centre Transport Policy. 6. Banksman must only be used when there is no other alternative. 7. All other personnel must be prohibited from entering the danger area. 8. Drivers must stop the vehicle if they loose sight of the banksman. 9. The banksman must only use recognised hand signals. 10. Cones / barriers / chains should be used if available to aid the driver and isolate the danger area.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Poor visibility	Running over or crushing personnel or property	TMHUK employees / customer / 3rd party contractors / site visitors / property damage	2	4	M	1. Specific training for Banksman is supplied via the TMHUK training programme. 2. The training is supported by SWP -26 Reversing HGV - Use of Banksman (giving general advice on the subject). 3. On site rules will be adhered to at all times & drivers must have a full understanding of site conditions. 4. Appropriate PPE is to be worn at all times i.e. Hi-Viz. 5. Yards & HGV routes must be kept clear to reduce the need for vehicles reversing. 6. Banksman must only be used when there is no other alternative. 7. All other personnel must be prohibited from entering the danger area. 8. Drivers must stop the vehicle if they loose sight of the banksman. 9. The banksman must only use recognised hand signals. 10. Cones / barriers / chains should be used if available to aid the driver and isolate the danger area. 11. Ensure that adequate lighting is available, report to site management if lighting is insufficient and awaiting further instruction. 12. Weather conditions i.e. fog, Ice & snow, cloudy & overcast are to be taken into consideration before any reverse manoeuvre is carried out.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Communication error between the driver and the banksman	Running over or crushing personnel or property	TMHUK employees / customer / 3rd party contractors / site visitors / property damage	2	5	M	1. Specific training for Banksman is supplied via the TMHUK training programme. 2. The training is supported by SWP -26 Reversing HGV - Use of Banksman. 3. On site rules will be adhered to at all times & drivers must have a full understanding of site conditions. 4. Appropriate PPE is to be worn at all times i.e. Hi-Viz. 5. Yards & HGV routes must be kept clear to reduce the need for vehicles reversing. 6. Banksman must only be used when there is no other alternative. 7. Language barriers must be taken into consideration. 8. All other personnel must be prohibited from entering the danger area. 9. Drivers must stop the vehicle if they loose sight of the banksman. 10. The banksman must only use recognised hand signals. 11. Cones / barriers / chains should be used if available to aid the driver and isolate the danger area.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Non use of PPE	Various injuries to the human physique / possibility of death	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all personnel to wear industrial shoes/boots & Hi-Viz Jacket. 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Nobody under the age of 18 shall be permitted to act as a Banksman.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		Working with Portable Angle Grinders	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		POWER / Electricity at Work	



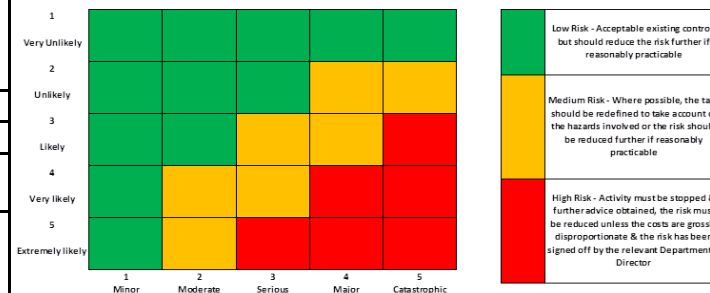
Low Risk - Acceptable existing control, but should reduce the risk further if reasonably practicable
Medium Risk - Where possible, the task should be redefined to take account of the hazards involved or the risk should be reduced further if reasonably practicable
High Risk - Activity must be stopped & further advice obtained, the risk must be reduced unless the costs are grossly disproportionate & the risk has been signed off by the relevant Departmental Director

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Electrocution	Various injuries with the possibility of death	TMHUK employees / customer / contractor / property & equipment damage	2	5	M	1. Specific training on use & maintenance of tools is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 11-Working with Electricity). 3. All technicians are to follow the procedure detailed in SWP-11-Working with Electricity. 4. All electrical equipment will be subject to periodic inspection & testing. 5. Electrical equipment will be used & maintained in accordance with SM-28 Electricity at Work 6. Manufacturers instructions must be followed at all times.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Hot Work	Burns / inhalation	TMHUK employees	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 08-Hot Working) as well as SWP 01"Work Area", 32"PPE", 08"In Case of Fire" & SWP 30"Carrying & Working with Welding Gases". 3. All technicians are to follow the procedure detailed in SWP-08 - Hot Works and WPRA-08 Hot Working.	1	4	L	Site Specific Risk Assessment may be required	Technician, STM, ESM
Contact with moving parts, wheel or disc.	Various injuries to the upper & lower body with the possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	5	M	1. Specific training on the use & maintenance of tools is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 11-Working with Electricity). 3. All technicians are to follow the procedure detailed in SWP-11-Working with Electricity. 4. All moving parts are to be suitably guarded, if the guard is not present or damaged then the machine is not to be used. 5. All electrical equipment will be subject to periodic inspection & testing. 6. Discs will have an expiry date stamped on them. This is usually found stamped/engraved on the central metal ring or on the disc itself. Occasionally it will be on a label attached to the disc. It is important to note that this is a "use by" date that should never be exceeded. 7. Manufacturers instructions must be followed at all times.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Entanglement	Various injuries such as severed upper limbs	TMHUK employees / customer / 3rd party contractors / property & equipment damage	2	4	M	1. Specific training on the use & maintenance of tools is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 11-Working with Electricity). 3. All technicians are to follow the procedure detailed in SWP-11-Working with Electricity. 4. Operators must not wear loose clothing or jewellery that may become entangled in moving parts. 5. Manufacturers instructions must be followed at all times.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Flying particles, dust or sparks	Various injuries to the upper & lower body / skin damage / inhalation / eye contact / battery explosion	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	3	3	M	1. Specific training on the use & maintenance of tools is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 11-Working with Electricity). 3. All technicians are to follow the procedure detailed in SWP-11-Working with Electricity. 4. Operators to wear appropriate PPE. 5. All electrical equipment will be subject to periodic inspection & testing. 6. Batteries should be covered or removed to reduce the risk of explosion. 7. Operators will ensure that all persons are kept away from areas where sparks or dust is directed. 8. Other methods should be considered to cut steel where possible. 9. Good housekeeping to be observed. 10. Manufacturers instructions must be followed at all times.	1	3	L	Site Specific Risk Assessment may be required	Technician, STM, ESM
Noise & vibration	Loss of hearing & hand arm vibration	TMHUK employees	2	4	M	1. Specific training on the use & maintenance of tools is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 11-Working with Electricity). 3. All technicians are to follow the procedure detailed in SWP-11-Working with Electricity. 4. Operators to wear appropriate PPE. 5. Noise & vibration levels are checked when purchasing new equipment. 6. High risk noise & vibration levels will undergo further assessment to establish allowable exposure times. 7. Grinding & cutting discs should be kept in good condition to reduce out of balance vibration. 8. Angle grinders will only be used when standing on a firm, level base. 9. All machine controls will be clearly marked. 10. Manufacturers instructions must be followed at all times. 11. High usage (welders and painters) Team Members are to record all usage on the HAVS system	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Unauthorised use	Inexperience & inability to operate equipment / machinery	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on the use & maintenance of tools is supplied via the TMHUK training programmes. 2. No unauthorised persons are to use any form of grinding tool.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Bursting of abrasive wheels or disc	Various injuries to the upper & lower body / skin damage / eye contact	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on the use & maintenance of tools is supplied via the TMHUK training programmes. 2. Induction training includes the use of grinding tools & replacing grinding wheels. 3. All technicians are to follow the procedure detailed in SWP-11-Working with Electricity. 4. All electrical equipment will be subject to periodic inspection & testing. 5. Electrical equipment will be used & maintained in accordance with SM-28 Electricity at Work. 6. Equipment & discs will be visually checked for damage before each use by operators, ensuring operating speeds is indicated. 7. All good quality discs will have an expiry date stamped on them. This is usually found stamped/engraved on the central metal ring or on the disc itself. Occasionally it will be on a label attached to the disc. It is important to note that this is a "use by" date that should never be exceeded. 8. Good housekeeping will be observed. 9. Manufacturers instructions must be followed at all times.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	Various injuries to the human physique / possibility of death	TMHUK employees	2	5	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots, company overalls, gloves, company issued goggles & hearing protection. 4. All technicians will adhere to TMHUK & customers site procedures regarding PPE requirements. 5. Manufacturers instructions must be followed at all times.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Various injuries to the human physique	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Nobody under the age of 18 years should be allowed to operate portable angle grinders unless suitably trained & then only when under constant supervision. 2. Reference must be made to HR policy PS-029 in regard to young persons.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		Levio - Disassemble Drive Unit from Fork Frame	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		LOLER / PUWER / Manual Handling / CoSHH	

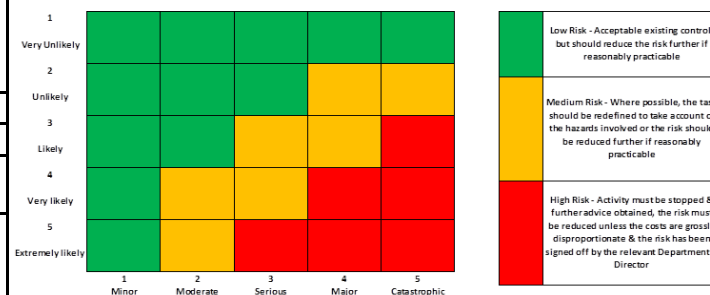


Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Work Area	All possible injuries associated with engineering work on a customer controlled site	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	3	4	M	1. Specific training on the selection of a safe working area is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 01-Work Area) on all aspects of the selection of an appropriate work area. 3. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity. 4. Working in busy, exposed areas e.g. warehouse aisles should be avoided & only attempted when no other option is available.	1	4	L	Site/Task specific Risk Assessment may be required.	Technician, STM, ESM
Injury through having to use excessive physical force or by the truck slipping off the jack (no or inappropriate blocking).	Various injuries to the upper or lower body / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	3	4	M	1. Specific training on Jacking & Blocking is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice, SWP 02-Jacking & Blocking. 3. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity. 4. All technicians are to follow the procedure detailed in SWP-02 - Jacking & Blocking. 5. All technicians are to follow the procedure detailed in SWP-28 Levio - Disassemble Drive Unit from Fork Frame. 6. All technicians must refer to any instructions given in the workshop manual.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Fork linkages moving unexpectedly	Injury to the upper limbs particularly the hands	TMHUK employees	2	4	M	1. Specific training on Jacking & Blocking is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice, SWP 02-Jacking & Blocking. 3. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity. 4. All technicians are to follow the procedure detailed in SWP-02 - Jacking & Blocking. 5. All technicians are to follow the procedure detailed in SWP-28 Levio - Disassemble Drive Unit from Fork Frame. 6. All technicians must refer to any instructions given in the workshop manual.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Manual Handling	Muscular injury to the upper body	TMHUK employees	3	3	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 13 - Manual Handling). 3. All staff are to follow the procedure detailed in SWP-13 - Manual Handling. 4. All technicians are to follow the procedure detailed in SWP-28 Levio - Disassemble Drive Unit from Fork Frame. 5. If the load is considered to be heavy or awkward then Safe Working Practice SWP-06 Use of Lifting Equipment must be followed in order to assist the lift.	1	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Short circuit or explosion from batteries	Acid burns/ electrical burns / inhalation	TMHUK employees / customer / 3rd party contractors / site visitors / property, equipment & environmental damage	2	4	M	1. Specific training on Battery Maintenance is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 03-Battery/Handling Maintenance) including ventilation of work & charging areas. 3. All technicians are to follow the procedure detailed in SWP-03 - Battery Handling/Maintenance and SWP-43 Lithium-Ion Batteries 4. Lead-Acid Battery CoSHH information is available to all staff.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Spillage	Acid burns / inhalation / slips	TMHUK employees / customer / 3rd party contractors / site visitors / environmental damage	2	4	M	1. Specific training on Battery Maintenance is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 03-Battery/Handling Maintenance) including ventilation of work & charging areas. 3. All technicians are to follow the procedure detailed in SWP-03 - Battery Handling/Maintenance. 4. Lead-Acid Battery CoSHH information is available to all staff.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	Various injuries to the human physique / possibility of death	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots & company overalls as a minimum. 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Slips, trips, falls, injury / damage to property	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. SWP-28 (Levio - Disassemble Drive Unit from Fork Frame) gives specific instruction in respect of young people. 2. Reference must be made to HR policy PS-029 in respect of young persons.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		Working with & Transporting Compressed Gases	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		PUWER / Manual Handling / CoSHH / ADR / CDR	

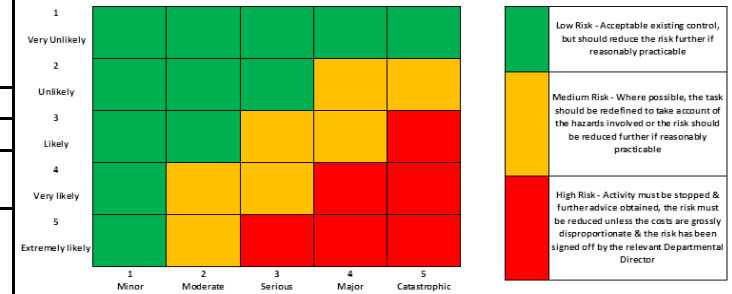


Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Compressed gases entry into the blood stream through a break in the skin or body opening	Blocked artery causing a coma, paralysis or death	TMHUK employees / customer / 3rd party contractors / site visitors	2	5	M	1. Specific training on the use and transportation of compressed gases is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 30-Carrying & Working with Gases). 3. All Welders are to follow the procedure detailed in SWP-30 - Carrying & Working with Welding Gases. 4. The appropriate CoSHH data sheets are available to all staff and should be carried in the welders vehicle.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
High concentrations	Asphyxiation (symptoms include loss of mobility & consciousness)	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Specific training on the use and transportation of compressed gases is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 30-Carrying & Working with Gases). 3. All Welders are to follow the procedure detailed in SWP-30 - Carrying & Working with Welding Gases. 4. The appropriate CoSHH data sheets are available to all staff and should be carried in the welders vehicle. 5. The use of all welding gases must always be carried out in well ventilated areas. 6. Cylinders must be stored in well ventilated areas.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
May explode if heated	Various injuries to the upper & lower body / skin burns / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on the use and transportation of compressed gases is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 30-Carrying & Working with Gases). 3. All Welders are to follow the procedure detailed in SWP-30 - Carrying & Working with Welding Gases. 4. The appropriate CoSHH data sheets are available to all staff and should be carried in the welders vehicle. 5. The use of all welding gases must always be carried out in well ventilated areas. 6. Cylinders must be stored in well ventilated areas. 7. Cylinders must not be subject to temperatures in excess of 50°C. 8. Keep away from sources of heat and direct sunlight.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Transport of cylinders in road vehicles	Escape of gas / falling cylinder / explosion	TMHUK employees / customer / 3rd party contractors / site visitors / general members of the public / property & equipment damage	2	4	M	1. Specific training on the use and transportation of compressed gases is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 30-Carrying & Working with Gases). 3. All Welders are to follow the procedure detailed in SWP-30 - Carrying & Working with Welding Gases. 4. The appropriate CoSHH data sheets are available to all staff and should be carried in the welders vehicle. 5. The appropriate hazard diamond label must be attached to the vehicle. 6. Gauges & adaptors must be removed from the cylinder whilst in transit. 7. The cylinder must be secured in the vehicle with the use of a strap. 8. The cylinder must be stored up right in the vertical position. 9. Cylinders must be checked for general condition & leakage before transportation. 10. Ensure that the vehicle being used has adequate ventilation. 11. The trem card is to be carried at all times on board the vehicle.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Manual Handling	Muscular injury to the upper body	TMHUK employees	3	3	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 13 - Manual Handling). 3. All staff are to follow the procedure detailed in SWP-13 - Manual Handling. 4. If the load is considered to be heavy or awkward then Safe Working Practice SWP-06 Use of Lifting Equipment must be followed in order to assist the lift (use a trolley, hand truck etc..designed to transport cylinders).	1	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	Various injuries to the human physique / possibility of death	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all welders to wear industrial shoes/boots, company overalls, industrial gloves & eye protection. 4. All welders will adhere to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Slips, trips, falls, injury / damage to property	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. SWP-30 (Carrying & Working with Welding Gases) gives specific instruction in respect of young people. 2. Reference must be made to HR Policy PS-029 in regard to young persons.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
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Assessment Title (Task, process, equipment or facility)		Removal/Fitting of Forklift Truck Counterweight	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Manual Handling Operations Regulations / POWER / LOLER	

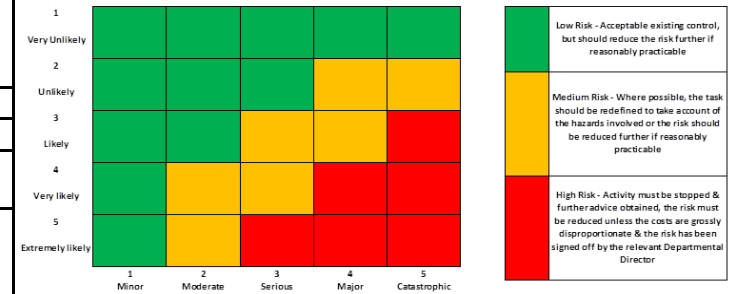


Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Inadequately maintained equipment	Various injuries to the upper & lower body	TMHUK employees	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice, SWP-01 Work Area, SWP 13 - Manual Handling, SWP 6 - Use of Lifting Equipment & specific work instructions from the Manufactures Service Manuals removing procedure for counterweights. 3. Auditing of work equipment is a requirement under the company's documented QMS/Safety & Environmental systems & is carried out in accordance with SM-15 "Internal Auditing". 4. SM-25 "Work Equipment" outlines the company policy on the provisions and use of work equipment. 5. All chains and slings to be checked for condition and suitability before and after lifting operations.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Work Area	All possible injuries associated with engineering work on a customer controlled site	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Specific training on the selection of a safe working area is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 01-Work Area) on all aspects of the selection of an appropriate work area. 3. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity. 4. Working in busy, exposed areas e.g. warehouse aisles should be avoided & only attempted when no other option is available.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Unbalanced load	Various injuries to the human upper & lower body / crushing / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice, SWP-01 Work Area, SWP 13 - Manual Handling, SWP 6 - Use of Lifting Equipment & specific work instructions from the Manufactures Service Manuals removing procedure for counterweights. 3. Auditing of work equipment is a requirement under the company's documented QMS/Safety & Environmental systems & is carried out in accordance with SM-15 "Internal Auditing". 4. SM-25 "Work Equipment" outlines the company policy on the provisions and use of work equipment. 5. Technicians should be aware of the unbalanced characteristics of truck counterweights, making allowance for high centre of gravity when attaching lifting slings (eye bolts attached at the highest point should always be considered wherever possible.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Weight mass differences between electric & IC machine counterweights	Dealing with a heavier load (IC machine has a greater weight mass) increasing likelihood of incident	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice, SWP 13 - Manual Handling, SWP 6 - Use of Lifting Equipment & specific work instructions from the Manufactures Service Manuals removing procedure for counterweights. 3. Auditing of work equipment is a requirement under the company's documented QMS/Safety & Environmental systems & is carried out in accordance with SM-15 "Internal Auditing". 4. SM-25 "Work Equipment" outlines the company policy on the provisions and use of work equipment.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Failure of equipment due to environmental factors	Various injuries to the human upper & lower body	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice, SWP 13 - Manual Handling, SWP 6 - Use of Lifting Equipment & specific work instructions from the Manufactures Service Manuals removing procedure for counterweights. 3. Auditing of work equipment is a requirement under the company's documented QMS/Safety & Environmental systems & is carried out in accordance with SM-15 "Internal Auditing". 4. SM-25 "Work Equipment" outlines the company policy on the provisions and use of work equipment.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Contact with overhead obstacle e.g. power lines or beams	Various injuries to the human physique / possibility of death / burns / electric shock / possibility of a flashover	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programmes. 2. General assessment to take place of safe working area before commencing work. 3. Where possible working below overhead obstacles must be avoided.	1	4	L	Height restrictions may require the completion of a site specific risk assessment.	Technicians, STM, ESM
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Various injuries to the human physique / damage to the skin	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Nobody under the age of 17 will be allowed to operate powered forklift trucks & then not until trained & in possession of an appropriate licence. 2 Reference must be made to HR policy PS-029 in regard to any young workers.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		Use of Ladders	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Working at Height / Safe Use of Access Ladders & Step Ladders	

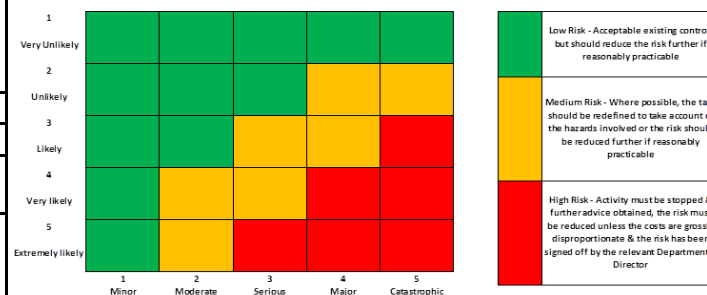


Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Note: The below applies irrespective of ownership of the ladder - this relates to ladder <u>use</u> .											
Injury through falling whilst climbing, using a ladder or working at height	Muscular injury to the human physique / possibility of death	TMHUK employees / property & equipment damage	3	4	M	1. Specific training on Working at Height is supplied via the TMHUK training programmes, such training would also include the selection of safe work area. 2. The training will be supported by a Safe Working Practice (SWP 04 - Working at Height). 3. All technicians are to follow the procedure detailed in SWP 04 - Working at Height.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Ladder maintenance	Can contribute to an accident leading to serious injury	TMHUK employees / property & equipment damage / 3rd Party Contractors or customers	2	4	M	1. Ladders should be inspected prior to every use and damaged ladders should be reported and taken out of service immediately. 2. Inspection of Ladders prior to use - does not need to be recorded - Check for: Integrity of structure. Ensure no loose items. Steps free from debris or damage & not slippery. Ladder should be uniquely identified and have an in date tag. 3. All ladders require a biannual inspection by a competent person, which must be recorded onto the Special Tool Planner.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Incorrect Use	Can contribute to an accident leading to serious injury	TMHUK employees / property & equipment damage / 3rd Party Contractors or customers	3	4	M	1. Ladders must be secured against unauthorised use (ie padlocked) and be stored correctly. 2. Only competent trained persons may use ladders, providing the ladder is: Securely fixed, tied (ideally at the waist) or footed. Extended at least 1m past the stepping off point or the highest rung to be reached by the person using the ladder. This does not apply if there are other adequate hand holds available. Set up to at least 75 degrees (i.e. 1m out for every 4m up). Used for Short periods only (30 minutes max). Only used where there are no other options. Any brace fitted is working & locking correctly. Used away from any doorways - seek assistance if essential. Used on clean level and firm footing. Ensure ladder is tall enough for the task. Not used within 6m of ANY power lines.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Danger of falling objects	Cuts, bruises, muscular injury to the human physique or damage to property	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	3	4	M	1. Specific training on Working at Height is supplied via the TMHUK training programmes, such training would also include the selection of safe work area. 2. The training will be supported by a Safe Working Practice (SWP 04-Working at Height). 3. All technicians are to follow the procedure detailed in SWP-04 - Working at Height. 4. When working at height all persons in the vicinity must wear a Safety helmet as well as any other required PPE. 5. The safety of those working nearby is addressed by adherence to SWP-01 "Work Area" for example, erection of barriers may be required to prevent unauthorised access.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Adverse site conditions, wet, cold, windy, slippery etc..	Cuts, bruises, slips, trips, falls, muscular injury to the human physique	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on Working at Height is supplied via the TMHUK training programmes, such training would also include the selection of safe work area and adverse weather conditions. 2. The training will be supported by a Safe Working Practice (SWP 04-Working at Height). 3. All employees are to follow the procedure detailed in SWP-04 - Working at Height. 4. The safety of those working nearby is addressed by adherence to SWP-01 "Work Area" for example, erection of barriers may be required to prevent unauthorised access.	1	4	L	Site specific risk assessment may be required.	All Employees

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Incorrect use or use of defected harness	Various injuries to the human physique / possibility of death	TMHUK employees	2	4	M	1. Specific training on Working at Height is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 04-Working at Height). 3. All technicians are to follow the procedure detailed in SWP-04 - Working at Height. 4. Safety Harnesses are subject to a programme of formal inspection/replacement & should be visually inspected before each occasion of use. 5. No harness is required if used for access only. However, must be used if working from the ladder. 6. A secure fixing point for the harness is essential (see SWP-04 - Ladders). Note - Do NOT fix harness to the ladder.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Use of customer Access equipment	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. SWP-04 (Working at Height) gives specific instruction in respect of using customer access equipment (See section 2).	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	Various injuries to the human physique / possibility of death	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes / boots / company overalls / Hi-Viz / Hard Hat / Harness & Lanyard (see above). 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		FLT Routine Maintenance & Service	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Management of Health & Safety at Work Regs / Electricity at Work Regs / LOLER / PUWER / CoSHH / Manual Handling / Working at Height	

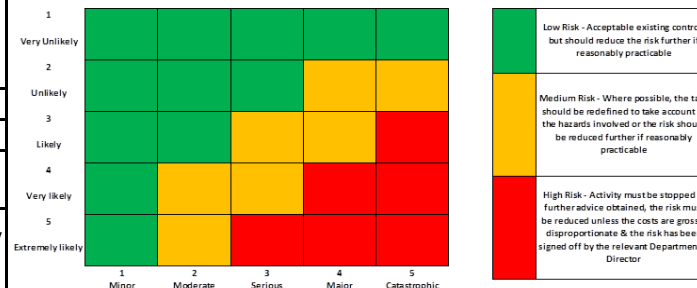


Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Un safe working area	Falling objects, injury to personnel, damage to equipment	Technician, site staff, 3rd party contractor, member of the public	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SWP-01 Work Area 3. Technician to adhere to control measures in generic Risk Assessment WPRA 01-Safe Working Area 4. Technician to visually inspect & assess work area before commencing work	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Site premises	Slips, trips & falls - leading to injury of personnel	Technician, site staff, 3rd party contractor, member of the public	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SWP-01 Work Area 3. Technician to adhere to control measures in generic Risk Assessment WPRA 01-Safe Working Area 4. Technician to visually inspect & assess work area before commencing work 5. Any spillage that might occur will be cleaned, contained & dealt with as per the CoSHH data sheet & Risk Assessment 6. Appropriate PPE will be worn by the technician with safety footwear and overalls as an absolute minimum 7. Any equipment, substance or PPE not being used will be stored away appropriately	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Use of lifting equipment	Falling objects, injury to personnel, damage to equipment	Technician, site staff, 3rd party contractor, member of the public	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SWP-06 Use of Lifting Equipment 3. Technician to adhere to control measures in generic Risk Assessment WPRA 06-Use of Lifting Equipment 4. Technician to visually inspect & assess lifting equipment before use.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Working with Electricity	Injury or death through shock	Technician, site staff, 3rd party contractor, member of the public	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SWP-11 Working with Electricity 3. Technician to adhere to control measures in generic Risk Assessment WPRA 11-Working with Electricity	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Manual Handling	Injury through incorrect lifting techniques	Technician, site staff, 3rd party contractor	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SWP-13 Manual Handling 3. Technician to adhere to control measures in generic Risk Assessment WPRA 13-Manual Handling	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Noise	Impaired hearing / deafness	Technician, site staff, 3rd party contractor	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. Technician to adhere to control measures in generic Risk Assessment WPRA 16-Noise	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Use of Hand Tools	Injury to eye, face, leg, foot & body in general	Technician, site staff, 3rd party contractor	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. Technician to adhere to control measures in generic Risk Assessment WPRA 21 - Working with machinery and portable tools and SM-25 Work Equipment.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	All injuries associated with engineering work on a customer controlled site	Technician, site staff, 3rd party contractor, property	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SWP-32 PPE 3. Technician to adhere to control measures in all generic Risk Assessments with regards to PPE 4. Technician to follow the procedure as defined in the Site Specific Method Statement 5. Technician to follow site instruction regarding PPE requirements	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
FLT-Maintenance	All injuries associated with routine maintenance work on a customer controlled site	Technician, site staff, 3rd party contractor, property	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained in Service & Repair for fork lift trucks 3. Technician to adhere to control measures in all generic Risk Assessments 4. Technician to follow the procedure as defined in the Site Specific Method Statement 5. Technician to follow any safety requirements as documented in the Operator / Service Manual 6. Site Task Specific Risk Assessment to be completed if a need for one is identified by site personnel or the technician	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Weather conditions	Falls, falling objects, injury	Technician, site staff, 3rd party contractor, property	2	4	M	1. Consideration given to environmental conditions prior to work starting 2. No work to be undertaken in adverse weather conditions 3. If unsure the Technician is to contact their line manager for further advice.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
CoSHH	Harmful substance to health, contamination, spillage, fire, explosion	Technician, site staff, 3rd party contractor, member of the public	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SM-29 Chemical Handling 3. Technician has access to all MSDS sheets 4. Technician has access to all specific CoSHH Risk Assessments 5. Technician to use correct PPE according to the specific MSDS & CoSHH risk assessment	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Working at height	Falling objects, injury to personnel, damage to equipment	Technician, site staff, 3rd party contractor, member of the public	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SWP-04 Working at Height 3. Technician to adhere to control measures in generic Risk Assessment WPRA 04-Working at Height 4. Technician to visually inspect & assess work area before commencing work	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Working Alone	All injuries associated with engineering work & being unable to raise alarm	Technician	3	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SM-20 Working Alone 3. Technician to adhere to control measures in generic Risk Assessment WPRA 24-Working Alone	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

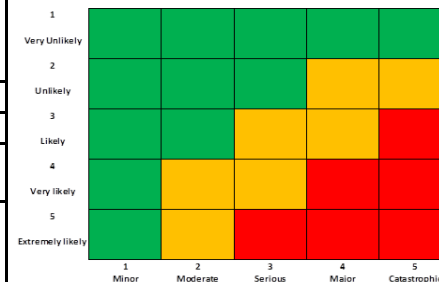
Assessment Title (Task, process, equipment or facility)		Removing/Changing a handle and pump piston spring on an HPT	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Glynn Hartop (HPT Manager)	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Management of Health & Safety at Work Regs / Workplace (Health, Safety & Welfare) Regs	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Work Area	TMHUK employees / customer / 3rd party contractors / site visitors	All possible injuries associated with engineering work on a customer controlled site	3	3	M	1. Specific training on the selection of a safe working area is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 01-Work Area) on all aspects of the selection of an appropriate work area. 3. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity. 4. Working in busy, exposed areas e.g. warehouse aisles should be avoided & only attempted when no other option is available.	2	3	L	If appropriate controls are in place that are reasonably practicable, no further action is necessary	
Manual handling	TMHUK Team Members	Various injuries to the human physique, musculoskeletal disorders	4	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 13 - Manual Handling). 3. All staff are to follow the procedure detailed in SWP-13 - Manual Handling. 4. If the load is considered to be heavy or awkward then Safe Working Practice SWP-06 Use of Lifting Equipment must be followed in order to assist the lift. 5. Associated Risk Assessment WPRA-13 Manual Handling is in place & all team members are to follow the control measures documented - the risk assessment is supported by SWP-13. 6. First aid equipment is provided where required.	1	4	L	If appropriate controls are in place that are reasonably practicable, no further action is necessary	
Slip, trips & falls	TMHUK Team Members	Various injuries to the human physique	2	3	L	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. All team members are to follow SWP-01 Work Area. 3. All other relevant SWP's & WPRA's should be observed and followed where appropriate. 4. Good housekeeping should be observed at all times.	1	3	L	If appropriate controls are in place that are reasonably practicable, no further action is necessary	

PPE - Non use of	TMHUK Team Members	Various injuries to the human physique / possibility of death	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots / company overalls / Hi-Viz / Hard Hat / Harness & Lanyard. 4. All technicians will adhere to the customers site procedure and instructions regarding all matters of safety.	2	4	L	If appropriate controls are in place that are reasonably practicable, no further action is necessary	
Tools - Use of	TMHUK Team Members	Various injuries to the human physique	3	3	M	1. Specific training on Tools is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 11-Working with Electricity). 3. All technicians are to follow the procedure detailed in SWP-11-Working with Electricity. 4. All tools will be subject to periodic inspection & testing and subject to SM-25 Work Equipment. 5. Electrical equipment will be used & maintained in accordance with SM-28 Electricity at Work. 6. Good housekeeping will be observed. 7. PPE will be supplied and used in accordance with SWP-32 PPE	1	3	L	If appropriate controls are in place that are reasonably practicable, no further action is necessary	
Vehicle movement	TMHUK Team Members / customer / 3rd party contractors / site visitors / general members of the public / property & equipment damage	Various injuries to the human physique / possibility of death	2	5	M	1. Specific training on Safe Working Area is supplied via the TMHUK training programme. 2. The training will be supported by various Safe Working Practices. 3. On site rules will be adhered to at all times. 4. Appropriate PPE is to be worn at all times i.e. Hi-Viz. 5. If a designated work area is not available then a temporary safe area should be constructed. 6. If having to work in an aisle, where possible each end of the passageway should be closed off to pedestrians and vehicles. 7. All team members are to exercise extreme caution when passing through the warehouse & other transport routes - keep to the walkways where provided. 8. Avoid walking/driving around the rear of reversing vehicles.	1	5	L	If appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		Mast Removal/Installation	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Health & Safety at Work Act, Provision & Use of Work Equipment Regs, LOLER	



Low Risk - Acceptable existing control, but should reduce the risk further if reasonably practicable
Medium Risk - Where possible, the task should be redefined to take account of the hazards involved or the risk should be reduced further if reasonably practicable
High Risk - Activity must be stopped & further advice obtained, the risk must be reduced unless the costs are grossly disproportionate & the risk has been signed off by the relevant Departmental Director

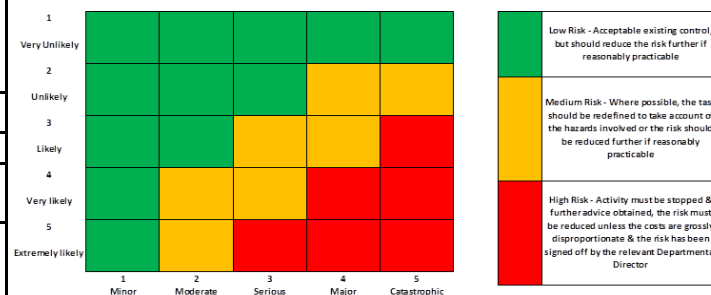
Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Work Area	TMHUK employees / customer / 3rd party contractors / site visitors	All possible injuries associated with engineering work on a customer controlled site	2	4	M	1. Specific training on the selection of a safe working area is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 01-Work Area) on all aspects of the selection of an appropriate work area. 3. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity. 4. Working in busy, exposed areas e.g. warehouse aisles should be avoided & only attempted when no other option is available.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Jacking & Blocking	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	Various injuries to the human physique / possibility of death	3	4	M	1. Specific training on Jacking & Blocking is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 02-Jacking & Blocking). 3. All technicians are to follow the procedure detailed in SWP-02 - Jacking & Blocking. 4. Truck manufacturers produce maintenance instructions for new equipment that contain instructions on safe jacking techniques which should be referred to in order to decide which jacking / blocking method is to be used.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Manual handling	TMHUK Team Members	Various injuries to the human physique, musculoskeletal disorders	3	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 13 - Manual Handling). 3. All staff are to follow the procedure detailed in SWP-13 - Manual Handling. 4. If the load is considered to be heavy or awkward then Safe Working Practice SWP-06 Use of Lifting Equipment must be followed in order to assist the lift. 5. Associated Risk Assessment WPRA-13 Manual Handling is in place & all team members are to follow the control measures documented - the risk assessment is supported by SWP-13. 6. First aid equipment is provided where required.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Lifting Equipment - Incorrect use of	TMHUK Team Members	Slips, trips, falls. Falling objects. Cold/Heat stress	1	4	M	1. Specific training on the use and maintenance of lifting equipment is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 06-Use of Lifting Equipment). 3. The training will also include the presentation for "Safe Slings Practices" and any specific Work Instruction from the Master Service Manual. 4. All technicians are to follow the procedure detailed in SWP-06 - Use of Lifting Equipment. 5. Auditing of lifting equipment is a requirement under the company's documented QMS/Safety & Environmental systems and will be carried in accordance with SM-15 "Safety Auditing". 6. SM-25 "Work Equipment" outlines the company policy on the provisions and use of work equipment.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Lighting inadequate	TMHUK Team Members / customer / 3rd party contractors / site visitors / property & equipment damage	Slips, trips, falls, injury to personnel, damage to property	3	3	M	1. Specific training is supplied via the TMHUK training programmes, such training would also include the selection of safe work area. SWP-01 2. Consideration given to environmental conditions prior to work starting. 3. No work to be undertaken in adverse weather conditions. 4. If unsure the technician is to contact their line manager for further advice. 5. Provide additional lighting if appropriate.	1	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
PPE - Non use of	TMHUK Team Members	Various injuries to the human physique / possibility of death	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots / company overalls / Hi-Viz / Hard Hat / Harness & Lanyard. 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements as per Site induction	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Spillage / leakage	TMHUK Team Members / customer / 3rd party contractors / site visitors / environmental damage	Slips & exposure to sources of ignition. Acid burns / inhalation, Environmental impact.	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by procedure SM-29 Chemical Handling. 3. All technicians are to follow procedure SM-29 Chemical Handling in the event of a spillage. 4. Technicians will be supplied with the appropriate CoSHH data sheets & the relevant CoSHH risk assessment. 5. PPE will be supplied and used in accordance with SWP-32 PPE	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Tools - Use of	TMHUK Team Members	Various injuries to the human physique	3	3	M	1. Specific training on Tools is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 11-Working with Electricity). 3. All technicians are to follow the procedure detailed in SWP-11-Working with Electricity. 4. All tools will be subject to periodic inspection & testing. 5. Electrical equipment will be used & maintained in accordance with SM-28 Electricity at Work. 6. Good housekeeping will be observed. 7. PPE will be supplied and used in accordance with SWP-32 PPE	1	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Height - Working at	TMHUK Team Members	Various injuries to the human physique / possibility of death	3	5	H	1. Specific training on Working at Height is supplied via the TMHUK training programmes, such training would also include the selection of safe work area. 2. The training will be supported by a Safe Working Practice (SWP 04-Working at Height). 3. All technicians are to follow the procedure detailed in SWP-04 - Working at Height. 4. The safety of those working nearby is addressed by adherence to SWP "Work Area" for example, erection of barriers may be required to prevent unauthorised access. 5. Associated Risk Assessment WPRA-04 for Working at Height is in place and all technicians are to follow the control measures documented - the risk assessment is supported by SWP-04. 6. All other relevant SWP's & WPRA's should be observed and followed where appropriate. 7. Working at height must be avoided unless absolutely necessary, if unavoidable a further assessment may be required and further controls introduced. 8. PPE will be supplied and used in accordance with SWP-32 PPE	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Slips, trips, falls, injury to personnel, damage to property	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Children & young persons are not authorised to work unsupervised at any time. 2. No young persons are likely to be in the vicinity.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		HPT Routine Maintenance & Service	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Glynn Hartop (HPT Manager)	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Management of Health & Safety at Work Regs / Electricity at Work Regs / LOLER / POWER / CoSHH / Manual Handling / Working at Height	

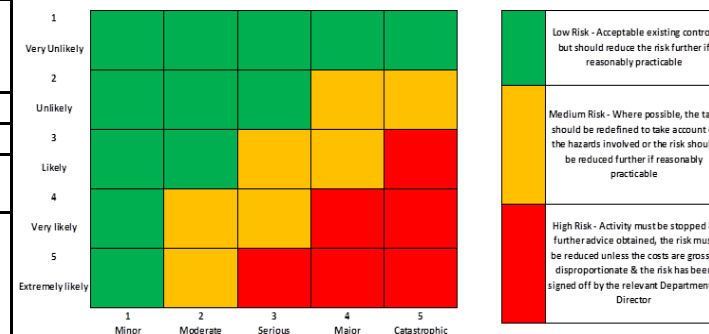


Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Un safe working area	Falling objects, injury to personnel, damage to equipment, struck by vehicle	Technician, site staff, 3rd party contractor, member of the public	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SWP-01 Work Area 3. Technician to adhere to control measures in generic Risk Assessment WPRA 01-Safe Working Area 4. Technician to visually inspect & assess work area before commencing work	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Site premises	Slips, trips & falls - leading to injury of personnel	Technician, site staff, 3rd party contractor, member of the public	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SWP-01 Work Area 3. Technician to adhere to control measures in generic Risk Assessment WPRA 01-Safe Working Area 4. Technician to visually inspect & assess work area before commencing work 5. Any spillage that might occur will be cleaned, contained & dealt with as per the CoSHH data sheet & Risk Assessment 6. Appropriate PPE will be worn / used by the technician such as safety footwear and Overalls as a minimum 7. Any equipment, substance or PPE not being used will be stored away appropriately	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Use of lifting equipment	Falling objects, injury to personnel, damage to equipment	Technician, site staff, 3rd party contractor, member of the public	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SWP-06 Use of Lifting Equipment 3. Technician to adhere to control measures in generic Risk Assessment WPRA 06-Use of Lifting Equipment 4. Technician to visually inspect & assess lifting equipment before use.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Working with Electricity	Injury or death through shock	Technician, site staff, 3rd party contractor, member of the public	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SWP-11 Working with Electricity 3. Technician to adhere to control measures in generic Risk Assessment WPRA 11-Working with Electricity	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Manual Handling	Injury through incorrect lifting techniques	Technician, site staff, 3rd party contractor	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SWP-13 Manual Handling 3. Technician to adhere to control measures in generic Risk Assessment WPRA 13-Manual Handling	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Noise	Impaired hearing / deafness	Technician, site staff, 3rd party contractor	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of WPRA-16 Noise 3. Technician to adhere to control measures in generic Risk Assessment WPRA 16-Noise	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Use of Hand Tools	Injury to eye, face, leg, foot & body in general	Technician, site staff, 3rd party contractor	2	4	M	Technical Training Course. 2. All Technicians are trained to the requirements of SM-25 Work Equipment 3. Technician to adhere to measures in SM-25 Work Equipment	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	All injuries associated with engineering work on a customer controlled site	Technician, site staff, 3rd party contractor, property	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SWP-32 PPE 3. Technician to adhere to control measures in all generic Risk Assessments with regards to PPE 4. Technician to follow the procedure as defined in the Site Specific Method Statement 5. Technician to follow site instruction regarding PPE requirements	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
HPT-Maintenance	All injuries associated with routine maintenance work on a customer controlled site	Technician, site staff, 3rd party contractor, property	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained in Service & Repair for HP trucks 3. Technician to adhere to control measures in all generic Risk Assessments 4. Technician to follow the procedure as defined in the Site Specific Method Statement 5. Technician to follow any safety requirements as documented in the Operator / Service Manual 6. Site Task Specific Risk Assessment to be completed if a need for one is identified by site personnel or the technician	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Weather conditions	Falls, falling objects, injury	Technician, site staff, 3rd party contractor, property	2	4	M	1. Consideration given to environmental conditions prior to work starting 2. No work to be undertaken in adverse weather conditions 3. If unsure the Technician is to contact their line manager for further advice.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
CoSHH	Harmful substance to health, contamination, spillage, fire, explosion	Technician, site staff, 3rd party contractor, member of the public	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SM-29 Chemical Handling 3. Technician has access to all MSDS sheets 4. Technician has access to all specific CoSHH Risk Assessments 5. Technician to use correct PPE according to the specific MSDS & CoSHH risk assessment	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Working at height	Falling objects, injury to personnel, damage to equipment	Technician, site staff, 3rd party contractor, member of the public	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SWP-04 Working at Height 3. Technician to adhere to control measures in generic Risk Assessment WPRA 04-Working at Height 4. Technician to visually inspect & assess work area before commencing work	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Working Alone	All injuries associated with engineering work & being unable to raise alarm	Technician	3	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SM-46 Lone Working. 3. Technician to adhere to control measures in generic Risk Assessment WPRA 24-Working Alone	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		Moving Defective Trucks	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		HASAW, MHSWR, PUWER, Workplace Regs	



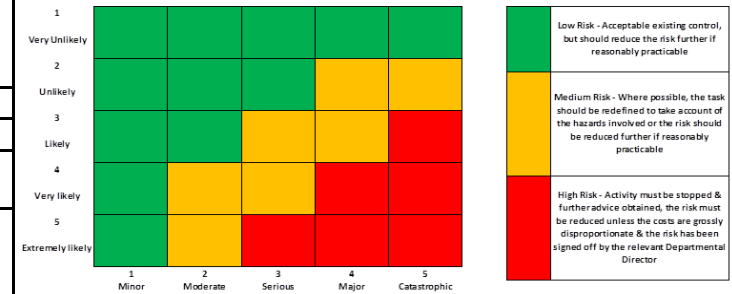
Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Work Area	TMHUK Team Members/ customer / 3rd party contractors / site visitors	Various injuries to the human physique / respiratory problems/ crushing & trapping injuries	2	4	Yellow	1. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity. Refer to Safe Working Practice (SWP 01-Work Area) 2. Working in busy, exposed areas e.g. warehouse aisles should be avoided & only attempted when no other option is available. Suitable provision to make the work area safe must be available. 3. Work areas must be protected from moving vehicles.	1	4	Green	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
PPE - Non use of	TMHUK Team Members	Various injuries to the human physique / possibility of death	2	4	Yellow	1. It is mandatory for all technicians to wear industrial shoes/boots / company overalls / Hi-Viz / Hard Hat / Harness & Lanyard/ safety goggles/ gloves / ear defenders. (SWP 32-PPE). 2. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements.	1	4	Green	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Lifting Equipment - Incorrect use of	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	Slips, trips, falls. Falling objects. Various injuries to the human physique.	2	4	Yellow	1. Training will include "Safe Slings Practices" and any specific Work Instruction from the Master Service Manual. 2. All technicians are to follow the procedure detailed in SWP-06 - Use of Lifting Equipment. 3. Auditing of lifting equipment is a requirement under the company's documented QMS/Safety & Environmental systems and will be carried in accordance with SM-15 "Safety Auditing". 4. SM-25 "Work Equipment" outlines the company policy on the provisions and use of work equipment.	1	4	Green	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Manual handling	TMHUK Team Members	Various injuries to the human physique, musculoskeletal disorders	2	4	Yellow	1. All staff are to follow the procedure detailed in SWP-13 - Manual Handling. 2. If the load is considered to be heavy or awkward then Safe Working Practice SWP-06 Use of Lifting Equipment must be followed in order to assist the lift. 3. Associated Risk Assessment WPRA-13 Manual Handling is in place & all team members are to follow the control measures documented - the risk assessment is supported by SWP-13.	1	4	Green	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Slip, trips & falls	TMHUK Team Members	Various injuries to the human physique	2	4		1. All relevant SWP's & WPRA's should be observed and followed where appropriate. Particular attention must be given to SWP-01 Work Area. 2. Good housekeeping should be observed at all times. 3. Any spills must be cleaned up immediately.	1	4		All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Spillage / leakage	TMHUK Team Members / customer / 3rd party contractors / site visitors / environmental damage	Slips & exposure to sources of ignition. Acid burns / inhalation, Environmental impact.	2	4		1. All technicians are to follow procedure SM-29 Chemical Handling and SWP-19 Spillage in the event of a spillage. 2. Technicians will be supplied with the appropriate CoSHH data sheets & the relevant CoSHH risk assessment. 3. PPE will be supplied and used in accordance with SWP-32 PPE. 4. All technicians must have available a suitable spill kit.	1	4		All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Vehicle movement	TMHUK Team Members / customer / 3rd party contractors / site visitors / general members of the public / property & equipment damage	Various injuries to the human physique / possibility of death	2	4		1. On site rules will be adhered to at all times. 2. If a designated work area is not available then a temporary safe area should be constructed. Refer to SWP-01 Work Area. 3. If having to work in an aisle, where possible each end of the passageway should be closed off to pedestrians and vehicles. 4. All team members are to exercise extreme caution when passing through the warehouse & other transport routes - keep to the walkways where provided. 5. Avoid walking/driving around the rear of reversing vehicles. 6. Appropriate PPE is to be worn at all times i.e. Hi-Viz.	1	4		All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Weather - Adverse Conditions / temperature extremes	TMHUK Team Members	Slips, trips, falls. Falling objects. Cold/Heat stress	2	4		1. Consideration given to environmental conditions prior to work starting. Shelter from all types of adverse weather conditions should be sought. 2. No work to be undertaken in adverse weather/temperature conditions without further risk assessment. 3. If unsure the technician is to contact their line manager for further advice. 4. PPE will be supplied and used in accordance with SWP-32 PPE	1	4		All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Electrical equipment	TMHUK Team Members / property & equipment	Various injuries to the human physique / possibility of death / electric burns	2	4		1. All team members are to follow the procedure detailed in SWP-11 - Working with Electricity & WPRA-11 Electricity. 2. All tools will be supplied and maintained in accordance with the company SM, SWP's & QMS procedures. 3. Portable appliances will be used & maintained in accordance with the company Safety Manual "Electricity at Work" procedure and manufacturers instructions. 4. First aid equipment is provided where required.	1	4		All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Manoeuvring recovery truck with defective truck raised	TMHUK Team members, Customers Team members, visitors, contractors, property damage	Physical injury, product damage, racking damage, building damage.	2	4		Preferred method of recovery is to drive the recovering truck backwards, steer wheel first. Driving in the forward direction should be minimised and a guide used for assistance	1	4		All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Communication failure between driver and guide	TMHUK Team members, Customers Team members, visitors, contractors, property damage	Physical injury, product damage, racking damage, building damage.	2	4		Prior to work starting a leader must be appointed, this should normally be the guide. Ensure good verbal communication is possible between driver and guide.	1	4		All appropriate controls are in place that are reasonably practicable, no further action is necessary	

TOYOTA MATERIAL HANDLING UK

Assessment Title (Task, process, equipment or facility)		Use of Hoist (Sainsbury's)	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Management of Health & Safety at Work Regs / Workplace (Health, Safety & Welfare) Regs, LOLER, PUWER	

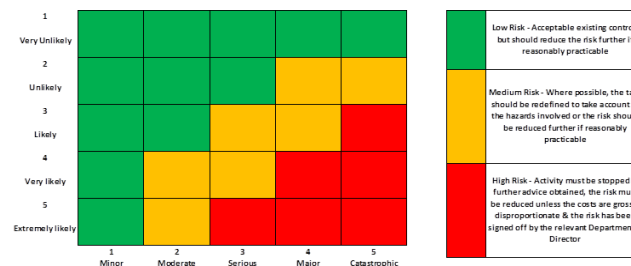


Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Inadequately maintained equipment eg failure to have regular services carried out at recommended intervals	Various Injuries to the Human Physique	TMHUK EMPLOYEES / Sainsbury Employees, Contractors/visitors	3	4	M	1) Regular maintained checks are carried out by a 3rd party company to ensure the gantry and block is operating correctly. 2) Thorough Examination of the equipment is carried out. 3) Pre operational check carried out by each operator before use. 4) All technicians must follow SWP-06 Use of Lifting Equipment.	1	4	L	All appropriate controls are in place that are reasonably practicable , no further action is necessary	
Inappropriate storage area	Various Injuries to the Human Physique	TMHUK EMPLOYEES / Sainsbury Employees, Contractors/visitor	2	3	M	1) The gantry must always be stored in the designated storage area when not in use. 2) All technicians must follow SWP-37 Sainsbury's Hoists.	1	3	L	All appropriate controls are in place that are reasonably practicable , no further action is necessary	
Incorrect use, untrained operator.	Various Injuries to the Human Physique	TMHUK EMPLOYEES / Sainsbury Employees, Contractors/visitors	3	4	M	1) All TMH Technicians are trained via internal training programs. 2) All technicians operating this equipment will have undergone specific training on lifting and slinging. 3) All technicians operating this equipment will have undergone familiarisation training with this equipment. 4) Mobile gantries and blocks will not be operated by any persons without suitable training. 5) Details of training records will be held on TMH Employee Training Record. 6) All technicians must follow SWP-06 Use of Lifting Equipment. 7) All technicians must read and follow the manufacturers instructions. 8) All technicians must follow SWP-37 Sainsbury's Hoists.	1	4	L	All appropriate controls are in place that are reasonably practicable , no further action is necessary	

TOYOTA MATERIAL HANDLING UK

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Manoeuvring the gantry	Various Injuries to the Human Physique	TMHUK EMPLOYEES / Sainsbury Employees, Contractors/visitors	3	4	M	1) All TMH Technicians are trained via internal training programs. 2) All technicians operating this equipment will have undergone specific training on lifting and slinging. 3) All technicians operating this equipment will have undergone familiarisation training with this equipment. 4) Mobile gantries and blocks will not be operated by any persons without suitable training. 5) Manoeuvring these gantries will require a minimum of 2 persons. 6) All technicians must follow SWP-37 Sainsbury's Hoists.	1	4	G	All appropriate controls are in place that are reasonably practicable , no further action is necessary	
Suspended Loads	Various Injuries to the Human Physique	TMHUK EMPLOYEES / Sainsbury Employees, Contractors/visitors	2	4	M	1) Loads will remain suspended for as little time as is practicable. 2) No persons shall work directly below any suspended load. 3) Working on suspended loads must only be carried out with additional support in place e.g. trestles. 4) The gantry must not be moved whilst it is under load. 5) The suspended load will always be kept under control to prevent swinging. 4) All technicians must follow SWP-06 Use of Lifting Equipment.	1	4	L	All appropriate controls are in place that are reasonably practicable , no further action is necessary	
Non use of PPE	Various Injuries to the Human Physique	TMHUK EMPLOYEES	3	3	M	1) All technician training is supported by a safe working practice SWP 32 Personal Protective Equipment. 2) Familiarisation training will include PPE requirements. 3) Minimum PPE requirements are safety shoes, Hi-visibility clothing and safety helmet. Work gloves should be used when slinging / unslinging chains	1	3	L	All appropriate controls are in place that are reasonably practicable , no further action is necessary	
People around the working area.	Various Injuries to the Human Physique	TMHUK EMPLOYEES / Sainsbury Employees, Contractors/visitors	3	3	M	1) All users will undergo familiarisation training that will include the selection of a safe working area. 2) All users will refer to and follow Risk Assessment WPRA 01 and Safe working Practice SWP-01 (Working Area). 3) Operators must ensure the work area/operating area is clear of other persons. 4) Suitable barriers/cones/warning tape will be used to secure the area from unauthorised persons if required.	1	3	L	All appropriate controls are in place that are reasonably practicable , no further action is necessary.	
Obstacles around the working area.	Various Injuries to the Human Physique	TMHUK EMPLOYEES / Sainsbury Employees, Contractors/visitors	3	4	M	1) All users will undergo familiarisation training that will include the selection of a safe working area. 2) All users will refer to and follow Risk Assessment WPRA-01 and Safe working Practice SWP-01 (Working Area). 3) Operators must ensure the work area/operating area is clear of any obstructions.	1	4	L	All appropriate controls are in place that are reasonably practicable , no further action is necessary	

Assessment Title (Task, process, equipment or facility)		Use of Engine Transmission Support Beam	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Management of Health & Safety at Work Regs / Workplace (Health, Safety & Welfare) Regs	

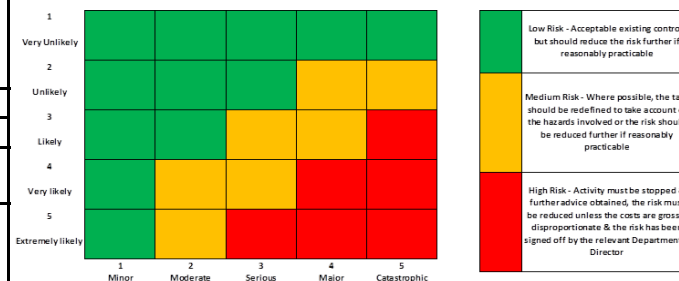


Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Work Area	TMHUK employees / customer / 3rd party contractors / site visitors	All possible injuries associated with engineering work on a customer controlled site	2	4	M	1. Specific training on the selection of a safe working area is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 01-Work Area) on all aspects of the selection of an appropriate work area. 3. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity. 4. Working in busy, exposed areas e.g. warehouse aisles should be avoided & only attempted when no other option is available.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
PPE - Non use of	TMHUK Team Members	Various injuries to the human physique / possibility of death	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots / company overalls / Hi-Viz / Hard Hat / Harness & Lanyard. 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Tools - Use of	TMHUK Team Members	Various injuries to the human physique	3	3	M	1. Specific training on Tools is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 11-Working with Electricity). 3. All technicians are to follow the procedure detailed in SWP-11-Working with Electricity. 4. All tools will be subject to periodic inspection & testing. 5. Electrical equipment will be used & maintained in accordance with SM-28 Electricity at Work. 6. Good housekeeping will be observed. 7. PPE will be supplied and used in accordance with SWP-32 PPE	1	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Manual handling	TMHUK Team Members	Various injuries to the human physique, musculoskeletal disorders	4	4	H	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 13 - Manual Handling). 3. All staff are to follow the procedure detailed in SWP-13 - Manual Handling. 4. If the load is considered to be heavy or awkward then Safe Working Practice SWP-06 Use of Lifting Equipment must be followed in order to assist the lift. 5. Associated Risk Assessment WPRA-13 Manual Handling is in place & all team members are to follow the control measures documented - the risk assessment is supported by SWP-13. 6. First aid equipment is provided where required.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Height - Working at & Falling objects	TMHUK Team Members / customer / 3rd party contractors / site visitors / property, equipment & environmental damage	Various injuries to the human physique / possibility of death	3	5	H	1. Specific training on Working at Height is supplied via the TMHUK training programmes, such training would also include the selection of safe work area. 2. The training will be supported by a Safe Working Practice (SWP 04- Working at Height). 3. All technicians are to follow the procedure detailed in SWP-04 - Working at Height. 4. The safety of those working nearby is addressed by adherence to SWP "Work Area" for example, erection of barriers may be required to prevent unauthorised access. 5. Associated Risk Assessment WPRA-04 for Working at Height is in place and all technicians are to follow the control measures documented - the risk assessment is supported by SWP-04. 6. All other relevant SWP's & WPRA's should be observed and followed where appropriate. 7. Working at height must be avoided unless absolutely necessary, if unavoidable a further assessment may be required and further controls introduced. 8. PPE will be supplied and used in accordance with SWP-32 PPE	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Lifting Equipment - Incorrect use of	TMHUK Team Members	Slips, trips, falls. Falling objects. Cold/Heat stress	1	4	M	1. Specific training on the use and maintenance of lifting equipment is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 06-Use of Lifting Equipment). 3. The training will also include the presentation for "Safe Slinging Practises" and any specific Work Instruction from the Master Service Manual. 4. All technicians are to follow the procedure detailed in SWP-06 - Use of Lifting Equipment. 5. Auditing of lifting equipment is a requirement under the company's documented QMS/Safety & Environmental systems and will be carried in accordance with SM-15 "Internal Auditing". 6. SM-25 "Work Equipment" outlines the company policy on the provisions and use of work equipment.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Slip, trips & falls	TMHUK Team Members	Various injuries to the human physique	2	3	L	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. All team members are to follow SWP-01 Work Area. 3. All other relevant SWP's & WPRA's should be observed and followed where appropriate. 4. Good housekeeping should be observed at all times.	1	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Lone Working	TMHUK Team Members	No aid in the event of an emergency for trapped, crushed or injured personnel, Various injuries to the human physique.	2	4	M	1. Specific training on Lone Working is supplied via the TMHUK training programme. 2. The training will be supported by SM-46 "Lone Working" which includes the instruction to issue a Lone Working Permit. 3. All technicians are to follow the procedure detailed in SM-46 "Lone Working". 4. All other relevant SWP's & WPRA's should be observed and followed where appropriate. 5. Lone workers will only carry out such tasks that can be safely undertaken by one person.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Vehicle movement	TMHUK Team Members / customer / 3rd party contractors / site visitors / general members of the public / property & equipment damage	Various injuries to the human physique / possibility of death	2	5	M	1. Specific training on Safe Working Area is supplied via the TMHUK training programme. 2. The training will be supported by various Safe Working Practices. 3. On site rules will be adhered to at all times. 4. Appropriate PPE is to be worn at all times i.e. Hi-Viz. 5. If a designated work area is not available then a temporary safe area should be constructed. 6. If having to work in an aisle, where possible each end of the passageway should be closed off to pedestrians and vehicles. 7. All team members are to exercise extreme caution when passing through the warehouse & other transport routes - keep to the walkways where provided. 8. Avoid walking/driving around the rear of reversing vehicles.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		Fork Removal and Refitting	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Management of Health & Safety at Work Regs / Workplace (Health, Safety & Welfare) Regs	

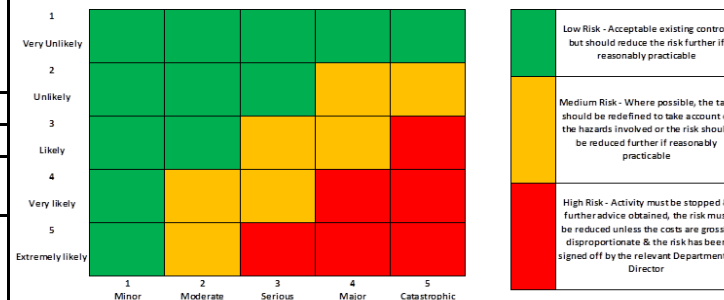


Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Manual handling	TMHUK Team Members	Various injuries to the human physique, musculoskeletal disorders	4	4	H	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 13 - Manual Handling). 3. All staff are to follow the procedure detailed in SWP-13 - Manual Handling. 4. If the load is considered to be heavy or awkward then Safe Working Practice SWP-06 Use of Lifting Equipment must be followed in order to assist the lift. 5. Associated Risk Assessment WPRA-13 Manual Handling is in place & all team members are to follow the control measures documented - the risk assessment is supported by SWP-13. 6. First aid equipment is provided where required.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Work Area	TMHUK employees / customer / 3rd party contractors / site visitors	All possible injuries associated with engineering work on a customer controlled site	2	4	M	1. Specific training on the selection of a safe working area is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 01-Work Area) on all aspects of the selection of an appropriate work area. 3. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity. 4. Working in busy, exposed areas e.g. warehouse aisles should be avoided & only attempted when no other option is available.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Jacking & Blocking	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	Various injuries to the human physique / possibility of death	3	4	M	1. Specific training on Jacking & Blocking is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 02-Jacking & Blocking). 3. All technicians are to follow the procedure detailed in SWP-02 - Jacking & Blocking. 4. Truck manufacturers produce maintenance instructions for new equipment that contain instructions on safe jacking techniques which should be referred to in order to decide which jacking / blocking method is to be used.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Lighting inadequate	TMHUK Team Members / customer / 3rd party contractors / site visitors / property & equipment damage	Slips, trips, falls, injury to personnel, damage to property	3	3	M	1. Specific training is supplied via the TMHUK training programmes, such training would also include the selection of safe work area. SWP-01 2. Consideration given to environmental conditions prior to work starting. 3. No work to be undertaken in adverse weather conditions. 4. If unsure the technician is to contact their line manager for further advice. 5. Provide additional lighting if appropriate.	1	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Spillage / leakage	TMHUK Team Members / customer / 3rd party contractors / site visitors / environmental damage	Slips & exposure to sources of ignition. Acid burns / inhalation, Environmental impact.	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by procedure SM-29 Chemical Handling. 3. All technicians are to follow procedure SM-29 Chemical Handling in the event of a spillage. 4. Technicians will be supplied with the appropriate CoSHH data sheets & the relevant CoSHH risk assessment. 5. PPE will be supplied and used in accordance with SWP-32 PPE	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
PPE - Non use of	TMHUK Team Members	Various injuries to the human physique / possibility of death	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots / company overalls / Hi-Viz / Hard Hat / Harness & Lanyard. 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements as per Winvic Site induction	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Slip, trips & falls	TMHUK Team Members	Various injuries to the human physique	2	3	L	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. All team members are to follow SWP-01 Work Area. 3. All other relevant SWP's & WPRA's should be observed and followed where appropriate. 4. Good housekeeping should be observed at all times.	1	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Weather - Adverse Conditions / temperature extremes	TMHUK Team Members	Slips, trips, falls. Falling objects. Cold/Heat stress	3	3	M	1. Specific training is supplied via the TMHUK training programmes, such training would also include the selection of safe work area. SWP-01 2. Consideration given to environmental conditions prior to work starting. 3. No work to be undertaken in adverse weather/temperature conditions without further risk assessment. 4. If unsure the technician is to contact their line manager for further advice. 5. PPE will be supplied and used in accordance with SWP-32 PPE	1	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Tools - Use of	TMHUK Team Members	Various injuries to the human physique	3	3	M	1. Specific training on Tools is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 11-Working with Electricity). 3. All technicians are to follow the procedure detailed in SWP-11-Working with Electricity. 4. All tools will be subject to periodic inspection & testing. 5. Electrical equipment will be used & maintained in accordance with SM-28 Electricity at Work. 6. Good housekeeping will be observed. 7. PPE will be supplied and used in accordance with SWP-32 PPE	1	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

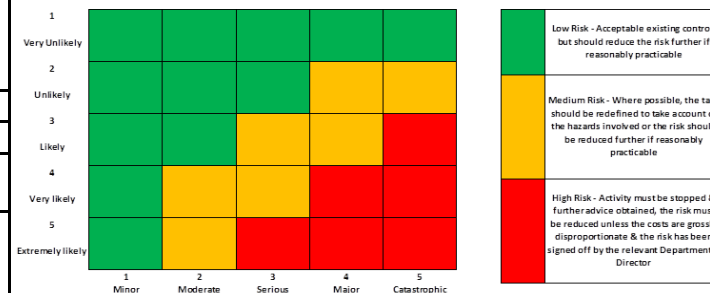
Assessment Title (Task, process, equipment or facility)		Team Members Subject to Dust Exposure	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Richard Lewis	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Health and Safety at Work Act 1974/ Management of Health and Safety at Work Regulations 1999.	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Inhalation	Respiratory problems, lung damage	TMHUK employees, 3rd parties, customers, visitors.	2	4	M	1. Specific training on General H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safety manual Document SM-32 3. All team members are to follow the procedure detailed in SM-32 Dust. 4. Activities to make dust airborne should be avoided. 5. Dust masks/respirators must be worn where airborne contaminants are present. 6. All team members will adhere to the customers site procedure and instructions regarding PPE requirements. 7. If respirators are deemed as necessary then they must be fitted correctly, with a 'face fit' certificate (Q109) completed 8. The correct type of dust mask to be worn, the surgical masks issued for COVID purposes to not give adequate protection.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Skin contact	Skin irritation, dermatitis	TMHUK employees,	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safety Manual Document SM-32. 3. It is mandatory for all technicians to wear industrial shoes/boots, company overalls. Various gloves are available for use at the team members discretion depending upon the hazard present. 4. All team members will adhere to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Eye contact	Ingress of dust particles into the eye causing irritation and/or damage	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Specific training on General H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safety Manual Document SM-32 3. All team members are to follow the procedure detailed in SM-32 Dust. 4. Activities to make dust airborne should be avoided. 5. All team members will adhere to the customers site procedure and instructions regarding PPE requirements. 6. Safety goggles must be worn where airborne contaminants are present.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Ingestion	Irritation to the respiratory and/or digestive tract	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Specific training on General H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safety Manual Document SM-32. 3. All team members are to follow the procedure detailed in SM-32 Dust. 4. Activities to make dust airborne should be avoided. 5. Dust masks/respirators must be worn where airborne contaminants are present. 6. All team members will adhere to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non Use of PPE	Various injuries to the human physique / skin contact / eye contact / inhalation / ingestion	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots & company overalls. Dust masks, safety goggles and gloves are provided for use where dust contaminants are present. 4. All team members will adhere to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Various injuries to the human physique / skin contact / eye contact / inhalation / ingestion / fire / explosion	TMHUK employees / customer / 3rd party contractors / site visitors / the environment	2	4	M	1. SM-32 (Dust) gives specific instruction in respect of young people. 2. Reference must be made to HR policy PS-029 in regard to any young persons.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

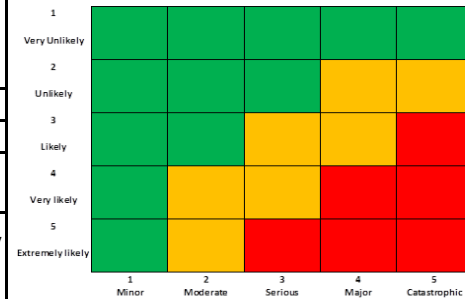
Assessment Title (Task, process, equipment or facility)		Working on/around raised masts and carriages including the use of props and chain slings	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Management of Health & Safety at Work Regs / Health and Safety at Work Act	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Trapping and or crushing of body parts	Various injuries to the human physique / possibility of death	TMHUK employees	3	4	M	1) All technicians are trained via the TMHUK training programs. 2) All technicians are instructed not to work on raised masts or fork carriages that are not supported/prevented from dropping or closing. 3) Use the TMHUK issued props or lock chains to stop the mast and/or carriage from dropping /closing if it is necessary to work around raised units.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Work Area	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	3	4	M	1) All technicians are trained on the safe selection of work areas on the TMHUK training program. 2) Refer to SWP-01 Work Area and implement the precautions and instructions noted. 3) Technicians will agree a suitable safe working area with the responsible customer contact or workshop manager. 4) The work area will be segregated from unauthorised persons and other vehicular traffic. 5) Suitable barriers/cones/warnings will be in place to ensure the safety of the work area.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Mast propping/slinging with chains	Various injuries to the human physique / possibility of death	TMHUK employees	3	4	M	1. Specific training on mast propping/slinging with chains is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 41 - Working on masts). 3. All technicians are to follow the procedure detailed in SWP-41 working on masts. 4. Truck manufacturers' service manuals may provide instructions that contain information on safely working on masts and should be referred to.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Failure of chain slings or mast props due to a lack of maintenance	Various injuries to the human physique / possibility of death	TMHUK employees	2	4	M	1) Specific training on mast propping/slinging with chains is supplied via the TMHUK training programmes. 2) The training will be supported by a Safe Working Practice (SWP 41 - Working on masts). 3) All technicians are to follow the procedure detailed in SWP-41 working on masts. 4) All jacking & blocking equipment (including mast suspension chains) is subject to periodic inspection. All lifting equipment is recorded on the company Special Tool Examination Planner and maintained in accordance with LOLER. 5) Pre use inspections of all work equipment will be carried out by the technician prior to each job.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Incorrect use of chain sling or prop	Various injuries to the human physique / possibility of death	TMHUK employees	2	4	M	1) Specific training on mast propping/slinging with chains is supplied via the TMHUK training programmes. 2) The training will be supported by a Safe Working Practice (SWP 41 - Working on masts). 3) All technicians are to follow the procedure detailed in SWP-41 working on masts.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Working on machinery with forks raised.	Various injuries to the human physique	TMHUK employees / customer / 3rd party contractors / site visitors	3	3	M	1) Restrict access to the work area, see above. 2) If forks are in a position to cause harm e.g by walking into, place visible protection on the forks. Consideration should be given to wearing a bump cap if forks are raised to a height in which contact could be made with the head. 3) Remove the forks prior to raising the mast/carriage.	2	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		Control of Vibration	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager)	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Management of Health & Safety at Work Regs / Workplace (Health, Safety & Welfare) Regs / Control of Vibration Regs	

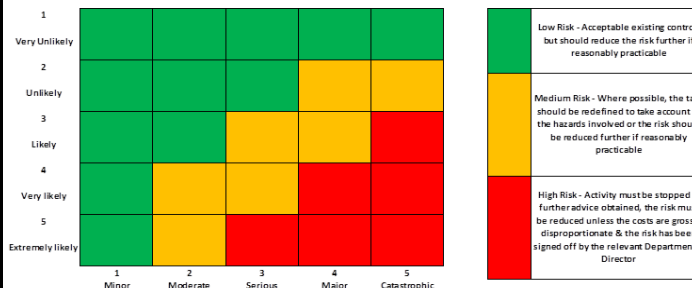


Low Risk - Acceptable existing control, but should reduce the risk further if reasonably practicable
Medium Risk - Where possible, the task should be redefined to take account of the hazards involved or the risk should be reduced further if reasonably practicable
High Risk - Activity must be stopped & further advice obtained, the risk must be reduced unless the costs are grossly disproportionate & the risk has been signed off by the relevant Departmental Director

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Poor selection and/or equipment maintenance	All possible injuries associated with uncontrolled exposure to vibration	TMHUK team members	3	3	M	1. Equipment is selected taking into account the vibration level disclosed by the manufacturer and the intended use. 2. All equipment is subject to regular testing to measure vibration level. Subsequent maintenance, such as bearing replacement will be carried out as required. If the levels cannot be reduced sufficiently the equipment must be disposed of.	2	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Prolonged use of vibrating equipment	All possible injuries associated with uncontrolled exposure to vibration	TMHUK team members	4	3	M	1. All activities relating to the use of vibrating equipment have been assessed. This includes mobile field service technicians, resident site technicians and company workshop activities. 2. Mobile field service technicians and resident site technicians are not deemed to be at risk due to very limited use and are considered to only use this type of equipment for short periods that does not require additional controls. 3. Some company workshop activities, including welding, preparation for paint and some fabrication work produce levels of vibration which require control. 4. Field Service Mobile Welders must have their activities controlled. This control includes equipment selection, maintenance and usage monitoring. This control is in place through SM-12	2	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Incorrect use of the equipment	All possible injuries associated with uncontrolled exposure to vibration	TMHUK employees	4	3	M	1. All equipment must be used within the manufacturers guidelines and training provided. 2. This training will include Hand Arm Vibration training. All equipment must be used within ergonomic best practice.	2	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Information, Instruction and Training	Leaders and team members not having sufficient knowledge to allow them to help reduce vibration levels and the harm that can be caused	TMHUK team members	3	3	M	1. Team members considered to be at risk of vibration induced ill health will be provided with sufficient information, instruction and training. 2. Training will be provided either internally by the QSE team or by a third party provider. 3. Team leaders will also be trained to give them the knowledge required to support controls. 4. Refresher training will be provided as required and taking into consideration exposure levels measured via monitoring.	2	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Existing physical condition of user which may make them more susceptible to harm.	Manifestation of vibration related condition	TMHUK team members	3	3	M	1. Team members considered to be at risk from the use of vibrating equipment will undergo initial health assessment on start of employment and subsequent health surveillance on an annual basis. 2. Any team member identified with a vibration induced condition will be assessed individually and appropriate controls put in place. 3. If a team member has any concerns or shows symptoms of vibration induced condition must be referred to the QSE team and possible further assessment by Occupational Health	2	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Whole Body Vibration (WBV)	All possible injuries associated with uncontrolled exposure to vibration	TMHUK team members	1	4	L	1. All activities have been assessed and considered not to be at risk	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Children and Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	All possible injuries associated with uncontrolled exposure to vibration which young persons may be more susceptible to	TMHUK team members	2	4	M	1. Children are not permitted to use any vibrating equipment. 2. Young persons are subject to the same controls as above and as identified in SM-12	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		MHE Operations in TMHUK Business Centres	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager) Gary Thomas, Jamie Brown	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Management of Health & Safety at Work Regs / Workplace (Health, Safety & Welfare) Regs	



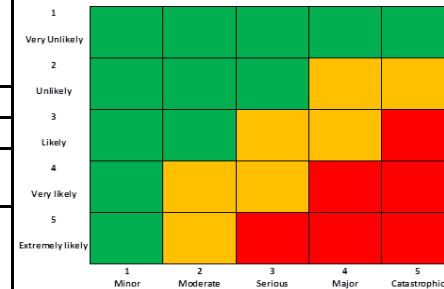
Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Collision with MHE	Physical injury, crushing, possible death	THMUK Team Members, contractors, visitors	3	3	M	1. All team members to be fully trained in the use of MHE equipment, with refresher training to be carried out every 5 years 2. Pedestrians to wear Hi visibility clothing whilst in areas where MHE is used. 3. Restrict speed of MHE. 4. Restrict access to areas where MHE operations are being undertaken 5. Horn to be sounded when entering or exiting a building or when turning into an unsighted area	2	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Injury from falling objects off racking / elevated MHE	Physical injury, struck by objects, possible death.	THMUK Team Members, contractors, visitors	3	3	M	1. All MHE operators are to be fully trained in lifting operations. 2. All racking to be regularly inspected, any defects reported and suitable measures to be taken. 3. Restrict access to racking / MHE operating areas 4. The SWL of the racking is to be clearly displayed and never exceeded. 5. All team members to be at least 2 metres away from lifting operations	2	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Collision with moving vehicles	Physical injury, crushing, possible death	THMUK Team Members, contractors, visitors	3	3	M	1. All MHE operators are to be fully trained in lifting operations. 2. All vehicle movements in area where MHE operations are undertaken should be restricted / kept to a minimum. 3. Ensure all MHE operating in the areas are well lit especially in adverse weather and low light conditions. MHE operators to wear correct PPE at all times. 4. Ensure that when loading / unloading that the vehicle being loaded / unloaded cannot be moved, avoiding a drive away situation. 5. Horn to be sounded when entering / exiting a building	2	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Injury caused by improper use of MHE / failure to follow correct procedures / Poor Maintenance	Physical injury, crushing, possible death	THMUK Team Members, contractors, visitors	3	4	M	1. All MHE operators are to be correctly trained for the equipment and the task undertaken. 2. Operators are to ensure that all equipment is serviceable and suitable for the task. 3. All equipment is to be regularly maintained and inspected in accordance with relevant legislation (LOLER, PUWER). 4. All equipment is subject to weekly, daily and before use checks.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Equipment tipping over	Physical injury, crushing, possible death	THMUK Team Members, contractors, visitors	2	5	H	1. Ensure load is transited at a low height at all times. 2. Seat belts to be worn when using MHE 3. Do not turn quickly when load is elevated 4. Be aware of floor conditions, especially slope when lifting and turning 5. Speed to be proportionate to the task being undertaken.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Man-up machines, escape from height	Fall from height	TMHUK Team Members	2	4	M	1. All MHE operators are to be correctly trained for the equipment and the task undertaken, including emergency escape. 2. Suitable escape equipment must be present, either via rope escape, hydraulic emergency lowering or with the use of a MEWP (other methods will be considered). 3. Any equipment provided for use in emergency escape must be included in maintenance schedules to ensure serviceability at all times. 4. No operator will be permitted to use man-up machines without the appropriate training and competence to use escape equipment. 5. All materials handling equipment will be suitably maintained to prevent the likelihood of emergency escape being necessary.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Battery Charging, refuelling, Diesel, LPG and other gas storage	Explosion, spillage, Fire, Obstruction	THMUK Team Members, contractors, visitors	2	4	M	1. Designated area must be provided 2. PPE must be provided, minimum apron, gloves and eye protection. 3. Eyewash station must be provided in charging area. 4. Fire fighting equipment must be within easy access. 5. All persons working with MHE and chargers must be suitably trained. 6. Petrol and diesel refuelling must take place outside, well ventilated away from drains, pits etc where vapour can accumulate. 7. Spill kits must be provided in refuelling areas. 8. LPG bottles must be stored in a locked cage, outside and as far away from buildings as practicable. All bottles must be secured and prevented from tip over/damage. The storage area must be in accordance with TMHUK 5S standards and 'TLA' standards. All LPG bottles fitted to trucks must be secured with the appropriate mechanism.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Battery Charging, refuelling, Diesel, LPG and other gas storage	Explosion, spillage, Fire, Obstruction	THMUK Team Members, contractors, visitors	2	4	M	1. LPG bottles must be turned off fully when the MHE is not in use e.g at the end of the working day and on all trucks in storage. 2. Battery charging areas must have suitable ventilation. This can be general ventilation due to the size of the working area and this applies currently to TMHUK premises. This issue must be considered when implementing new charging areas or making building alterations.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Unauthorised operation	Personal injury, property damage, possible death	THMUK Team Members, contractors, visitors	3	4	M	1. All MHE must be provided with a system to prevent unauthorised use, e.g. ignition key, key pad, smart card access. 2. All MHE must be switched off when not in use and access system deactivated to prevent unauthorised persons from being able to start the equipment. 3. Faulty equipment may require further lock-off to prevent start up, e.g. remove fuses and affix warning signs.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		Business Centre Transport Yard	
Location	All Business Centres	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		Elaine Greaves QHS Manager, Chris Pole Parts Manager	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Management of Health & Safety at Work Regs 1999 / Workplace (Health, Safety & Welfare) Regs 1992/ Health and Safety at Work Act 1974	



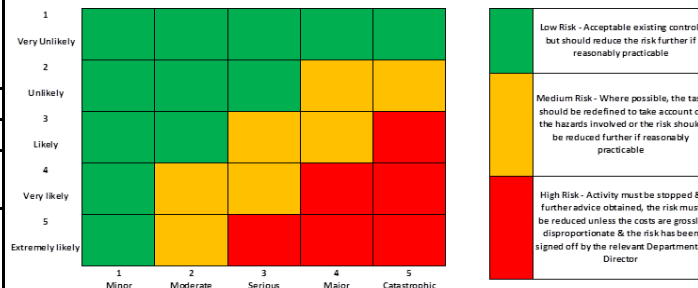
Low Risk - Acceptable existing control, but should reduce the risk further if reasonably practicable
Medium Risk - Where possible, the task should be redefined to take account of the hazards involved or the risk should be reduced further if reasonably practicable
High Risk - Activity must be stopped & further advice obtained, the risk must be reduced unless the costs are grossly disproportionate & the risk has been signed off by the relevant Departmental Director

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Moving vehicles, HGV's, FLT's	Various injuries to the upper or lower body / possibility of death	TMHUK team members / customer / 3rd party contractors / site visitors / property damage	3	4	M	1. All users of the transport yard must follow the guidelines given in the Transport Policy. 2. Suitable segregation, by means of walkways and vehicle parking bays must be provided. 3. Only persons requiring specific access to the transport yard will be allowed. 4. Hi-visibility clothing and safety shoes must be worn at all times. 5. Signage displayed to restrict Pedestrian access to loading area. Company Vehicles 1. Access and Egress for company cars and vans to the designated parking bays is restricted to the rear gates, accessible via the car park. This area to be segregated from the main Yard operation area 2. Deliveries and collections 3. All drivers are to report to goods in and await access and instruction on where to park. 4. All drivers are to relinquish their keys and wait in their cab for further instruction. Key control must be adhered to at all times. FLT Operation 1. All FLT operators must be able to provide documented evidence of driving competence. 2. Controls on the number of FLT's being operated at one time must be in place. 3. Seatbelts must be worn where fitted.	1	4	L	All appropriate controls are in place that are reasonably practicable , no further action is necessary	
Unauthorised Persons / Activities	Various injuries to the upper or lower body / possibility of death	TMHUK team members / customer / 3rd party contractors / site visitors / property damage	4	4		1. Transport yards are under the control of designated departments/persons. 1.1 Leicester - Parts Manager 1.2 Warrington - Transport Manager / Warehouse Team 1.3 Castleford - Transport Manager / Warehouse Team 1.4 FMC - General Manager / Warehouse Team 2. All activities within transport yards must be authorised and approved by the above persons. 3. Any activity falling outside of normal working practice must be risk assessed, documented and submitted to the QHSE team prior to the activity taking place.	1	4		All appropriate controls are in place that are reasonably practicable , no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
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Waste skips, location, collection and delivery	Various injuries to the upper or lower body / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property damage. Possible arson/fire risk	3	4	M	1. Specific areas must be designated for skip storage which must be a suitable distance from all buildings to reduce the risk of damage in case of fire. 2. All persons must be a minimum of 5 metres away from skips and vehicles when delivering and collecting. 3. Waste collection companies must be approved contractors/suppliers. 4. Skip vehicle drivers must report to a TMHUK team member on arrival.	1	4	L	All appropriate controls are in place that are reasonably practicable , no further action is necessary	
Poor Visibility	Various injuries to the upper or lower body / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property damage	3	4	M	1. Suitable lighting is in place, regular inspections are carried out to ensure all lighting is working as intended. 2. FLT lighting and warning beacons must be used if fitted. 3. All pedestrians in the transport yard must wear Hi-viz clothing and safety footwear at all times.	1	4	L	All appropriate controls are in place that are reasonably practicable , no further action is necessary	
Non use of PPE	Various injuries to the upper or lower body / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. All pedestrians and drivers in the transport yard must wear Hi-viz clothing and safety footwear at all times	1	4	L	All appropriate controls are in place that are reasonably practicable , no further action is necessary	
Ground conditions, possibly wet, icy	Various injuries to the upper or lower body	TMHUK employees / customer / 3rd party contractors / site visitors / property damage	2	4	M	1. All vehicles must not exceed the displayed speed limit. 2. Spill kits and grit bins have been provided for use in slippery conditions.	1	4	L	All appropriate controls are in place that are reasonably practicable , no further action is necessary	
Weather extremes.	Various injuries related to being exposed to weather extremes.	TMHUK employees / customer / 3rd party contractors / site visitors / property damage	2	3	M	1. Spill kits and grit bins have been provided for use in slippery conditions. 2. Suitable clothing in addition to the standard PPE will be provided as necessary. 3. All vehicle operators to drive within the limits of the environmental conditions. 4. Good Housekeeping must be maintained and all containers/skips must be closed where possible, preventing debris within the yard and surrounding areas.	1	3	L	All appropriate controls are in place that are reasonably practicable , no further action is necessary	
Communication, language difficulties	Various injuries due to misunderstanding of instructions or directions.	TMHUK employees / customer / 3rd party contractors / site visitors	3	4	M	1. Site safety instructions to be available in different languages. 2. TMHUK Team Members in control of the transport yard will not allow any vehicle movements, loading or unloading if they consider any person involved does not understand the instructions given.	1	4	L	All appropriate controls are in place that are reasonably practicable , no further action is necessary	

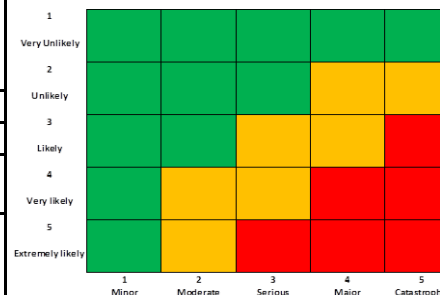
Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Poor Housekeeping	Various injuries to the upper or lower body / slips and trips,	TMHUK employees / customer / 3rd party contractors / site visitors	2	3	L	1. All users of the transport yard must follow the guidelines given in the Transport Policy. 2. Good housekeeping should be maintained at all times and will be monitored by team leaders and the depot safety Advisor. 3. All storage locations must be clearly marked. 4. Suitable clearance for the collection and delivery of all Skips and refuse must be in place. 5. Pallets and collars must be stacked safely, ensuring that they are no more than 20 pallets high.	1	3	L	All appropriate controls are in place that are reasonably practicable , no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Pedestrians	Various injuries to the upper or lower body / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors	2	5	M	1. All users of the transport yard must follow the guidelines given in the Transport Policy. 2. All FLT operators must be able to provide documented evidence of driving competence. 3. Suitable segregation, by means of walkways and vehicle parking bays have been provided. 4. Only persons requiring specific access to the transport yard will be allowed. 5. Hi-visibility clothing and safety shoes must be worn at all times. 6. Pedestrians must give way to moving vehicles at all times.	1	5	L	All appropriate controls are in place that are reasonably practicable , no further action is necessary	
Manual Handling	TMHUK Team Members	Various injuries to the human physique, musculoskeletal disorders	3	4	M	1. All Team members are to follow the procedure detailed in SWP-13 - Manual Handling. 2. If the load is considered to be heavy or awkward then Safe Working Practice SWP-06 Use of Lifting Equipment must be followed in order to assist the lift. 3. Where possible manual handling of heavy loads is to be eliminated, FLT's and attachments are to be used. 4. Associated Risk Assessment WPRA-13 Manual Handling is in place & all team members are to follow the control measures documented - the risk assessment is supported by SWP-13.	1	4	L	All appropriate controls are in place that are reasonably practicable , no further action is necessary	

Assessment Title (Task, process, equipment or facility)		MHE Loading/Unloading on Vehicle Trailers	
Location	All TMHUK Sites	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		Elaine Greaves (QHS Manager)	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Management of Health & Safety at Work Regs / Workplace (Health, Safety & Welfare) Regs	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Insufficient Operator Training	Physical injury, crushing, possible death	THMUK Team Members, contractors, visitors	3	3	M	1) The MHE training provided to the operator must be sufficient for this type of work. 2) Training will be supported by a Safe Working Practice SWP-42	2	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Failure to use Operator Restraints	Physical injury, struck by objects, possible death.	THMUK Team Members, contractors, visitors	3	3	M	1) The training provided to all operators will include the use of operator restraint systems. 2) Operator restraints must be used at all times when operating forward facing equipment and when restraints are fitted. 3) If the equipment is forward facing and does not have a restraint fitted, an additional risk assessment must be carried out prior to loading or unloading.	2	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Loading work area, including sufficient space, floor surface, lighting.	Physical injury, crushing, possible death	THMUK Team Members, contractors, visitors	3	3	M	1) Always refer to SWP-01 Work Area 2) Refer to SWP-42 Vehicle Loading	2	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Moving vehicles, motor vehicles, other MHE	Physical injury, crushing, possible death	THMUK Team Members, contractors, visitors	3	4	M	1) Refer to SWP-01 Work Area. 2) Refer to SWP-42 Vehicle Loading 3) Always ensure the work area is clear and that suitable precautions such as barriers, warning cones etc are in place to prevent the area being encroached.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Pedestrians	Physical injury, crushing, possible death	THMUK Team Members, contractors, visitors	2	5	H	1) Refer to SWP-01 Work Area. 2) Refer to SWP-42 Vehicle Loading 3) Always ensure the work area is clear and that suitable precautions such as barriers, warning cones etc are in place to prevent the area being encroached. 4) As per SWP-42, a 3 meter rule should be implemented to help with segregation.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		MHE Operator Training/familiarisation.	
Location	All TMHUK Depots	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		Operator Training Manager, Elaine Greaves (QHS Manager)	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		HASAWA, MHSWR, PUWER	



Low Risk - Acceptable existing control, but should reduce the risk further if reasonably practicable
Medium Risk - Where possible, the task should be redefined to take account of the hazards involved or the risk should be reduced further if reasonably practicable
High Risk - Activity must be stopped & further advice obtained, the risk must be reduced unless the costs are grossly disproportionate & the risk has been signed off by the relevant Departmental Director

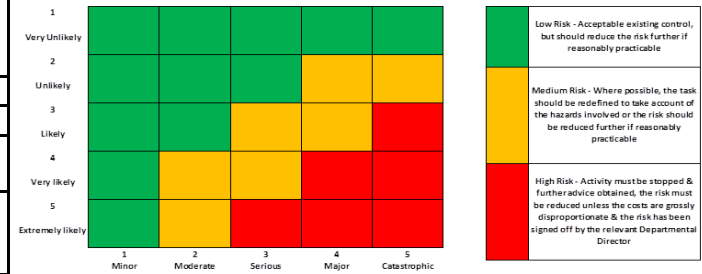
Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Unfamiliar Site/Location	All possible injuries associated with attending and working in unfamiliar surroundings	TMHUK team members / site visitors / participants	3	3	M	1. Induction presentation to be conducted by lead host/meeting organiser. 2. All safety rules for the site including but not restricted to fire alarms, emergency evacuation, first aid, welfare facilities, refreshments, restricted areas, hazardous areas must be communicated to all attendees and visitors on their arrival. 3. Event organiser must inform all attendees prior to meeting of parking arrangements and PPE requirements.	2	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Work and/or demonstration area	All possible injuries associated with attending and working in unfamiliar surroundings, operation of MHE and other work activities	TMHUK team members / site visitors / participants	3	4	M	1. Advice on the selection of safe working areas is given in SWP-01, event organisers must refer to this SWP. 2. The event area or areas must be suitably planned to allow sufficient room for the materials handling equipment (MHE) manoeuvring having consideration for the activity taking place. 3. Suitable access and egress must be available for all areas within the event area, having consideration for emergency evacuation. 4. All walkways, whether temporary or permanent must be kept clear. 5. Suitable segregation must be in place between pedestrians/spectators and any operational MHE. 6. The event work area must be suitably protected from other work activities. 7. The event work areas must be checked for suitable lighting, excessive noise and excessive heat or cold.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Moving MHE	All possible injuries associated with operating MHE in an unfamiliar site.	TMHUK employees / site visitors	2	4	M	1. All persons must adhere to site safety rules. 2. No MHE is to be operational whilst Induction presentation is taking place. 3. Ensure the area where there will be movement of MHE is cordoned off and all persons are to remain in a designated safe area whilst MHE is operational. 4. People shall only enter the area when instructed to do so by the trainers. 5. All MHE must be immobilised by the trainers during all break periods. 6. If the lunch/break area is located near to operational MHE, suitable barriers must be in place or ALL MHE movements prohibited.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Manual handling	Various injuries to the human physique	TMHUK employees / site visitors	2	4	M	1. All team members are to follow the procedure detailed in SWP-13 - Manual Handling. 2. If the load is considered to be heavy or awkward then Safe Working Practice SWP-06 Use of Lifting Equipment must be followed in order to assist the lift. 3. Associated Risk Assessment WPRA-13 Manual Handling is in place & all team members are to follow the control measures documented - the risk assessment is supported by SWP-13.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Un-trained and or poor Operators	All possible injuries associated with driving forklifts in an unfamiliar site.	TMHUK employees / site visitors / participants	3	5	H	1. Event organisers and instructors must confirm any operator is suitably trained and competent before allowing them to operate any materials handling equipment. 2. The event organisers or instructors have the authority to stop any person operating MHE if, in their opinion, to do so would cause a risk.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Persons affected by substance abuse	Unfit persons operating or instructing on the use of MHE. Physical injury, property damage	TMHUK employees / site visitors / participants	2	5	M	1. Any person suspected of being affected by substance abuse will not be permitted to operate any MHE and must be removed from the operational area. 2. If the suspected person is a TMHUK team member they will be referred to HR for disciplinary action. If they are not a TMHUK team member their employer should be informed at the earliest opportunity. Efforts should be made to prevent them driving away from the premises.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Faulty/poorly maintained MHE	Physical injury, property damage, environmental contamination	TMHUK employees / site visitors / participants	2	4	M	1. All equipment used on event days will be part of the TMHUK rental fleet and maintained in accordance with manufacturers recommendations and legislative requirements. 2. Prior to the event, organisers must ensure all equipment has been maintained as per requirements. 3. Any equipment found not to have been maintained as per the requirements must be removed from service immediately. 4. Instructors have the authority to request access to maintenance records at any time. 5. Pre-use checks on each piece of MHE must be carried out at least daily. 6. Any MHE that becomes faulty during the event must be removed from service immediately and prevented from being used until it has been repaired by a competent person.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Work at height	Muscular/skeletal injury to the human physique / possibility of death	TMHUK employees / site visitors / participants	2	4	M	1. Specific training on Working at Height is supplied via the TMHUK training programmes, such training would also include the selection of safe work area. 2. The training will be supported by a Safe Working Practice (SWP 04-Working at Height). 3. All persons are to follow the procedure detailed in SWP-04 - Working at Height. Any persons who are not employees of TMHUK must use the standards of SWP-04 as a minimum requirement and advised by the TMHUK organisers.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Trainer instructor competence	Physical injury, property damage, environmental contamination	TMHUK employees / site visitors / participants	2	4	M	1. Event organisers must ensure that suitably trained and competent instructors are present at all times during the event. 2. Suitable quantities of instructors must be provided in relation to the numbers of participants.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	All possible injuries associated with driving forklifts in an unfamiliar site.	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. It is mandatory for all personnel in the designated Demo / Vehicle movement area to wear industrial safety shoes/boots & Hi Viz jacket. Guest invite to include request to provide own safety footwear. 2. All to adhere to the site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Slips, trips, falls, injury to personnel, damage to property	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Children & young persons are not authorised to work unsupervised at any time. 2. No young persons are likely to be in the vicinity.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		General Engine Repairs	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Management of Health & Safety at Work Regs / Workplace (Health, Safety & Welfare) Regs	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Work Area	Various injuries to the human physique / respiratory problems/ crushing & trapping injuries	TMHUK Team Members/ customer / 3rd party contractors / site visitors	2	4	M	1. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity. Refer to Safe Working Practice (SWP 01-Work Area) 2. Working in busy, exposed areas e.g. warehouse aisles should be avoided & only attempted when no other option is available. Suitable provision to make the work area safe must be available. 3. Work areas must be protected from moving vehicles.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Tools - Use of	Various injuries to the human physique	TMHUK Team Members	2	4	M	1. All technicians are to follow the procedure detailed in SWP-11-Working with Electricity. 2. All tools will be subject to periodic inspection & testing. Any faulty, damaged or excessively worn tools must be removed from use and replaced or repaired immediately. 3. Electrical equipment will be used & maintained in accordance with SM-28 Electricity at Work. 4. Good housekeeping will be observed. 5. PPE will be supplied and used in accordance with SWP-32 PPE	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Hot Work	Inhalation / respiratory difficulties / damage to the skin and eyes	TMHUK Team Members / customer / 3rd party contractors / site visitors / property, equipment & environmental damage	2	4	M	1. Training will be supported by a Safe Working Practice (SWP 08-Hot Working) as well as SWP-01 "Work Area", SWP-32 "PPE", SWP-09 "In Case of Fire" & SWP-30 "Carrying & Working with Welding Gases". 2. All technicians are to follow the procedure detailed in SWP-08 - Hot Works and SM-25 Work Equipment. 3. Generic Risk Assessment WPRA-08 Hot working applies.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

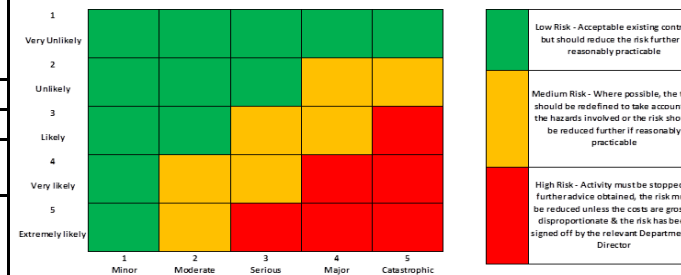
Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Vehicle movement	Various injuries to the human physique / possibility of death	TMHUK Team Members / customer / 3rd party contractors / site visitors / general members of the public / property & equipment damage	3	4	M	1. On site rules will be adhered to at all times. 2. If a designated work area is not available then a temporary safe area should be constructed. Refer to SWP-01 Work Area. 3. If having to work in an aisle, where possible each end of the passageway should be closed off to pedestrians and vehicles. 4. All team members are to exercise extreme caution when passing through the warehouse & other transport routes - keep to the walkways where provided. 5. Avoid walking/driving around the rear of reversing vehicles. 6. Appropriate PPE is to be worn at all times i.e. Hi-Viz.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Dust, flying particles or sparks	Various injuries to the upper & lower body / skin damage / inhalation / eye contact / battery explosion / fire	TMHUK Team Members / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. All team members are to follow the procedure detailed in SWP-01 Work Area. 2. The creation of any airborne particles should be avoided wherever possible. 3. Batteries should be covered or removed to reduce the risk of explosion. 4. All team members will ensure that all persons are kept away from areas where sparks or dust is directed. 5. Good housekeeping to be observed. 6. All team members are to wear appropriate PPE, refer to SWP-32.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Chemicals - in contact with	Acid burns / inhalation / damage to skin / penetrate skin / contact with eyes / slips	TMHUK Team Members/ customer / 3rd party contractors / site visitors	2	4	M	1. All technicians are to follow procedure SM-29 Chemical Handling. 2. Technicians will be supplied with the appropriate CoSHH data sheets & the relevant CoSHH risk assessment. 3. It is mandatory for all technicians to wear industrial shoes/boots, company overalls & Hi-Viz jacket. 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements. 5. PPE will be supplied and used in accordance with SWP-32 PPE. Reference should also be made to the Material safety Data Sheet and Risk Assessment for PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Lone Working	No aid in the event of an emergency for trapped, crushed or injured personnel, Various injuries to the human physique.	TMHUK Team Members	2	4	M	1. All technicians are to follow the procedure detailed in SM-46 "Lone Working". 2. All other relevant SWP's & WPRA's should be observed and followed. 3. Lone workers will only carry out such tasks that can be safely undertaken by one person.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Jacking & Blocking	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. All technicians are to follow the procedure detailed in SWP-02 - Jacking & Blocking and refer to WPRA-02. 2. Truck manufacturers produce maintenance instructions for new equipment that contain instructions on safe jacking techniques which should be referred to in order to decide which jacking / blocking method is to be used. 3. Equipment jacked up will not be worked on unless suitable blocks are in position supporting the load.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Lighting inadequate	Slips, trips, falls, injury to personnel, damage to property	TMHUK Team Members / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Consideration given to environmental conditions prior to work starting. Refer to SWP-01 Work Area. 2. Additional controls will be required for work to be undertaken in adverse weather conditions. 3. If unsure the technician is to contact their line manager for further advice. 4. Provide additional lighting if appropriate.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Noise	Damage to hearing	TMHUK Team Members/ customer / 3rd party contractors / site visitors	2	4	M	1. All team members are to observe detail in WPRA-16 Noise. 2. Noise levels must be checked when purchasing new equipment. 3. High risk noise levels will undergo further assessment to establish allowable exposure limits. 4. All persons subject to noise exceeding the second action level 85db's to wear appropriate PPE.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Electrical equipment	Various injuries to the human physique / possibility of death / electric burns	TMHUK Team Members / property & equipment	2	4	M	1. All team members are to follow the procedure detailed in SWP-11 - Working with Electricity & WPRA-11 Electricity. 2. All tools will be supplied and maintained in accordance with the company SM, SWP's & QMS procedures. 3. Portable appliances will be used & maintained in accordance with the company Safety Manual "Electricity at Work" procedure and manufacturers instructions. 4. First aid equipment is provided where required.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Manual handling	Various injuries to the human physique, musculoskeletal disorders	TMHUK Team Members	2	4	M	1. All staff are to follow the procedure detailed in SWP-13 - Manual Handling. 2. If the load is considered to be heavy or awkward then Safe Working Practice SWP-06 Use of Lifting Equipment must be followed in order to assist the lift. 3. Associated Risk Assessment WPRA-13 Manual Handling is in place & all team members are to follow the control measures documented - the risk assessment is supported by SWP-13.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
PPE - Non use of	Various injuries to the human physique / possibility of death	TMHUK Team Members	2	4	M	1. It is mandatory for all technicians to wear industrial shoes/boots / company overalls / Hi-Viz / Hard Hat / Harness & Lanyard/ safety goggles/ gloves / ear defenders. (SWP 32-PPE). 2. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements. 3. Bump caps should be worn to protect from head injury due to impact with engine cover.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Spillage / leakage	Slips & exposure to sources of ignition. Acid burns / inhalation, Environmental impact.	TMHUK Team Members / customer / 3rd party contractors / site visitors / environmental damage	2	4	M	1. All technicians are to follow procedure SM-29- Chemical Handling and SWP-19 - Spillages, in the event of a spillage. 2. Technicians will be supplied with the appropriate CoSHH data sheets & the relevant CoSHH risk assessment. 3. PPE will be supplied and used in accordance with SWP-32 PPE. 4. All technicians must have available a suitable spill kit.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Slip, trips & falls	Various injuries to the human physique	TMHUK Team Members	2	4	M	1. All relevant SWP's & WPRA's should be observed and followed where appropriate. Particular attention must be given to SWP-01 Work Area. 2. Good housekeeping should be observed at all times. 3. Any spills must be cleaned up immediately.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Weather - Adverse Conditions / temperature extremes	Slips, trips, falls. Falling objects. Cold/Heat stress	TMHUK Team Members	2	4	M	1. Consideration given to environmental conditions prior to work starting. Shelter from all types of adverse weather conditions should be sought. 2. No work to be undertaken in adverse weather/temperature conditions without further risk assessment. 3. If unsure the technician is to contact their line manager for further advice. 4. PPE will be supplied and used in accordance with SWP-32 PPE	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Hot Engines/coolants	Burns, scalding	Technician	2	4	M	1. All technicians are trained via the internal training courses. 2. Any technician working on engines will be considered competent to do so. 3. PPE must be worn to protect from burns and scalds. 4. The technician must wait for the engine to cool before work is carried out if they consider it to be too hot.	2	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Moving Parts,fan, drive belts etc	Hand/finger injury, cuts, trapping, crush	Technician	2	4	M	1. All technicians are trained via the internal training courses. 2. Any technician working on engines will be considered competent to do so. 3. The engine must be stopped before any physical work begin. 4. Only visual checks will be carried out with the engine running	2	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		Lift chain removal and re-fit	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Management of Health & Safety at Work Regs / Workplace (Health, Safety & Welfare) Regs	

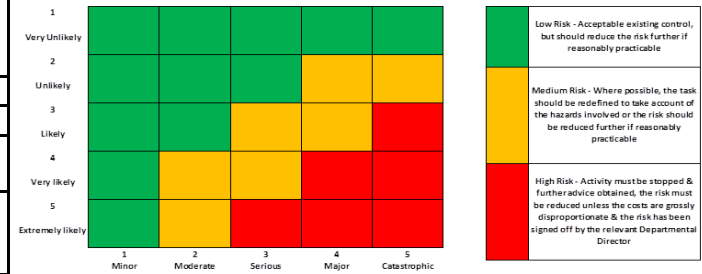


Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Work Area	Various injuries to the human physique / respiratory problems/ crushing & trapping injuries	TMHUK Team Members/ customer / 3rd party contractors / site visitors	2	4	M	1. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity. Refer to Safe Working Practice (SWP 01-Work Area) 2. Working in busy, exposed areas e.g. warehouse aisles should be avoided & only attempted when no other option is available. Suitable provision to make the work area safe must be available. 3. Work areas must be protected from moving vehicles.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
PPE - Non use of	Various injuries to the human physique / possibility of death	TMHUK Team Members	2	4	M	1. It is mandatory for all technicians to wear industrial shoes/boots / company overalls / Hi-Viz / Hard Hat / Harness & Lanyard/ safety goggles/ gloves / ear defenders. (SWP 32-PPE). 2. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements. Heavy duty work gloves must be worn	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Electrical equipment	Various injuries to the human physique / possibility of death / electric burns	TMHUK Team Members / property & equipment	2	4	M	1. All team members are to follow the procedure detailed in SWP-11 - Working with Electricity & WPRA-11 Electricity. 2. All tools will be supplied and maintained in accordance with the company SM, SWP's & QMS procedures. 3. Portable appliances will be used & maintained in accordance with the company Safety Manual "Electricity at Work" procedure and manufacturers instructions. 4. First aid equipment is provided where required.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Tools - Use of	Various injuries to the human physique	TMHUK Team Members	3	4	M	1. All technicians are to follow the procedure detailed in SWP-11-Working with Electricity. 2. All tools will be subject to periodic inspection & testing. Any faulty, damaged or excessively worn tools must be removed from use and replaced or repaired immediately. 3. Electrical equipment will be used & maintained in accordance with SM-28 Electricity at Work. 4. Good housekeeping will be observed. 5. PPE will be supplied and used in accordance with SWP-32 PPE	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Jacking & Blocking	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. All technicians are to follow the procedure detailed in SWP-02 - Jacking & Blocking and refer to WPRA-02. 2. Truck manufacturers produce maintenance instructions for new equipment that contain instructions on safe jacking techniques which should be referred to in order to decide which jacking / blocking method is to be used. 3. Equipment jacked up will not be worked on unless suitable blocks are in position supporting the load.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Harness/ Lanyard -Use of	Various injuries to the human physique / possibility of death	TMHUK Team Members	2	4	M	1. All technicians are to follow the procedure detailed in SWP-04 - Working at Height. 2. Safety Harnesses are subject to a programme of formal inspection/replacement & should be visually inspected before each occasion of use.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Height - Working at & Falling objects	Various injuries to the human physique / possibility of death	TMHUK Team Members / customer / 3rd party contractors / site visitors / property, equipment & environmental damage	2	4	M	1. All technicians are to follow the procedure detailed in SWP-04 - Working at Height. 2. The safety of those working nearby is addressed by adherence to SWP "Work Area" for example, erection of barriers may be required to prevent unauthorised access. 3. Associated Risk Assessment WPRA-04 for Working at Height is in place and all technicians are to follow the control measures documented - the risk assessment is supported by SWP-04. 4. All other relevant SWP's & WPRA's should be observed and followed where appropriate. 5. Working at height must be avoided unless absolutely necessary, if unavoidable a further assessment may be required and further controls introduced. 6. PPE will be supplied and used in accordance with SWP-32 PPE, including a harness and lanyard.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Manual handling	Various injuries to the human physique, musculoskeletal disorders	TMHUK Team Members	2	4	M	1. All staff are to follow the procedure detailed in SWP-13 - Manual Handling. 2. If the load is considered to be heavy or awkward then Safe Working Practice SWP-06 Use of Lifting Equipment must be followed in order to assist the lift. 3. Associated Risk Assessment WPRA-13 Manual Handling is in place & all team members are to follow the control measures documented - the risk assessment is supported by SWP-13. 4. Load chains are heavy, assistance may be required dependant upon the chain type and length. This must be considered and made available if necessary prior to the start of work	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Chemicals - in contact with	Acid burns / inhalation / damage to skin / penetrate skin / contact with eyes / slips	TMHUK Team Members/ customer / 3rd party contractors / site visitors	2	4	M	1. All technicians are to follow procedure SM-29 Chemical Handling. 2. Technicians will be supplied with the appropriate CoSHH data sheets & the relevant CoSHH risk assessment. 3. It is mandatory for all technicians to wear industrial shoes/boots, company overalls & Hi-Viz jacket. 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements. 5. PPE will be supplied and used in accordance with SWP-32 PPE. Reference should also be made to the Material safety Data Sheet and Risk Assessment for PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

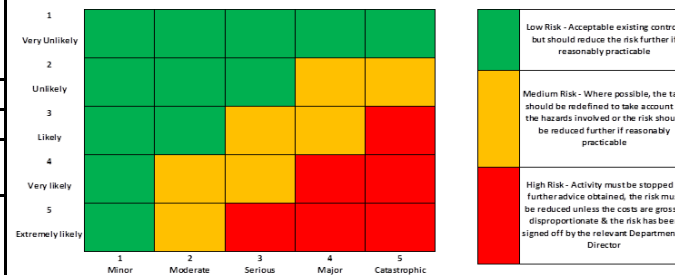
Assessment Title (Task, process, equipment or facility)		Truck Electrical fault finding	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Management of Health & Safety at Work Regs / Workplace (Health, Safety & Welfare) Regs	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Work Area	Various injuries to the human physique / respiratory problems/ crushing & trapping injuries	TMHUK Team Members/ customer / 3rd party contractors / site visitors	2	4	M	1. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity. Refer to Safe Working Practice (SWP 01-Work Area) 2. Working in busy, exposed areas e.g. warehouse aisles should be avoided & only attempted when no other option is available. Suitable provision to make the work area safe must be available. 3. Work areas must be protected from moving vehicles.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Electrical equipment	Various injuries to the human physique / possibility of death / electric burns	TMHUK Team Members / property & equipment	2	4	M	1. All team members are to follow the procedure detailed in SWP-11 - Working with Electricity & WPRA-11 Electricity. 2. All tools will be supplied and maintained in accordance with the company SM, SWP's & QMS procedures. 3. Portable appliances will be used & maintained in accordance with the company Safety Manual "Electricity at Work" procedure and manufacturers instructions. 4. First aid equipment is provided where required.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Jacking & Blocking	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. All technicians are to follow the procedure detailed in SWP-02 - Jacking & Blocking and refer to WPRA-02. 2. Truck manufacturers produce maintenance instructions for new equipment that contain instructions on safe jacking techniques which should be referred to in order to decide which jacking / blocking method is to be used. 3. Equipment jacked up will not be worked on unless suitable blocks are in position supporting the load.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Tools - Use of	Various injuries to the human physique	TMHUK Team Members	3	4	M	1. All technicians are to follow the procedure detailed in SWP-11- Working with Electricity. 2. All tools will be subject to periodic inspection & testing. Any faulty, damaged or excessively worn tools must be removed from use and replaced or repaired immediately. 3. Electrical equipment will be used & maintained in accordance with SM-28 Electricity at Work. 4. Good housekeeping will be observed. 5. PPE will be supplied and used in accordance with SWP-32 PPE	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Slip, trips & falls	Various injuries to the human physique	TMHUK Team Members	2	4	M	1. All relevant SWP's & WPRA's should be observed and followed where appropriate. Particular attention must be given to SWP-01 Work Area. 2. Good housekeeping should be observed at all times. 3. Any spills must be cleaned up immediately.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
PPE - Non use of	Various injuries to the human physique / possibility of death	TMHUK Team Members	2	4	M	1. It is mandatory for all technicians to wear industrial shoes/boots / company overalls / Hi-Viz / Hard Hat / Harness & Lanyard/ safety goggles/ gloves / ear defenders. (SWP 32-PPE). 2. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Assessment Title (Task, process, equipment or facility)		ONSITE MHE Operator Training / familiarisation.	
Location	Customer Sites	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		Operator Training Manager	
Legal / Best Practice Requirements / links to other assessments (e.g. COSHH)		Health & safety at Work Act 1974, Management of Health & Safety at Work Regs / Workplace (Health, Safety & Welfare) Regs, ACOP L117 Rider Operated Lift Trucks	

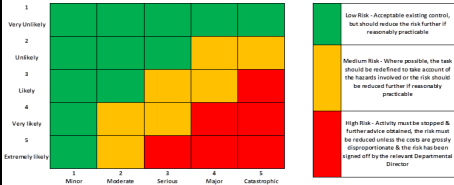


Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Unfamiliar Site / Location / Classroom	All possible injuries associated with attending and working in unfamiliar surroundings	Instructor	3	3	M	1. On arrival Instructor is to make his presence known to reception and book in and request the site contact. 2. The Instructor to be informed of the site safety rules including but not restricted to fire alarms, emergency evacuation, first aid, welfare facilities, refreshments, restricted areas, hazardous areas 3. Site contact to meet and inform the Instructor of any additional site PPE requirements 4. If unfamiliar with the site the Instructor to be given site orientation and made aware of any significant hazards 5. Site contact to direct the Instructor to the designated classroom given for the theoretical element of training and introduction to the candidate(s).	1	3	L	Customer to ensure all appropriate controls are in place that are reasonably practicable	Customer
Practical Training area	Danger of collision with moving vehicle	Instructor Candidate(s) serious physical injury due to impact	3	4	M	1. Site contact should direct the Instructor to the designated safe working area given for the practical training. 2. The practical training area must be suitable to allow sufficient room for the materials handling equipment (MHE) manoeuvring having consideration for the activity taking place. 3. The practical training area must have suitable access and egress within the event area, having consideration for emergency evacuation. 4. All walkways, whether temporary or permanent must be kept clear during practical training. 5. Site contact / Instructor to agree suitable segregation put in place between pedestrians and any operational MHE during the practical training. 6. The practical training area must be suitably protected from other work activities. 7. The event work areas must be checked for suitable lighting, excessive noise and excessive heat or cold.	1	4	L	Customer to ensure all appropriate controls are in place that are reasonably practicable.	Customer

Building structure, racking, internal building services water (Sprinkler heads), gas and electrical supplies	Impact with building structure, racking, internal building services water (Sprinkler heads), gas and electrical supplies	Instructor, Candidate(s) other persons in the vicinity	2	4	M	1. All persons to adhere to site safety rules. 2. Instructor to ensure all candidate(s) are informed prior to practical training of the site conditions relating to roof height and all building services located in the practical training area. 3. No practical training is to be conducted when Instructor is not present. 4. Ensure the area where there will be movement of MHE is cordoned off and clearly marked with adequate warning signs 5. All candidates are to be supervised throughout the practical training period and all un-safe practices are drawn to the candidates attention and dealt with effectively. 6. People may only enter the area when instructed to do so by the Instructor. 7. All training MHE must be immobilised by the Instructor during all break periods.	1	4	L	Customer to ensure all appropriate controls are in place that are reasonably practicable.	Customer
Novice Convesion Experienced Refresher	Unsuitable candidates attending course	Instructor Candidate(s)	2	4	M	1. Instructors will confirm that any candidate(s) attending are suitable to attend the course before allowing them to operate any materials handling equipment. 2. Instructors have the authority to stop any person operating MHE if, in their opinion, to do so would cause a risk.	1	4	L	Candidate(s) previous training certificates to be available for Inspection by the Instructor if requested / applicable Courses are conducted in English	Customer
Persons affected by substance abuse	Unfit persons operating or instructing on the use of MHE. Physical injury, property damage	Instructor Candidate(s)	2	5	M	1. If the Instructor suspects a candidate(s) of being affected by substance abuse they will stop the course immediately and not permitt anyone to operate the MHE. The candidates will be sent on a break away from the training area. 2.The Instructor should immediately inform the customer of their decision to remove the candidate from the course. 3.The customer to speak direct with the candidate(s) and inform them of the Instructors decision to remove them from the course.	1	5	L	Customer to ensure all appropriate controls are in place that are reasonably practicable.	Customer
Faulty/poorly maintained MHE	Physical injury, property damage, environmental contamination	Instructor Candidate(s)	2	4	M	1. All MHE to be used for the training must be maintained in accordance with manufacturers recommendations and legislative requirements. 2. Customer must ensure all equipment has been maintained as per requirements. 3. Prior to commencement of practical training the Instructor will check the MHE for suitability for use in practical training. 4. Any equipment found not to have been maintained as per the requirements will not be used for training. 5. Instructors have the authority to request access to maintenance records at any time. 6. Pre-use checks on each piece of MHE must be carried out at daily. 7. Any MHE that becomes faulty during training and can not be repaired in a reasonable time frame can only be replaced by a similar serviceable piece of MHE 8. Repairs can only be carried out by authorised competent person.	1	4	L	MHE Training truck must have an in date *Thorough Examination report available for inspection by the Instructor prior to the start of the course. The course may not take place if a *Through Examination report is out of date or not available. Any MHE to be use during Training must be available throughout the duration of the training course * Applicable to all MHE over 12 months old (6 months for man-up) and with the ability to lift more than 300mm in height	Customer

Danger from pallets or loads falling	Physical Injury possibility of death	Instructor Candidate(s)	2	4	M	1. Prior to commencement of practical training Instructor to ensure that all pallets and racking to be used in practical training are in a safe and secure condition and all pallets are suitable for practical training. 2. Secure pallets forming a chicane to reduce the risk of them falling over due to high winds or other factors. 3. Non driving candidates must be at least 2 metres away from pallets	1	4	L	Customer to ensure all appropriate controls are in place that are reasonably practicable.	Customer
Instructor competence	Physical injury, property damage, environmental contamination	Instructor Candidate(s)	2	4	M	1. Instructor must be present at all times during the training . 2. Instructor must be able provided proof of competence on request when conducting training on a customers site. 3. Instructor have in date AiTT Instructor ID card or similar which will be available on request.	1	4	L	All appropriate controls are in place that are reasonably practicable.	Customer
Non use of PPE	All possible injuries associated with driving forklifts in an unfamiliar site.	Instructors Candidate(s)	2	4	M	1. Instructor to ensure candidates wear industrial safety shoes/boots during practical training. 2. All to adhere to all site procedure and instructions regarding PPE requirements. 3. Hi-Viz jacket are also recommended during practical training. 4. Additional site specific PPE may be required, this will have been informed by the site contact.	1	4	L	Customer must ensure candidates have safety Boots/ shoes and all appropriate controls are in place that are reasonably practicable.	Customer
Battery Charging	Risk of explosion of electric shock. Serious injury or Death	Instructors Candidate(s)	3	3	M	1. Instructor to follow the manufactures recommendations on the correct battery charging procedures 2. Always use the recommended PPE when working with batteries 3. Only carry out charging in the designated area 4. Check the charger and leads for damage before use 5. Ensure no smoking or naked lights in the near vicinity of batteries	1	3	L	Customer to ensure all appropriate controls are in place that are reasonably practicable.	
Battery Maintenance	Risk of contact with battery acid Serious injury	Instructors Candidate(s)	3	3	M	1. Instructor to follow the manufacturers recommendations for battery type to be maintained 2. Instructor / candidates to always wear the recommended PPE dependant on the battery type this may include Full length PVC apron, PVC long gauntlet gloves, Full eye contact / face mask recommended 3. Ensure eye wash stations to be available and in date. 4. First aid station available 5. Fire Extinguisher (Powder) to be in place	2	3	L	Customer to ensure all appropriate controls are in place that are reasonably practicable.	Customer
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Slips, trips, falls, injury to personnel, damage to property	Instructor Candidate(s) Customer	2	4	M	1. Candidates must be past School leaving age to attend a MHE Training course 2. Candidates must be 18 yrs. old to operate MHE in ports 3. Children & young persons are not authorised to work unsupervised at any time.	1	4	L	Customer to ensure all appropriate controls are in place that are reasonably practicable. Customer to inform the instructor if any children or young persons are likely to be in the vicinity of the training.	Customer

Assessment Title (Task, process, equipment or facility)		Storage and Handling of Lithium-Ion Batteries	
Location	All TMHUK Sites and TMHUK Workshops on Customer Premises	Date	01/04/2026
		Review Date	31/03/2027
Prepared By (Team)		Elaine Greaves (QHS Manager), Andy Shylan (DGSA)	
Legal / Best Practice Requirements / Links to Other Assessments (eg COSHH)		Health and Safety at Work Act 1974, Control of Substances Hazardous to Health 2002, Dangerous Substances and Explosive Atmospheres Regs 2002, ADR Regulations, Regulatory Reform (Fire Safety) Order 2005, PPE at Work Regs 1992, Manual Handling Operations Regs 1992.	

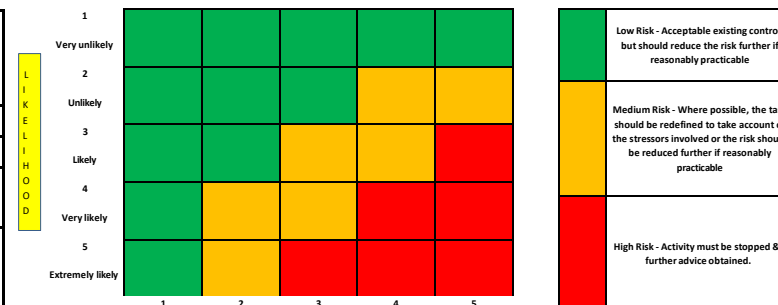


Hazard	Risk	Who / What Might be Affected	Initial Risk			Current Controls (including Practices & Procedures)	Actual Risk			Additional Controls Required (including Practices / Procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Storage of Defective Lithium-Ion Batteries and Modules.	Thermal event caused by inappropriate storage and potential for spread.	TMHUK team members / customer / 3rd party contractors / site visitors / property damage	3	5	H	1. Specific areas must be designated for waste storage and appropriately signed. These areas will be cool, dry and out of direct sunlight. Good housekeeping must be observed in these areas at all times. 2. A fire resistant and well ventilated storage container will be used for the storage of defective batteries where practicable. 3. Batteries are kept away from flammable materials. 4. Waste collection companies must be approved contractors. 5. Waste collection vehicle drivers must report to a TMHUK team member on arrival to highlight task to be carried out. 6. Defective Lithium-Ion Batteries must be stored, labelled and handled as per SWP-43 Lithium-Ion Batteries. This is informed by the TMHUK Dangerous Goods Safety Advisor (DGSA). 7. SWP-43 should be followed at all times. 8. AVD extinguishers are located in areas with higher concentrations of Lithium-Ion battery storage. 9. All TMHUK staff undergo emergency response training. 10. Batteries are handled with care to avoid puncture and damage. 11. Under no circumstances are damaged and undamaged batteries to be stored together. 12. Stored defective batteries are collected at least every 14 days and only by approved contractor.	2	5	M	Continue to review and monitor storage of returned defective batteries	
Storage and Charging of New Lithium-Ion Batteries and Modules.	Thermal event caused by inappropriate storage with the potential for spread.	TMHUK team members / customer / 3rd party contractors / site visitors / property damage	2	5	M	1. Lithium-Ion batteries will be corralled into specific storage areas. These areas will be cool, dry and out of direct sunlight. Good housekeeping must be observed in these areas at all times. 2. Batteries are kept away from flammable materials. 3. SWP-43 should be followed at all times. 4. AVD extinguishers are located in areas with higher concentrations of Lithium-Ion battery storage and in charging areas. 5. All TMHUK staff undergo emergency response training. 6. Batteries are handled with care to avoid puncture and damage. 7. Minimum amounts of batteries are stored at any one time and a process in place for ensuring batteries are rotated to ensure no battery or module is left in storage for unnecessary lengths of time. 8. Avoid overcharging and deep discharge to protect battery integrity. Local charging regimes are in place where appropriate utilising industry best practice. 9. Charging areas are located in well ventilated areas within safe temperature ranges, away from direct sunlight and kept dry. 10. Charging areas are setup in areas away from Lithium-Ion bulk storage. 11. Under no circumstances are damaged and undamaged batteries to be stored together. 12. Metal shelving should not be used to store Lithium-Ion batteries in order to reduce the chances of short circuits. 13. New battery storage areas have re-order points to ensure none are left on shelf for prolonged periods.	1	5	L	All reasonably practicable control measures in place.	

Hazard	Risk	Who / What Might be Affected	Initial Risk			Current Controls (including Practices & Procedures)	Actual Risk			Additional Controls Required (including Practices / Procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Defective Lithium-Ion Batteries Identified as Critical	Thermal event caused by inappropriate storage with the potential for spread.	TMHUK team members / customer / 3rd party contractors / site visitors / property damage	4	5	H	1. Critical module to be removed and placed in a safe area. 2. Critical module fault process followed as per SWP-43. 3. Batteries are kept away from flammable materials. 4. Waste collection companies must be approved contractors. 5. Waste collection vehicle drivers must report to a TMHUK team member on arrival to highlight task to be carried out. 6. SWP-43 should be followed at all times. 7. All TMHUK staff undergo emergency response training. 8. Batteries are handled with care to avoid puncture and damage.	2	5	M	All reasonably practicable control measures in place.	
Defective Lithium-Ion Batteries Identified as Non-Critical	Thermal event caused by inappropriate storage and potential for spread.	TMHUK team members / customer / 3rd party contractors / site visitors / property damage	3	5	H	1. Lithium-ion battery fault process followed as per SWP-43. 2. Specific areas must be designated for waste storage and appropriately signed. These area will be cool, dry and out of direct sunlight. Good housekeeping must be observed in these areas at all times. 3. A fire resistant and well ventilated storage container will be used for the storage of defective batteries where practicable. 4. Batteries are kept away from flammable materials. 5. Waste collection companies must be approved contractors. 6. Waste collection vehicle drivers must report to a TMHUK team member on arrival to highlight task to be carried out. 7. Defective Lithium-Ion Batteries must be stored, labelled and handled as per SWP-43 Lithium-Ion Batteries. This is informed by the TMHUK Dangerous Goods Safety Advisor (DGSA). 8. SWP-43 should be followed at all times. 9. AVD extinguishers are located in areas with higher concentrations of Lithium-ion battery storage. 10. All TMHUK staff undergo emergency response training. 11. Batteries are handled with care to avoid puncture and damage.	1	5	L	All reasonably practicable control measures in place.	
Transporting Lithium-Ion Batteries between sites.	Thermal event caused by inappropriate storage and potential for spread.	TMHUK team members / customer / 3rd party contractors / site visitors / property damage	2	5	M	1. Batteries in transport will be kept in an area that will be cool, dry and out of direct sunlight. 2. Batteries are kept away from flammable materials where practicable. 3. Battery transportation contractors must be approved contractors. 4. Battery transportation vehicle drivers must report to a TMHUK team member on arrival to highlight task to be carried out. 5. Defective Lithium-Ion Batteries must be stored, labelled and handled as per SWP-43 Lithium-Ion Batteries. This is informed by the TMHUK Dangerous Goods Safety Advisor (DGSA). 6. SWP-43 should be followed at all times. 7. Batteries are handled with care to avoid puncture and damage. 8. All batteries are transported according to ADR and include correct labelling and use of vermiculite where appropriate.	1	5	L	All reasonably practicable control measures in place.	
Fire and Explosion	Thermal event caused by inappropriate storage and potential for spread.	TMHUK team members / customer / 3rd party contractors / site visitors / property damage	4	5	H	1. Specific areas must be designated for waste storage and appropriately signed. These area will be cool, dry and out of direct sunlight. Good housekeeping must be observed in these areas at all times. 2. A fire resistant and well ventilated storage container will be used for the storage of defective batteries where practicable. 3. Batteries are kept away from flammable materials. 4. Waste collection companies must be approved contractors. 5. Waste collection vehicle drivers must report to a TMHUK team member on arrival to highlight task to be carried out. 6. Defective Lithium-Ion Batteries must be stored, labelled and handled as per SWP-43 Lithium-Ion Batteries. This is informed by the TMHUK Dangerous Goods Safety Advisor (DGSA). 7. SWP-43 should be followed at all times. 8. AVD extinguishers are located in areas with higher concentrations of Lithium-ion battery storage. 9. All TMHUK staff undergo emergency response training. 10. Batteries are handled with care to avoid puncture and damage. 11. Avoid overcharging and deep discharge to protect battery integrity. Local charging regimes are in place where appropriate utilising industry best practice. 12. Lithium-ion operations are assessed annually as part of the fire risk assessment. 13. Where practicable, fire breaks are put into storage areas.	1	5	L	All reasonably practicable control measures in place.	

Hazard	Risk	Who / What Might be Affected	Initial Risk			Current Controls (including Practices & Procedures)	Actual Risk			Additional Controls Required (including Practices / Procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Chemical Exposure	Exposure to corrosive chemicals, skin and eye irritation, inhalation of harmful fumes.	TMHUK team members / customer / 3rd party contractors / site visitors / property damage	2	4	M	1. Waste collection companies must be approved contractors. 2. Defective Lithium-Ion Batteries must be stored, labelled and handled as per SWP-43 Lithium-Ion Batteries. This is informed by the TMHUK Dangerous Goods Safety Advisor (DGSA). 3. SWP-43 should be followed at all times. 4. Batteries are handled with care to avoid puncture and damage. 5. Battery maintenance requiring battery case dismantling is only carried out by third-party contractors. 6. Handling tasks that expose team members to vermiculite powder are carried out with gloves, apron and goggles to reduce contact with skin and eyes. Vermiculite is non-toxic but preventative measures are in place for comfort.	1	4	L	All reasonably practicable control measures in place.	
Electrical Shock	Contact with live terminals causing serious burns or death.	TMHUK team members / customer / 3rd party contractors / site visitors	2	5	M	1. SWP-43 should be followed at all times. 2. Batteries are handled with care to avoid puncture and damage. Physical damage can expose internal components leading to shock hazards. 3. Only correct and appropriate chargers are used. 4. Loose clothing, jewellery and metal objects are secured when terminals are exposed. 5. Fixed wiring electrical inspection is carried out as per statutory obligations.	1	5	L	All reasonably practicable control measures in place.	
Environmental impact of improper disposal.	Improper disposal causing unnecessary pollution.	Environment / Wildlife / Organisation reputation.	3	4	M	1. Waste collection companies must be approved contractors. 2. Waste collection vehicle drivers must report to a TMHUK team member on arrival to highlight task to be carried out. 3. Approved contractors are subject to a rigorous vetting process and selected appropriately. Agreed processes with contractors are in place to ensure environmental aspects are considered when handing over product. 4. Second life policy ensures batteries are not scrapped unnecessarily and extends product lifecycle.	1	4	L	All reasonably practicable control measures in place.	
Weather Extremes	Improper storage may cause batteries to get wet leading to thermal event. Added manual handling complications.	TMHUK team members / customer / 3rd party contractors / site visitors	2	5	M	1. All Lithium-Ion batteries are stored under cover. 2. Defective Lithium-Ion batteries stored externally are kept cool, dry and out of direct sunlight. 3. A fire resistant and well ventilated storage container will be used for the storage of defective batteries where practicable. 4. All users of the transport yard must follow the guidelines given in the appropriate business centre Transport Policy. 5. Spill kits and grit bins have been provided for use in slippery conditions.	1	5	L	All reasonably practicable control measures in place.	
Poor Housekeeping	Various injuries or thermal event.	TMHUK team members / customer / 3rd party contractors / site visitors	2	5	M	1. Good housekeeping must be observed in areas storing Lithium-Ion batteries at all times. This will be monitored by the appropriate Manager and Team Leaders. 2. All TMHUK sites subject to regular safety audits. 3. All TMHUK sites are subject to Toyota Lean Academy (TLA) visits and inspections.	1	5	L	All reasonably practicable control measures in place.	
Manual Handling	TMHUK Team Members	TMHUK team members / 3rd party contractors	2	4	M	1. All Team members are to undertake manual handling activities within the guidance as detailed in SWP-13 Manual Handling and TMHUK mandatory induction training. Refresher training is available where required. 2. Manual handling of heavy loads is to be eliminated. FLT's and attachments should be primarily used where possible. 3. Associated documents Risk Assessment 13 - Manual Handling and Safe Working Practice SWP-13 Manual Handling apply. All TMHUK team members are to follow the control measures documented. 4. Batteries are handled with care to avoid puncture and damage. 5. Handling tasks that expose team members to vermiculite powder are carried out with gloves, apron and goggles to reduce contact with skin and eyes. Vermiculite is non-toxic but preventative measures are in place for comfort.	1	4	L	All reasonably practicable control measures in place.	

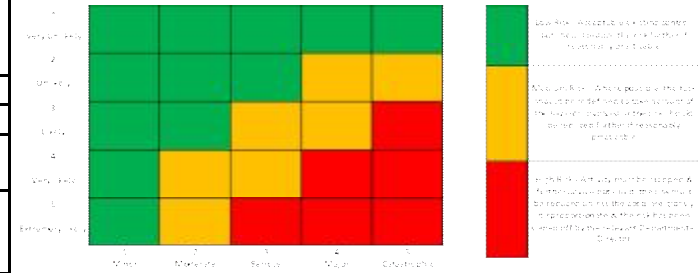
Assessment Title (Task, process, equipment or facility)		Battery Slaving of MHE	
Location	TMHUK Depots / Customer Sites	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		Elaine Greaves QHSE manager, Martin Ratcliffe QHSE advisor	
Legal / Best Practice Requirements / links to other assessments		Health and safety at Work act 1974 Management of Health and Safety at Work Regs 1999 PUWER Regs 1998 and Workplace Regulations 1992.	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Slip, trips & falls	TMHUK Team members / 3 rd party contractors	Various injuries to the human physique	3	4	M	1. All relevant SWP's & WPRA's should be observed and followed where appropriate. 2. Good housekeeping should be observed at all times. 3. Any spills must be cleaned up immediately. 4. Do not allow battery cable to trail on the floor.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary.	
Basic MHE Manoeuvring	TMHUK Team members / 3 rd party contractors / site visitors	Physical injury, crushing and various injuries to the upper or lower body. Property and equipment damage.	3	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, e.g. Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary.	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Communication failure between team members.	TMHUK Team members / 3 rd party contractors / site visitors	Physical injury, crushing and various injuries to the upper or lower body. Property and equipment damage.	3	4	M	Prior to work starting a leader must be appointed. Ensure good verbal communication is possible between the team members.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary.	
Electrical fault.	TMHUK Team members / 3 rd party contractors	Various injuries to the human physique / possibility of death / electric burns.	3	4	M	1.Ensure cable is in good condition. No rips / tears or bare metal showing. Replace if damaged. 2.Ensure correct voltage is used for the type of truck being slaved. 3.Ensure cable is unplugged when slaving has been completed. 4.Ensure battery slave truck is up to date with daily truck check and truck log book signed and dated.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary.	
Trap injury.	TMHUK Team members / 3 rd party contractors	Various injuries to the human physique	3	4	M	1.Ensure lid locking mechanism is in place. 2.Wear gloves provided. 3.Keep hands away from battery compartment when truck is in motion.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary.	

Assessment Title (Task, process, equipment or facility)		Lift cylinder removal and re-fit	
Location	Customer Premises & Company Workshops	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		Scott Logan SM, Elaine Greaves QHSE Manager	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Management of Health & Safety at Work Regs / Workplace (Health, Safety & Welfare) Regs	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Work Area	Various injuries to the human physique / respiratory problems/ crushing & trapping injuries	TMHUK Team Members/ customer / 3rd party contractors / site visitors	2	4	M	1. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity. Refer to Safe Working Practice (SWP 01-Work Area) 2. Working in busy, exposed areas e.g. warehouse aisles should be avoided & only attempted when no other option is available. Suitable provision to make the work area safe must be available. 3. Work areas must be protected from moving vehicles.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
PPE - Non use of	Various injuries to the human physique / possibility of death	TMHUK Team Members	2	4	M	1. It is mandatory for all technicians to wear industrial shoes/boots / company overalls / Hi-Viz / Hard Hat / Harness & Lanyard/ safety goggles/ gloves / ear defenders. (SWP 32-PPE). 2. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements. Heavy duty work gloves must be worn	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Electrical equipment	Various injuries to the human physique / possibility of death / electric burns	TMHUK Team Members / property & equipment	2	4	M	1. All team members are to follow the procedure detailed in SWP-11 - Working with Electricity & WPRA-11 Electricity. 2. All tools will be supplied and maintained in accordance with the company SM, SWP's & QMS procedures. 3. Portable appliances will be used & maintained in accordance with the company Safety Manual "Electricity at Work" procedure and manufacturers instructions. 4. First aid equipment is provided where required.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Tools - Use of	Various injuries to the human physique	TMHUK Team Members	3	4	M	1. All technicians are to follow the procedure detailed in SWP-11- Working with Electricity. 2. All tools will be subject to periodic inspection & testing. Any faulty, damaged or excessively worn tools must be removed from use and replaced or repaired immediately. 3. Electrical equipment will be used & maintained in accordance with SM-28 Electricity at Work. 4. Good housekeeping will be observed. 5. PPE will be supplied and used in accordance with SWP-32 PPE	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Jacking & Blocking	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. All technicians are to follow the procedure detailed in SWP-02 - Jacking & Blocking and refer to WPRA-02. 2. Truck manufacturers produce maintenance instructions for new equipment that contain instructions on safe jacking techniques which should be referred to in order to decide which jacking / blocking method is to be used. 3. Equipment jacked up will not be worked on unless suitable blocks are in position supporting the load.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Harness/ Lanyard -Use of	Various injuries to the human physique / possibility of death	TMHUK Team Members	2	4	M	1. All technicians are to follow the procedure detailed in SWP-04 - Working at Height. 2. Safety Harnesses are subject to a programme of formal inspection/replacement & should be visually inspected before each occasion of use.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Height - Working at & Falling objects	Various injuries to the human physique / possibility of death	TMHUK Team Members / customer / 3rd party contractors / site visitors / property, equipment & environmental damage	2	4	M	1. All technicians are to follow the procedure detailed in SWP-04 - Working at Height. 2. The safety of those working nearby is addressed by adherence to SWP "Work Area" for example, erection of barriers may be required to prevent unauthorised access. 3. Associated Risk Assessment WPRA-04 for Working at Height is in place and all technicians are to follow the control measures documented - the risk assessment is supported by SWP-04. 4. All other relevant SWP's & WPRA's should be observed and followed where appropriate. 5. Working at height must be avoided unless absolutely necessary, if unavoidable a further assessment may be required and further controls introduced. 6. PPE will be supplied and used in accordance with SWP-32 PPE, including a harness and lanyard.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Manual handling	Various injuries to the human physique, musculoskeletal disorders	TMHUK Team Members	2	4	M	1. All staff are to follow the procedure detailed in SWP-13 - Manual Handling. 2. If the load is considered to be heavy or awkward then Safe Working Practice SWP-06 Use of Lifting Equipment must be followed in order to assist the lift. 3. Associated Risk Assessment WPRA-13 Manual Handling is in place & all team members are to follow the control measures documented - the risk assessment is supported by SWP-13. 4. Load chains are heavy, assistance may be required dependant upon the chain type and length. This must be considered and made available if necessary prior to the start of work	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Chemicals - in contact with	Acid burns / inhalation / damage to skin / penetrate skin / contact with eyes / slips	TMHUK Team Members/ customer / 3rd party contractors / site visitors	2	4	M	1. All technicians are to follow procedure SM-29 Chemical Handling. 2. Technicians will be supplied with the appropriate CoSHH data sheets & the relevant CoSHH risk assessment. 3. It is mandatory for all technicians to wear industrial shoes/boots, company overalls & Hi-Viz jacket. 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements. 5. PPE will be supplied and used in accordance with SWP-32 PPE. Reference should also be made to the Material safety Data Sheet and Risk Assessment for PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	